

## Domestic Sexual Violence and Abuse

Action Number	Key Priorities as per chapter i.e. green box	Strategy Reference	Planned Actions	Strategic Links	Time Scale	Lead Agency/ Officer	Evidence	Source of financial support
1	To Promote Health Improvement for Women and Children (and Men where applicable) who are currently experiencing or have escaped domestic violence and/or abuse and/or sexual violence	1.1	To develop and implement a 'Homeless and Vulnerable Groups Health Action Plan as directed by WAG		April 2009	Cardiff LHB	Action plan developed	To be advised
		1.2	To research and deliver a health improvement action plan for women and children who access refuge or who receive outreach/tenant support as a vulnerable family		April 2009	D&SV/A task group coordinator	Health Improvement Plan developed	Within existing resources
		1.3	To disseminate existing research/information and good practice on issues relating to the health and well being of children and young people who witness domestic violence/abuse		April 2009	D&SV/A task group coordinator	Input into Health Action and Health Improvement Plan	Within existing resources

2	To reduce Inequalities for Women and Children who are or have experienced domestic and/or sexual violence and abuse	2.1	Engage with the Integrated Children's Centre model to ensure issues of domestic violence and abuse are clearly and fully integrated within the model		April 2009	D&SV/A task group coordinator	Input into Children & Young People's Plan	Within existing resources
		2.2	Work in partnership with Homelessness APG, and across all other APG's to deliver increased public awareness of the issues of domestic violence and abuse		Throughout 2008-09	D&SV/A task group coordinator	Better informed public, key stakeholder and cross sector service providers leading to increased third party reporting and increase in first-time enquiries to services	Within identified resources
		2.3	To develop a response to the issue of women with an uncertain immigration status		March 2010	D&SV/A task group	Clearly defined process and procedures in place; effective links developed with WAG to influence strategic thinking and policy making	Within identified resources

3	To develop a range of preventative services and initiatives for children and young people across the City	3.1	To maintain current service delivery and expand CWA youth prevention programme through delivery of training sessions; personal development programmes; talks and briefing for youth workers and other relevant front line staff across the City; awareness raising that links with cross cutting issues (such as healthy relationships and bullying)		Ongoing annual service delivery – increase by April 09	Cardiff Women's Aid	Number of training and consultation sessions with youth groups; Number talks/sessions with front line staff/youth workers; Number of personal development sessions; Capacity building (staff time) to increase outputs (above) by 50%	Within existing resources - £27,000 for development to be advised
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		3.2	Provide promotional materials and awareness sessions in partnership between CWA and NUS Wales to support students 18-25 who make up 35% of calls to national domestic abuse helpline		Ongoing annual service delivery – increase by April 09	Cardiff Women's Aid	Deliver 10,000 each Students and DV leaflets and Training / awareness leaflets; Leaflet detailing CWA training courses; 2000 safety alarms; 1500 personal safety journals; annual training / awareness sessions delivered to student reps	From existing resources (via Home Office funding in partnership with NUS Wales)
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		3.3	To maintain and where possible increase current provision of CWA children and young people's services with particular reference to enabling early interventions around future prevention including children and young peoples counselling sessions		Ongoing annual service delivery	Cardiff Women's Aid	Number of personal development and awareness sessions delivered; number of workbooks and personal safety alarms distributed; number of CYP counselling appointments (from Autumn 08 new development)	Within existing resources - £29,000 for development of CYP counselling TBC
		3.4	Support young victims of domestic abuse to change their behaviour towards domestic abuse		April 08-March 2011	BAWSO	Increase in positive behaviour and the level of performance in schools; Reduction in number of BME perpetrators	Within existing resources

