



Supporting People Operational Plan 2008

for

Services 2009-2010

Cardiff Council



SUPPORTING PEOPLE OPERATIONAL PLAN ACKNOWLEDGEMENTS

The Supporting People Team would like to take this opportunity to thank all statutory and non-statutory Partners and Stakeholders who have assisted in completing this document.

OTHER VERSIONS

Cardiff Council's Supporting People Team will make this document available electronically, on request. In addition, copies in other languages, large print, braille or on audiotape can also be made available on demand.

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Executive Summary

Supporting People (SP) is a National Government Initiative implemented across the UK from April 2003. This initiative has introduced a new system of planning, monitoring and funding of Housing Related Support Services for Vulnerable People.

The legal framework for the Supporting People Programme is in accordance with Section 93 of the Local Government Act 2000 and is provided through Directions, Guidance and Grant Conditions published by the Welsh Assembly Government. The Welsh Assembly Government (WAG) has issued guidance that requires Local Authorities to submit an annual SPOP each year.

In Wales there are two separate funding streams within the Supporting People Programme. Responsibility for the funding administration and review of services is split between Local Authorities and the Welsh Assembly Government. The two funding streams are: -

Supporting People Revenue Grant (SPRG): the revenue funding stream which finances supported housing projects that are administered via the Welsh Assembly Government. SPRG projects are intended for short stay or temporary accommodation for example, homelessness hostels or floating support schemes.

Supporting People Grant (SPG): the revenue funding stream to finance supported housing projects that are administered fully via the Local Authority. SPG services complement existing statutory support services and interface with services delivered by Health and/or Social Care. Support services funded through this grant are intended to provide longer term or permanent accommodation for tenants such as the elderly or people receiving assistance via the community care route.

There is a Welsh Assembly Government policy intention that the SPG and SPRG funding streams will be unified and subsequently transferred, in its entirety, to each Local Authority. This proposal is currently being considered by the Minister. All Welsh Local Authorities have been reviewed, by The Welsh Assembly Government, in order to determine their preparedness for this planned handover.

At present, the total revenue budget for Supporting People services in Cardiff is now in the region of approximately £20.3 million per annum. This equates to approximately £5.4 million of Supporting People Grant (SPG) funded services and approximately £14.9 million of Supporting People Revenue Grant (SPRG) funded services. The Local Authority receives the SPG funding in the form of a grant.

Cardiff was very pro-active and successful in securing its original Supporting People budget; however, the existing SPRG budget allocation continues to be based on the existing services within the city. The SPRG services had developed over a period of time outside any strategic framework. It is however, recognised that SPRG funded services, continue to provide a valuable contribution to meeting the support needs of the residents of Cardiff.

Recommendations on commissioning and de-commissioning of services are made through the Supporting People Planning Group (SPPG), which is made up of senior

representatives from all the partner agencies. The Supporting People Planning Group (SPPG) is made up of senior representatives from all the partner agencies.

The Supporting People Operational Plan draws together the work undertaken by the Service Area Advisory Planning Groups (APG) and the Supporting People Planning Group over the past year. It provides an agreed statement of priorities for new or remodelled Supporting People services required for the forthcoming financial year.

The Supporting People Operational Plan 2008 for services requiring funding in 2009-10 has been produced taking into account the priorities of Adults and Children's Services, the Health Service, Housing Services, Strategic Planning and the Probation Service.

Issues

Service Development

It is a priority to ensure that the inherited Supporting People services are focused on identified strategic priorities that meet **local need** whilst offering **value for money**. As the Supporting People system is intended to align itself with contemporaneous strategies and plans it will highlight services that need development or services where re-focusing or closure may be appropriate.

Annual Budget - Impact of Redistribution Formula

The Welsh Assembly Government is currently looking to redistribute the Supporting People Funding across the whole of Wales, however, this formula has yet to be developed and as a result we are unable to determine the impact that this may have on the allocation of funding for Cardiff.

