

## HOMELESSNESS

Action Number	Key Priorities	Strategy Reference	Planned Actions	Strategic Links	Time Scale	Lead Agency/ Officer	Evidence	Source of financial support
H 1	To improve the health of homeless people.	H1.1	To develop and implement a "Homeless and Vulnerable Groups Health Action Plan" as directed by WAG	Health of Homeless and Specific Vulnerable Groups Standards 2008/9 (WAG); Asylum Seekers & Refugees APG; Gypsies & Travellers APG; National Homeless Strategy / 10 year plan	April 2009	Cardiff LHB	Action Plan developed	To be advised
		H1.2	To undertake a health needs assessment across the homelessness sector.	LPHS / NPHS; Health of Homeless and Specific Vulnerable Groups Standards 2008/9 (WAG)	By the end of Sept 09	Cardiff LHB	Report outlining the health status of homeless people and gaps in services	Within existing Council / Trust funding
		H1.3	Through joint working with the LHB and the Cardiff & Vale NHS Trust, to develop an appropriate health service response for homeless and vulnerable people.	PHSI; Homelessness Strategy; Health of Homeless and Specific Vulnerable Groups Standards 2008/9 (WAG)	By the end of Sept 09	Cardiff LHB	A range of dedicated healthcare services in place for both homeless families and single people	Reconfiguration of existing LHB/Trust funding
		H1.4 and see also H4.1	To establish a health suite within the Single Assessment Centre development ensuring that the most marginalised and vulnerable can access basic healthcare.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP); Health of Homeless and Specific Vulnerable Groups Standards 2008/9 (WAG)	By the end of Mar 2010	General Practitioner for the Homeless; Cardiff LHB, Cardiff & Vale NHS Trust	Dedicated health suite for homeless and vulnerable people established	Reconfiguration of existing LHB/Trust funding
		H1.5	To work with health services to develop a programme for promoting health improvement.	PHSI / LPHS / NPHS Health of Homeless and Specific Vulnerable Groups Standards 2008/9 (WAG)	By the end of Mar 2010	Cardiff Local Public Health Team (LPHT)	Health of homeless people improved from the baseline identified in the health impact assessment	Within existing Trust Health Promotion funding

		H1.6 see also HI 4.4	To support the Food Strategy Group with initiatives targeting vulnerable groups including homeless people to address inequalities in relation to food and nutrition	Cardiff Food Strategy; Food Strategy Group	2008- 2011	Food and Health Steering Group	Annual monitoring report of the Food and Health Strategy	Funding to be identified and sought
H 2	To promote equality and social cohesion for homeless people.	H2.1	To coordinate and develop effective levels of advocacy services across the city for victims of domestic violence, exploitation and trafficking, and for those experiencing forced marriage and honour-based violence.	Tackling Domestic Abuse – All Wales National Strategy; Domestic Abuse Task Group	March 2009	Cardiff Domestic Abuse Task Group	Increase in the numbers of adult victims of domestic abuse supported	Within existing funding mechanisms
		H2.2	To increase public awareness of the issues of domestic abuse and to related services through the development of multi agency marketing strategy and brand.	Homelessness Strategy; National Homelessness Strategy; Tackling Domestic Abuse: All Wales National Strategy; Domestic Abuse Task Group; Community Safety Strategy; Supporting People Operational Plan (SPOP);	Post holder commen ces early 2008; timetable to be develope d	Cardiff Domestic Abuse Task Group	Better informed public leading to increase in third party reporting; increase in first-time enquiries to services	Appointment of marketing manager with CSP/Cardiff Council
		H2.3	To develop a response to the issue of women with an uncertain immigration status.	Tackling Domestic Abuse: All Wales National Strategy; Domestic Abuse Task Group; Community Safety Strategy;	March 2010	Cardiff Domestic Abuse Task Group	Clearly defined process and procedures in place	Charitable donations; WAG, Welsh Women's Aid
		H2.4	To ensure that policies, strategies and services for homeless people do not discriminate or cause inequalities.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP);	By the end of Sept 08	Cardiff Council (Housing & Neighbourhood Renewal)	Equality Impact Assessment undertaken and improvements implemented	Within existing HANR budget