		3.5	The Dyn Project to deliver a Christmas awareness campaign on the theme of keeping your family safe. This campaign will give basic safety advice for fathers. While appealing directly to male victims, it may also benefit male perpetrators who believe they are victims.			Dyn Project	Maintain referral levels of at least 50 for the 3rd quarter. (This period in 2007 reached 21 referrals. Referrals before Christmas to the Dyn Project normally decrease because people try and "get through Christmas"). This campaign should also provide similar levels and support to WSU referrals.	No resources needed £10,000
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4	To create a robust, multi agency response to crisis intervention for vulnerable children and young people	4.1	Engagement with CYP Partnership in Cardiff of the Domestic and Sexual violence and abuse task group and individual Domestic Violence and Abuse service providers where appropriate Engagement with the Children and Young Peoples APG to support and influence responses to domestic violence and abuse		Ongoing	D&SV/A task group; Cardiff Women's Aid; BAWSO; CWSU; C&YP APG	Increase in joint working; input into strategic planning to ensure embedding good practice and adequate service delivery to support CYP on the issues of Domestic & Sexual violence and abuse	Within existing resources
z		4.2	Maintain current effective engagement with the multi agency risk assessment conference (MARAC) with particular reference to the safety of children/young people within families and young women who are service users and may have families of their own		Ongoing	Cardiff Women's Aid	Maintain current number of referrals Maintain current level of attendance at MARAC (95%) Monitor statistics relating to numbers young women who are referred in their own right as a % of overall service users	Within existing resources

5	To develop and implement a SARC providing specialist services to adult and child victims of sexual violence	5.1	To provide advocacy to victims of sexual violence including a Children and Young Persons ISVA and further ISVA posts to provide out of hours service to victims of sexual violence		Feb/April 08- 2009	CSWU; SARC	Numbers of adults accessing the service; Numbers of C&YP accessing the service; Number of adults and C&YP accessing the service out of hours	Resources secured from WAG & Home Office and Lloyds TSB
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		5.2	To enhance current 24 hour Cardiff based on call service to provide support and access to emergency counselling to women who have experienced sexual assault/rape		Autumn 08	Cardiff Women's Aid	Successful engagement with SARC and other relevant partners to plan delivery of effective complimentary services for Cardiff; Deliver relevant training for existing staff and volunteers who deliver the 24 hour on all service; Numbers of calls taken on issues of sexual violence; Numbers of both current and historic victims/survivors of sexual assault/rape	Combination of existing resources and small increase to cover training and publicity (£15,000 TBC)
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		5.3	To increase CWA's current free at the point of delivery counselling service to women to include specific sexual assault/rape counselling		Autumn 08	Cardiff Women's Aid	Numbers of women accessing specific sexual assault/rape counselling appointments; Access to appointments within a maximum time of 48 hours	Combination of existing resources and development of whole counselling service (see counselling intervention)
6	To develop a range of target hardening services enabling victims of domestic abuse and violence to remain safely within their own homes and communities	6.1	To develop and deliver effective mechanisms for accessing mainstreamed target hardening services available from Cardiff County Council and Cardiff Social Housing Landlords		By December 08	Cardiff Domestic Abuse Partners Group; D&SV/A APG	Protocols to access service in place; Number and type of referrals to relevant landlord; Number and type of target hardening activity undertaken	Within existing resources
		6.2	To signpost to other service and coordinate a package of services of target hardening		April 06-09	CWSU	Numbers of referral to target hardening services	Within existing resources

		6.3	To maintain current provision of homelessness prevention and risk reduction services which include enhances security for home addresses which include provision of CCTV cameras, personal and community alarms, occurrence markers and referral to further target hardening services (provided by CCC and Housing Associations).		Ongoing current annual service delivery	Cardiff Women's Aid; Cardiff County Council and Social Landlord Partners	Number of women accessing target hardening services (both internal and external); Number of women who have been able to remain in their own homes as a result of crisis intervention and target hardening; Number and type of risk reduction and safety enhancing measures delivered	Within existing resources
		6.4	Expanded Homesafe to pilot supporting victims of Domestic Violence who are assessed to be medium risk			Homesafe	Number of medium risk incidents provided with support:- currently 2500 incidents of DV are reported - this figure increases annually	Liaising with Cardiff Council & local housing associations to cover the costs of target hardening.