With possible future and previous funding constraints in mind, Commissioning proposed for 2009-10 has been undertaken with great care. The approach advised by the Supporting People Team through the Strategic Planning & Commissioning Process has been to consider utilising existing funding through the re-configuration of current services.

Handover of SPRG Funding/SPRG Reviews

Following the Supporting People Team and Cardiff Council's "preparedness visit", the feedback received reported SPRG funded services have not yet been reviewed, or reconfigured to meet changing political climates and strategic drivers to the Programme. The Welsh Assembly Government therefore, recommended that, as a prerequisite for potential handover of SPRG to the Local Authority, and the amount of SPRG funding being received within Cardiff, Cardiff Council Supporting People address this issue through a strategic review of these services. This review will seek to establish the continued relevance and adequacies of practices of SPRG funded services, aiming, where appropriate, to realign, re-commission and ensure best use of available funding.

Budget Management

The current budget situation has resulted in the Local Authority focussing its attention on balancing the budget for the next financial year. The mechanism adopted to achieve this in the past has been through issuing Steady State Contracts to Supporting People Grant funded services and the application of the Welsh Assembly's published tariff rates (2005) for supported accommodation types and by determining the intensity of the service.

Project Proposals

In the 2007 Supporting People Planning Group cycle of meetings support was given, 'In Principle,' to all pipeline proposals detailed in the Supporting People Action Plan. However, due to the uncertainty in future funding and the SPRG reviews, it has been recognised that project proposals agreed 'in principle' could be subject to change.

Legal Implications

Under section 93 of the Local Government Act 2000, the National Assembly for Wales may pay grants to local authorities in Wales towards expenditure incurred by them in providing, or contributing to the provision of, such welfare services as may be determined by the Assembly. This report relates to funding proposals by the National Assembly under section 93 aforesaid. Welfare services "in that section include services which provide support, assistance, advice or counselling to individuals with particular needs". The amount of any grants made under that section and the manner of their payment are to be such as may be determined by the Assembly. Grants under the section may be paid to all local authorities, to particular local authorities, or to particular descriptions of local authority (including descriptions framed by reference to authorities in particular areas). Grants may be paid on such terms and conditions as the Assembly may determine. Those terms and conditions may include provision as to the circumstances in which the whole or any part of a grant under this section must be repaid to the Assembly. The Council must supply the Assembly with such information as it may require for the purposes of those provisions. The Council must have regard to any guidance for the time being issued by the Assembly with respect to the administration and application of grants, which are paid to them. Further the Council must comply with any directions for the time being given by the Assembly with respect to the administration and application of grants, which are paid to them under the welfare services provisions of the 2000 Act.

The plan refers to a number of existing contracts and services. Consideration should be given to when such contracts will expire and what arrangements are required after such date. If further services are to be procured then sufficient time and resource should be allowed to review the Council's requirements and conduct such an exercise.

Financial Implications

The approval of the Supporting People Operational Plan must be completed within the context of available funding. The Welsh Assembly Government is considering the implementation of a re-distribution formula for Supporting People funding across Wales. Implementation of the revised funding formula is expected to be phased in from 2010-11, and the Council is concerned that a re-distribution formula could potentially result in a reduction in Cardiff's funding. Commissioning proposed services for 2009-10 should therefore be undertaken with caution. Financial Services will work closely with the Service Area to monitor spend position to ensure that expenditure can be contained within existing and future Supporting People budgets.

Any other Implications

The Supporting People programme carries the responsibility to financially manage the risk associated with the available grant. It will then be possible to monitor any financial risks to progress the proposals through to a service development phase. This action is in accordance with the correspondence from Welsh Assembly Government that states:

“...having developed a strategy and conducted project reviews you are not obliged to fund any project or service element which you can not afford”.

Source: WAG 19 April 2004 letter.

Chapter 1: Introduction

What is the Supporting People Programme?