H 3	To develop a robust Homelessness Strategy, including a revised action plan and monitoring arrangements.	H3.1	To publish a revised Homelessness Strategy.	National Homelessness Strategy / 10 Year Plan	By the end of Jan 2009	Cardiff Council (Housing & Neighbourhood Renewal)	Publication of strategy; action plan developed with PI's	Within existing HANR budget
		H3.2	To fully implement the Comino case management system in the Housing Advice Unit.	Homelessness Strategy	By the end of Sept 08	Cardiff Council (Housing & Neighbourhood Renewal)	Seamless, responsive and accurate monitoring of statutory services	Within existing HANR budget
H 4	To develop and deliver services to meet the needs of homeless people.	H4.1 and see also H1.4	Reconfigure the provision of advice and assistance to homeless people including access routes into temporary accommodation and supported housing through the implementation of the Single Point Assessment Centre.	Local Housing Strategy, Homelessness Strategy; Supporting People Operational Plan (SPOP); 10 year Plan	By March 2010	Cardiff Council (Housing & Neighbourhood Renewal)	New-build completed to planned schedule; working arrangements implemented	Social Housing Grant bid to WAG; remainder from within existing budgets; cannot be developed without a successful SHG award
		H4.2	Assess the effectiveness of the re-launched Hub service to homeless and vulnerable people in the city centre through appropriate monitoring and reporting arrangements.	Local Housing Strategy; Homelessness Strategy	Re-launch by end of July 2008, assess arrangements by end of Sept 08 and ongoing	Cardiff Council (Housing & Neighbourhood Renewal)	SLA's agreed and signed by June 08; over 90% satisfaction with the new service by Sept 08	Existing Adult Services budget transfer to HANR; HANR to supplement with own resources
		H4.3 and see also H5.2, H6.1, H7.1 (also SM 10.1)	As part of the Fundamental Review of Supporting People Funded Services, to identify gaps and suggest service alterations to best meet the needs of homeless people.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP); Substance Misuse Strategy; Family Support Strategy	By the end of Dec 08	Multi-Agency Homelessness Strategy and Advisory Planning Group	Report produced which outlines proven best value and key strategic needs of all statutory partners	Reconfiguration of existing Supporting People funding with an expectation of a cut in Cardiff's allocation from WAG from April 2009.

H 5	To promote the independence of homeless people.	H5.1	To introduce wider access to a range of initiatives to assist homeless people into education, training and employment.	National Homelessness Strategy; Homelessness Strategy	By the end of Sept 08	Cardiff Council (Housing & Neighbourhood Renewal / Policy & Economic Development)	Increased referrals by homeless services and increased take-up of opportunities by homeless people	Within existing LA funding; WAG s180 application
		H5.2 and see also H4.3, H6.1, H7.1	As part of the Fundamental Review of Supporting People Funded Services to assess the provision of tenancy support.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP);	By the end of Dec 08	Supporting People Planning Group	Existing level maintained or increased; Report produced which outlines proven best value; services reconfigured to meet identified strategic need	Reconfiguration of existing Supporting People funding with an expectation of a cut in Cardiff's allocation from WAG from April 2009.
		H5.3	Assist homeless households to access the private rented sector.	Local Housing Strategy; Homelessness Strategy	By the end of April 2009	Cardiff Council (Housing & Neighbourhood Renewal)	Increase in the number of tenancies established; increase in the length of time these tenancies are sustained	Cardiff Council HANR provides a grant to Cadwyn HA to provide the CalonLettings service and a separate grant allocation for the provision of bonds and rent in advance
		H5.4	To develop, introduce and maintain a range of target hardening measures enabling victims of domestic abuse to remain within their own homes and communities.	Homelessness Strategy; National Homelessness Strategy; Tackling Domestic Abuse: All Wales National Strategy; Domestic Abuse Task Group; Community Safety Strategy; Supporting People Operational Plan (SPOP);	By the end of Dec 08	Cardiff Domestic Abuse Task Group	Reduction in domestic abuse related homelessness	Within existing LA funding and through grant aid

H 6	To meet the accommodation needs of homeless people.	H6.1	Undertake a Fundamental Review of the Supporting People Funded Services to affirm the strategic relevance and cost-effectiveness of housing related support services.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP);	By the end of Dec 08	Supporting People Planning Group	Report produced which outlines proven best value; services reconfigured to meet identified strategic need	Reconfiguration of existing Supporting People funding with an expectation of a cut in Cardiff's allocation from WAG from April 2009.
		H6.2	Undertake a review of temporary accommodation resources to ensure appropriate supply for current and future needs.	Local Housing Strategy; Homelessness Strategy	By the end of Sept 08	Cardiff Council (Housing & Neighbourhood Renewal)	Portfolio of resources identified and secured for the long-term	Within existing HANR budget
		H6.3	To fully evaluate the impact of the Homelessness (Suitability of Accommodation) (Wales) Order 2006 on supported housing schemes.	Local Housing Strategy; Homelessness Strategy	Cost analysis by the end of April 08; programme for change to be implemented by April 2011.	Cardiff Council (Housing & Neighbourhood Renewal)	Cost analysis report produced by the end of April 2008; timetable for planned upgrades by all RSL's established by Sept 2008; changes effected by March 2011.	Within existing HANR and RSL budgets; WAG Social Housing Grant provision
		H6.4	To reconfigure provision of safe, emergency and temporary accommodation options for adult victims of domestic abuse.	Homelessness (Suitability of Accommodation) (Wales) Order 2006; Tackling Domestic Abuse – The All Wales National Strategy; Domestic Abuse Task Group	Dec 2009	Cardiff Women's Aid / BAWSO / Cardiff Council (Housing & Neighbourhood Renewal)	Seamless access to appropriate accommodation that meets the required standards	Existing revenue funding will remain unchanged; capital funding options being explored.