7	To maintain and further develop a range of effective levels of advocacy services across the City	7.1	<p>Maintain and increase the capacity of Cardiff Women's Aid Crisis Intervention Centre which delivers services to women who have experienced or are escaping domestic violence and abuse.</p> <p>Maintain and increase the capacity of Cardiff Women's Aid refuge and tenant support/outreach services (which provide advocacy as part of their function).</p>		Ongoing annual service delivery – increase by April 09	Cardiff Women's Aid	<p>Number of women who receive advocacy via CWA CIC;</p> <p>Number of contacts/calls dealt with by CWA CIC;</p> <p>Number of women who receive advocacy via tenant support and refuge workers; % increase in the confidence and awareness of options available to women; % rise in awareness of personal safety issues by 50% (min); % of women supported who are high/very high risk</p>	<p>Within existing resources – development (increased staffing of CIC) £30k TBC</p>
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		7.2	Maintain BAWSO advocacy services to BME victims of domestic violence and abuse		April 08-March 2011	BAWSO In partnership with CWSU	Numbers of Women who receive advocacy; Target achieved of 80% of all High/Very High risk BME victims of domestic violence; measure of the increased safety of women and children with 70% feeling safer at 4 month review	Within existing resources
		7.3	To provide independent domestic violence advocacy to BME victims via an IDVA service		April 08-March 09	CWSU	Number of BME cases; Number of cases made safe; number of BME cases taken to MARAC	Within existing resources
		7.4	To refer very high risk victims to the MARAC		April 06-09	South Wales Police	Numbers referred to MARAC	Within existing resources

		7.5	To ensure productive and effective ongoing engagement with MARAC to ensure appropriate support for Women (and their children) who are in high and very high risk categories		Ongoing annual service delivery	Cardiff Women's Aid	Numbers of cases referred to MARAC Measure Women's immediate safety and monitor over a 12 month period (where possible) Measure Women's relationship to risk and confidence and personal safety using outcomes monitoring	Within existing resources
		7.6	To provide advocacy to victims of domestic and sexual violence including a full range of referral to other services including target hardening, occurrence markers etc. and criminal/civil support		April 06-09	CWSU	Numbers referred into service; Numbers risk assessed; Number of safety plans developed; Number and type of external referrals; Number of clients going through criminal justice system	Within existing resources

		7.7	IDVA service to provide 'wrap around' for the specialist DV court		April 06-09	CWSU	Number of MARAC referrals; Number of victims supported at court;	Within existing resources
		7.8	To providing advocacy and support to male victims of Domestic Abuse To provide an IDVA service to all high and very high risk victims referred to the Dyn Project		Ongoing	Dyn Project	Number if referrals processed and number of men engage with who are high or very high risk victims of abuse.	

		7.9	To engage with victims of domestic violence and sexual violence to provide ISVA service.		Stage 1 – 2008-09 Stage 2 – depending on funding for increased ISVA resource	CWSU	Number of victims provided with an ISVA Service through Stage Progression. <b>Stage 1</b> - x1ISVA with Output of Service Provision for 100 victims. <b>Stage 2</b> - x2 ISVA's with Output of Service Provision for 200 victims. <b>Stage 3</b> - x3ISVA's with Output of Service Provision for 300 victims. <b>Stage 4</b> - x4ISVA's with Output of Service Provision for 400 victims	
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8	To monitor, review and develop as appropriate existing levels of support services to Women (and Men where necessary) and Child victims of domestic abuse and violence	8.1	To maintain current and increase the number of high quality refuge (emergency safe temporary accommodation) spaces; improve the range of accommodation providing varying levels of intensity of support; deliver effective short term assessment places to achieve a more integrated service to women and children		Ongoing annual service delivery – development by March 08	Cardiff Women's Aid	Increase refuge spaces from 17 to 24 (17 high intensity/risk spaces – 3 low intensity/risk – 4 specialist places) Service re-configuration completed May 09; Numbers of women and children supported in refuge	Within existing resources – development costs WAG and self financing (in partnership with CCHA)
		8.2	To maintain current 24 hour access to emergency temporary accommodation (refuge) via Cardiff based on call (out of hours) service		Ongoing annual service delivery	Cardiff Women's Aid	Numbers of calls taken from women (self referral); Number of refuge placements; Number of calls taken from partner agencies (Police etc.)	Within existing resources