Supporting People is a government funding initiative that was implemented from April 2003. The aim of the Supporting People Programme (“the Programme”) is to deliver Housing Related Support services to vulnerable people to help improve their quality of life and promote greater independence. The Programme will also help reduce the problems of institutionalised care, custody and/or homelessness; problems that often lead to hospitalisation. It will also help people leaving institutions to make the transition to independent living.

Supporting People introduces a new system of planning, commissioning, review and monitoring of housing related support services that include

- Sheltered Accommodation
- Hostels
- Refuges
- Supported Lodgings
- Adult Placement Schemes
- Floating Support (provided to tenants in their own homes).

The Programme is a working partnership between Local Government, Clients, Health, Probation and Support Agencies.

The Programme reaches out to a number of different vulnerable adults including:

E1	Women Seeking Refuge from Domestic Violence
E2	People with Learning Disabilities
E3	People with Mental Health Problems
E4	People suffering from Alcohol Dependency
E5	People suffering from Drug Dependency
E6	Refugees
E7	People with a Physical Disability who require Support
E8	Young Single Homeless People who require Support and Young People Leaving Care
E9	Ex-offenders
E10	Homeless or Potentially Homeless People who require Support
E11	People with a Chronic Illness including HIV and AIDS
E12	Vulnerable Single Parents who require Support

Some examples of **Housing Related Support** include:

- Maintaining home security – helping tenants to ensure their dwelling is secure
- Maintaining the home safety – support for servicing of tenants’ appliances and/or assisting tenants to arrange builders, plumbers, etc, and/or advice on using cooker, iron, etc

- Complying with the terms of the tenancy – dealing with disputes with neighbours and/or assistance claiming benefits/debt counselling, and/or teaching life skills for independent living including advice on hygiene, food preparation and food storage
- Resettlement – organising access to professional help and/or liaison with relatives
- Emergency alarm system.

Documentation from the Welsh Assembly Government stipulates the terms in which a Local Authority is required to operate when administering the Supporting People Programme. This guidance outlines the roles and responsibilities of the Local Authority as an administering party for the Programme.

These documents include:

- Welsh Assembly Government Supporting People Implementation and Administration Guide 2003
- Welsh Assembly Government Supporting People Revenue Grant Conditions and Criteria
- Various periodic transmissions indicating changes to the Programme, responsibilities and/or roles.

It is the responsibility of each Local Authority to produce an annual Supporting People Operational Plan (SPOP) defining the direction of the Programme in each individual area.

Implementation of the Supporting People Programme

Funding

In Wales there are two separate funding streams within the Supporting People Programme and responsibility for funding administration and the review of services is split between Local Authorities and the Welsh Assembly Government. The two funding streams are as follows:

Supporting People Revenue Grant (SPRG) is the term currently used for the revenue funding stream to finance supported housing projects that are exclusively funded via the Welsh Assembly Government route. These are likely to be projects that are intended for short stay or temporary accommodation such as homelessness hostels or floating support schemes.

Supporting People Grant (SPG) is the term currently used for the revenue funding stream for the delivery of housing related support services within supported housing projects that are administered via the Local Authority and used to deliver services that can complement existing statutory support services and interface with services delivered by health and/or social care. This grant is intended to provide support services for longer term or permanent accommodation for tenants such as older people or those tenants receiving assistance via the community care route.

Cardiff was very proactive in achieving its current Supporting People budget. However, the existing SPRG budget allocation, which is currently in the region of £14 million per annum, continues to be based on the existing services within the city. Cardiff Council's SPRG services had been developed over a period of time outside any strategic

framework. It is recognised that SPRG funded services, continue to provide a valuable contribution to meeting the support needs of the residents of Cardiff.

The Advisory Planning Groups (APGs)

These groups exist to cover the strategic planning of services for all vulnerable client groups. In respect of Supporting People they are given the task of identifying the demand for housing related support, and presenting this information to the Supporting People Planning Group.