		H6.5 See also SM 8.1	To pilot the Council's amended procurement rules to work with voluntary sector partners in developing an appropriate service specification for those with complex needs.	Homelessness Strategy; Substance Misuse Action Team; Substance Misuse Action Plan	By the end of Dec 08	Cardiff Council (Housing & Neighbourhood Renewal / Adult Services)	Fully evidenced and agreed proposal for re-commissioning services	Reconfiguration of existing Supporting People funding with an expectation of a cut in Cardiff's allocation from WAG from April 2009.
		H6.6	To further increase the supply of alternative forms of quality, affordable settled accommodation for homeless people.	Local Housing Strategy; Homelessness Strategy	By March 2011	Cardiff Council (Housing & Neighbourhood Renewal)	Reduction in the numbers of homeless households waiting for social housing	Within existing HANR and RSL budgets; WAG Social Housing Grant provision
H 7	To safeguard the needs of both homeless families with children and young homeless people and develop services as appropriate.	H7.1 and see also H4.3, H5.2, H6.1	As part of the Fundamental Review of Supporting People Funded Services, ensure that schemes to homeless families and young people are prioritised.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP); Children and Young People's Plan	By the end of Dec 08	Supporting People Planning Group	Report produced which outlines proven best value; services reconfigured to meet identified strategic need	Reconfiguration of existing Supporting People funding with an expectation of a cut in Cardiff's allocation from WAG from April 2009.
		H7.2 and see H 10.2	To fully participate in the needs assessment research on young people accessing housing and support services.	National Homelessness Strategy; Homelessness Strategy; Children and Young People's Plan	By the end of Dec 08	Cardiff Children & Young People's Partnership	Evaluation report produced; recommendations considered	CYPP Cymorth funding with balance shared between HANR and Children's Services
		H7.3	To fully integrate the statutory requirements and practices of Children's Services within the Housing Advice Unit.	Homelessness Strategy; Children's Services Plan; Family Support Strategy	By the end of Sept 08	Cardiff Council (Children's Services)	Time taken to assess cases and provide assistance is reduced	Cardiff Council – HANR and Children's Services to each contribute 50% of the funding
H 8	To provide appropriate, accessible and readily available information to homeless people.	H8.1	To continue to update the homelessness website pages and ensure that they remain relevant.	Homelessness Strategy	Ongoing	Cardiff Council (Housing & Neighbourhood Renewal)	Usage of the site monitored and access increased	Within existing HANR budget

		H8.2	To publish a revised directory of housing-related support services in Cardiff (Streetwise+).		By the end of April 08	Cardiff Council (Housing & Neighbourhood Renewal)	Production of online directory	Within existing HANR budget
H 9	To raise awareness and provide training on homelessness to other professionals.	H9.1	To provide training and presentations as and when requested to sector professionals.	Local Housing Strategy; Homelessness Strategy; National Homelessness Strategy	Ongoing	Cardiff Council (Housing & Neighbourhood Renewal)	10 presentations and 3 training sessions to partner organisations	Within existing HANR budget
		H9.2	To hold a homelessness conference annually, including wider housing issues as appropriate.	Local Housing Strategy; Homelessness Strategy	Sept-Oct 2008 /09 / 10	Cardiff Council (Housing & Neighbourhood Renewal)	Attendance of at least 150 people in 2008	Within existing HANR budget
		H9.3	To raise awareness in the school curriculum of homelessness and related issues.	Homelessness Strategy; National Homelessness Strategy; Children and Young People's Plan	March 2009	Cardiff Children & Young People's Partnership	Reduction in the numbers of young people presenting as homeless in the longer-term	Within existing Council funding
H 10	To involve homeless people in the planning and monitoring of services.	H 10.1	To utilise the views and experiences of homeless people in the development of future and ongoing policies and strategies.	Local Housing Strategy; Homelessness Strategy; Supporting People Operational Plan (SPOP);	Initial results by April 08; in-built processes to be developed by Sept 2008	Cardiff Council (Housing & Neighbourhood Renewal)	Processes embedded to consult and gather views	Within existing HANR budget
		H 10.2 and see H7.2	To involve young people in undertaking the needs assessment research into the accessibility and availability of information and services.	National Homelessness Strategy; Homelessness Strategy; Children and Young People's Plan	By the end of Dec 08	Cardiff Children & Young People's Partnership	Evaluation report produced; recommendations considered	CYPP Cymorth funding with balance shared between HANR and Children's Services