		8.3	To develop the provision of dedicated refuge accommodation to support women with enhanced/complex needs		Development by May 09	Cardiff Women's Aid	Delivery of 4 specialist refuge spaces (mental health/substance misuse)	Within existing resources
		8.4	To maintain current capacity of CWA to deliver crisis interventions, access to the full range of both CWA and partner agency services, crisis support and advocacy		Ongoing annual service delivery	Cardiff Women's Aid	Number of women and children accessing CWA CIC; Number of referral into service; Number of referrals out to other agencies	Within existing resources
		8.5	To maintain current 24 hour on call service		Ongoing annual service delivery	Cardiff Women's Aid	Number of calls from BME women; Number of referrals to refuge	Within existing resources
		8.6	To further enhance and develop the current CWA crisis intervention team through the addition of a specialist mental health support worker and a specialist substance misuse support worker		Development by April 09	Cardiff Women's Aid	Employment of 2 specialist support workers; No. of women and children receiving specialist interventions and specialist key worker support	£54,000 TBC

		8.7	To maintain and increase counselling services to women, children and young people (free at the point of delivery) to include two pilot services to deliver counselling to C&YP and victims/survivors of sexual assault/rape		Ongoing annual service delivery and development by December 08	Cardiff Women's Aid	Increase from 11 to 20 counselling appointments per week; Increase from 1 full day to 2 full day's of assessments per month; Monitor maximum waiting times for assessment (target 3 weeks); access within 48 hours to specific sexual assault/rape counselling appointments; 2 specialist children's counselling appointments per week	Within existing resources for current delivery - £45,000 for sustaining development TBC
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		8.8	Dyn project providing services for male victims in the Cardiff area. Processing referral's from Domestic Abuse Unit and identifying high and very high risk male victims; Increasing awareness of men who experience domestic violence across Cardiff; increase in calls to relevant help lines and signposting to relevant services; training and increasing awareness of male victims to service providers		April 07-March 2010	Dyn Project	Numbers of male victims being referred to Dyn project; Numbers of training and awareness sessions delivered; Numbers of male victims being supported by Dyn project	WAG and CSP identified funding
		8.9	Further develop partnership with Age concern and other relevant agencies to deliver tailored support and services for older women. Provide training and awareness through a range of activities across the City		Ongoing service development significant progress by Spring 2009	Cardiff Women's Aid	Number of awareness sessions to relevant front line organisations; Numbers of older women using CWA services analysed against available demographics	Within existing resources

		8.10	To deliver ongoing personal development/preventative programmes to women who are experiencing or have escaped violent/abusive relationships		Ongoing annual service delivery – development Spring 09	Cardiff Women's Aid	Number of rolling Freedom programmes (minimum 4 sessions per month); Develop a further personal development programmes as a follow on for Freedom (pilot Spring 09)	Within existing resources
		8.11	Deliver a screening process to identify genuine victims from perpetrators falsely claiming to be victims		Ongoing	Dyn project	Number of cases are screened and the findings of this recorded. We would expect to maintain the level of false victims at between 30% and 50% of the total referrals.	

		8.12	To establish referral routes and signposting methods for other local services and coordinate package of services e.g. target hardening, occurrence markers		April 06- March 08	Dyn project	Number of referrals to other services from 100% of the clients that engage with the Dyn Advocate. (currently unknown)	30,000 SCP
		8.13	The Dyn Project To increase awareness of Men who experience Domestic Abuse in Cardiff and across Wales		April 07 – March 2010	Dyn project	Increase in referral figures from agencies across Cardiff	WAG
		8.14	To operate Dyn Wales helpline to provide support and signposting to men across Wales experiencing domestic abuse.		As above	Dyn project	Number calls to the helpline and outcomes of each call	WAG
		8.15	The Dyn Project To establish a facilitator/case worker role to give basic advice and safety planning to medium risk male victims.			Dyn project	Number of referred male victims of medium or low risk processed and engaged with (no provision for these victims at present).	No resources needed £40,000