The Supporting People Planning Group (SPPG)

Membership of this group includes representatives from Council Service Areas, Partner Organisations and co-opted members. The role of the SPPG includes the following:

- Discuss, plan and agree the development of joint targets
- Discuss, plan and agree the development of joint outcomes
- Consider and realign, where necessary, links to strategic aims and objectives
- Consider the demand for services against service supply
- Identify gaps in service provision through the use of available data and information
- Prioritise project proposals for inclusion in the Supporting People Operational Plan, therefore, prioritising the projects for Supporting People funding for the following financial year
- Oversee the extension, reconfiguration and decommissioning of services
- Identify opportunities for collaborative working
- Maintain a responsibility for the development of the Supporting People Operational Plan.

Supporting People Operational Plan

Officers within the Supporting People Team are responsible for writing the annual Supporting People Operational Plan (SPOP) and are accountable to the Supporting People Planning Group who will steer the direction of the plan.

The SPOP is a strategic document, which functions as an operational mechanism through developing provision for homeless and vulnerable people with Housing Related Support needs. It is intended to function as a revenue resource planning mechanism and is a method through which to plan and outline activity for the financial year ahead.

Alongside this, the SPOP includes information relating to:

- New project priorities
- Priorities for remodelling existing projects
- Project descriptions
- Needs Mapping
- Outcome of needs assessment.

In summary, the purpose of the SPOP is to:

- Set out the priorities for Supporting People Revenue Grant (SPRG)
- Set out the priorities for Supporting People Grant (SPG)

- In relation to the Advisory Planning Groups, highlight the strategic links and ensure that relevant information is included in the assessment of current provision and identified gaps in services.
- Evidence unmet need for Supporting People Revenue Grant (SPRG) using up-to-date demographic and needs information
- Evidence unmet need for Supporting People Grant (SPG) using up-to-date demographic and needs information
- Be linked to the aims and objectives for supported accommodation set out in the five year Homelessness Strategy
- To support the prevention of homelessness through the provision of appropriate accommodation and support
- Draw on and detail any supporting information expressed through other local and regional planning and strategic mechanisms.

In order to reflect local needs, the information and data used within the SPOP is obtained through:

- Need identification information:
 - Needs Mapping Exercise
 - Supply map information
- Information from other Needs Mapping mechanisms
- Information from other strategic planning mechanisms and commissioning processes, for example:
 - Health, Social Care and Wellbeing Plan
 - Local Housing Strategy
 - Community Plan
 - Homelessness Strategy
 - Community Safety Strategy.

Throughout this information/data gathering process Cardiff Council links with Supporting People Teams in neighbouring authorities in order to build up a local, regional and national picture of cross boundary needs and priorities.

On completion, the SPOP is submitted to the Welsh Assembly Government.

Chapter 2: Supporting People Programme Updates, Achievements and Priorities

National Update

Supporting People Strategy

The Supporting People Strategy is a 5 year strategy produced by the Welsh Assembly Government. It is due to be distributed for consultation in Autumn 2008, however latest information suggests that the timescale for this consultation period may be delayed. Supporting People Teams will be actively involved in the consultation process and will be expected to provide presentations to partners and stakeholders about the strategy. This is intended to be linked to the 5 year Homelessness Strategy, and working groups have been set up in relation to developing both of these strategies.

Handover of Supporting People Revenue Grant (SPRG)

It is the intention of the Welsh Assembly Government that the Supporting People funding streams will be unified and transferred to each Local Authority.

The Minister for Social Justice and Regeneration announced in April 2006 that there would be a delay for a SPRG handover decision, and this decision will be made following 'preparedness visits' to all Local Authorities.

A series of principles were established that should be met before handover can take place. These are:

- Local Authority administration should ensure that schemes are offered a reasonable guarantee of a term of funding, that termination decisions will be taken openly and within the context of local strategic plans
- Local Authorities provide a clear commitment to a level of local service delivery
- Local Authorities should be able to demonstrate a clear and logical structure for the administration of the grant scheme, including service standards, commissioning and payment arrangements
- Local Authorities should be able to demonstrate the capacity to administer the grant scheme locally
- Local Authorities should have demonstrated their capacity for strategic planning in this context.