9	To create strong links to existing mental health services and to identify gaps which inform future development of new, needs led, innovative services	9.1	Develop linkages between D&SV APG and Mental Health APG and co-ordinate monitoring and development of shared implementations/actions on domestic violence and abuse.		By October 08	D&SV/A APG coordinator	Cross representation on APG's; Quarterly meeting of APG chairs	Within existing resources
		9.2	Representation and liaison with relevant local partnerships and strategy planning mechanisms		By January 2009	D&SV/A APG coordinator	Number (and rationale for engaging with) of partnerships attended; Number policy papers produced to inform strategic planning; Number of meetings attended with identified outcomes	Within existing resources
		9.3	Carry out needs mapping and access to mental health services at a partner provider level to inform service development		By March 2009	D&SV/A APG coordinator; CWA; BAWSO; CWSU	Report delivered	Within existing resources

10	To create robust links to existing substance misuse services and strategies	10.1	Develop linkages between D&SV APG and Substance Misuse APG and co-ordinate monitoring and development of shared implementations/actions on domestic violence and abuse.		By October 2008	D&SV/A APG coordinator	Cross representation on APG's; Quarterly meeting of APG chairs	Within existing resources
11	To develop and deliver a range of appropriate services to BME Women and Children at risk of domestic abuse and violence, with particular reference to forced marriage and so called honour based violence	11.1	To maintain current service delivery and raise awareness of services available among BME women and girls facing forced marriage and so called honour based violence		April 08-March 2011	BAWSO	Number of BME women supported in refuge and by the advice and information centre; Number of focus groups within community and schools	Within existing resources

		11.2	Maintain current level of expertise and sensitive service delivery to BME women and children who are escaping forced marriage and so called honour bases violence. Continue to be an key stakeholder and provider of services to BME women as a mainstream Women's Aid organisation and work in partnership with BAWSO as the specialist BME service provider		Ongoing annual service delivery	Cardiff Women's Aid	Number of BME women supported both in refuge and with crisis intervention; Number of referrals taken and consultations made to partner organisations (in particular other Women's Aid groups)	Within existing resources
		11.3	Provide accommodation and support to BME women and children fleeing domestic abuse.		Ongoing	BAWSO	Number of BME women supported in refuge.	SPRG
		11.4	Maintain and increase outreach projects to support BME women and children suffering domestic violence who are unable to access refuge provision		Ongoing on small scale due to lack of funds	BAWSO	Team of 2 outreach workers developed to provide emergency outreach support a the point of crisis (ratio 1 worker to 10 clients)	56,952

		11.5	Provide language support to 75% of our service users who speak little or no English			BAWSO	Interpreters provided, covering a variety of languages at initial point of contact to 75% of service users	24,000 to cover shortfall
		11.6	To raise awareness amongst community groups and women's groups on domestic violence and services they can access		Current service delivery year (08-09)	BAWSO	Delivered 4 presentations per month	35,000
		11.7	Raise awareness on domestic violence to service providers in the health sector		As above	BAWSO	Delivered 4 presentations per month to GPs, Health Visitors, midwives etc	Part of above
		11.8	To develop a training pack to be used in order to raise awareness on forced marriages in schools and deliver raising awareness on domestic violence and forced marriages in schools		As above	BAWSO	Developed training pack and delivered 4 presentations per month	Part of above

		11.9	To maintain and enhance mentoring for boys project working with young BME boys who have witnessed domestic abuse Develop mentoring scheme for young girls who have witnessed or experienced domestic abuse		Current service delivery year (08-09)	BAWSO	Number of mentoring relationships increased from 10 to 20 Female mentors recruited and trained and mentoring relationships for 10 girls established	30,000
		11.10	To maintain and increase counselling services to BME women accessing BAWSO services		April 2008-March 2011	BAWSO	Number of women provided with counselling	Contribution required to increase current provision 34,500
		11.11	Ensure high risk BME women are referred to MARAC				100% high risk BME clients referred to MARAC	
		11.12	Support BME women through the criminal justice system and civil procedures		April 2008-2009	BAWSO IDVA Worker	Increased BME women's confidence in the CJS: Increase in BME women cases going through CJS from 10 to 20	Home Office 20,000

		11.13	To maintain our 24 hour on call service		Current delivery	BAWSO	Monitored the performance of the on call system to ensure effectiveness: maintain 306+ calls received during 2007/8. continue recording . number of calls received: number of referrals accepted in to refuge: sources of referrals	WAG
		11.14	To signpost BME victims to other services in a coordinated response to domestic violence. The service package to include safety options such as occurrence markers and target hardening		April 2008- March 2011	BAWSO	100% of high risk victims are risk assessed and receiving appropriate safety measures. Ensure working in partnership with relevant agencies in this field.	

		11.15	Continue to deliver and further develop our Advice and Information Centre			BAWSO	Number of women assessing our advice and information centre:	35,000
		11.16	Deliver support to children and young people accessing BAWSO service delivery projects		Current delivery, ongoing developments	BAWSO	Number of women and children assessing our advice and information centre: immediate access to advice and information increased access and awareness of other services	WAG

		11.17	Ensure women with no recourse to public funds are being supported		Current delivery	BAWSO	We supported 35 women with no recourse in our refuge provision and 24 women were provided outreach support. Lobbying at the Government level to obtain financial assistance to support women with no recourse i.e. Local authority and Home office	70,587
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		11.18	To gain understanding and to provide appropriate support to victims of Violence Against Women		Current delivery	BAWSO	Last year we supported 12 victims of forced marriage, 3 prostitution and trafficking, 1 FGM. We aim to double the numbers of referrals. In order to gain a better understanding of the issues we are conducting research on Violence Against Women i.e. Forced Marriage, Female Genital Mutilation, Prostitution and Trafficking via appropriate methodology depending of target audience.	WAG
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		11.19	To deliver Personal Development for Service Users classes		Current delivery, ongoing developments	BAWSO	Maintained provision of ESOL, IT classes at 36 sessions each per year. To provide 32 sessions each of Confidence Building, Sewing, cooking, DIY, parenting skills etc.	7,040
12	To develop appropriate responses to Children and Women at risk of exploitation and violence (e.g. sexual exploitation and trafficking)	12.1	Carry out a current service delivery mapping and service gaps exercise to inform current developments and future service planning		By December 08	D&SV/A APG coordinator	Report delivered	Within existing resources
		12.2	To maintain the Streetlife project that provides advice, support and guidance and access to information on sexual health, substance misuse, homelessness, domestic violence and other issues, reducing the risk to Children who are or maybe at risk of violence and exploitation, links into service provision for vulnerable people StreetLife and into training and education.		Part funded to 2010	Safer Wales - Louise Matts / Bernie Bowen-Thomson Key partner - Cardiff Council City Centre	???	<b>Whole Project Funds -</b> £20,000 (to Mar '09) £30,000 pa (to Mar '10) <b>Additional Funds Required for Current Running Costs</b> £25,000

		12.3	Streetlife To provide emergency accommodation; Short-term accommodation; Move-on accommodation for women experiencing violence and exploitation		Capital '08-'09 Revenue '08-'11	Safer Wales - Bernie Bowen-Thomson/Louise Matts Key Partners - Cardiff Council City Centre Team, Adult Services, Homelessness Prevention, Cardiff Community Housing Association, BAWSO, Women's Aid	???	<b>£600,000</b>
13	To maintain and develop perpetrator programmes.	13.1	Run two ongoing IDAP that take 9 months to complete		January 2008-09	Gerry David, South Wales Probation Service	no of offenders a year that complete the full course	
		13.2	To offer contact and regular feedback to victims		January 2008-09	Amanda Watts, South Wales probation Service	no of victims supported	

		13.3	To research the service database and provide information on known offenders and victims and ensure that the actions for the probation service arising from the marac are completed.		January 2008-09	Helen Warner South Wales probation Service	no of maracs attended and all actions completed	
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