The 'preparedness visits' to Local Authorities have now been completed and the findings have been presented to the Deputy Minister for Housing's consideration.

The extent to which the five principles have been met varies across Wales. For this reason the Deputy Minister for Housing has announced that a decision regarding handover will be delayed further to allow for further consideration.

Source: [The Handover of Supporting People Revenue Grant \(SPRG\) to Local Authorities](#) (03/12/07)

Redistribution Formula

The Welsh Assembly Government has recently commissioned an independent consultant agency to conduct a feasibility exercise in order to establish the need to and the possibility of introducing a Supporting People Redistribution Formula across Wales.

The rationale behind this exercise can be drawn from the following Welsh Assembly Government statement:

“The current distribution of Supporting People is uneven. This is both between authorities and between Supporting People Revenue Grant and Supporting People Grant. The unevenness is a reflection on the way Supporting People services were developed, both before and during implementation, in a way, which was opportunistic and ad hoc. The current distribution is therefore not reflective of the level of need across each authority in Wales.

There is strong evidence of unmet need in all authorities even those who currently have a greater proportion of the existing fund. Any redistribution will therefore not address the totality of unmet need but instead the ‘fairness’ of the current distribution relative to the level of unmet need.”

(Extract from paper; Redistribution of Supporting People Fund: Statement of Principals. WLGA/WAG, July 2007)

The Welsh Assembly Government has confirmed its intention is to consult on a formula for the redistribution of Supporting People funding. Upon completion of this exercise outcomes will be published for consultation via the Welsh Assembly Government. However, until the outcome of this feasibility study is disclosed we are unable to speculate upon the financial impact this may have on Supporting People Services in Cardiff and Wales.

Monitoring Outcomes

Supporting People teams are expected to monitor the outcomes achieved by services. It is expected that some guidance on this may be included in the Welsh Assembly Government Supporting People Strategy. It is likely that there may be an emphasis on assessing ‘the distance travelled’ by the client whilst in receipt of the Supporting People service.

At this time, some service providers in Cardiff are utilising the ‘Outcome Star’ model of assessing support needs, which was originally developed by St Mungos Homelessness Charity, and has since been used by several Supporting People Service Providers in England.

Provider Accreditation

In order to ensure quality of delivery of Housing Related Support Services, under the Supporting People Programme, Service Providers are required to be accredited with the Welsh Assembly Government. It is the intention of the Supporting People Team to establish a Cardiff Council process of accreditation.

Performance Indicators

Following the review of the Performance Indicators for Supporting People services, by the Welsh Assembly Government in 2007/08, several performance indicators were deleted. For 2008/09, Local Authorities are still required to collate data on SPP/001:

“The average number of units of housing related support, per 1,000 head of population, for each of the following types of housing related support service:

- i) Floating support*
- ii) Direct access*
- iii) Temporary accommodation*
- iv) Permanent accommodation*
- v) Sheltered accommodation for older people*
- vi) Community alarm services”*

Source: National Performance Indicator Guidance for Wales 2008/09

The data for April 2009 will be based on data collated during two snapshots in the financial year: 1st October and 1st April. These two data collection points will provide a useful indicator of the provision of each model of supported accommodation in Cardiff.

Local Update

Budget Position

In 2008 the total revenue budget for Supporting People in Cardiff is in the region of approximately £20.3 million per annum. The budget for Supporting People Grant (SPG) is approximately £5.4 million, whilst the budget for Supporting People Revenue Grant (SPRG) is approximately £14.9 million.

Cardiff has been very pro-active and successful in securing its original Supporting People budget; however, the existing SPRG budget allocation, which is currently in the region of £14 million per annum, continues to be based on the existing services within the city. Cardiff Council’s SPRG services had been developed over a period of time outside any strategic framework. It is recognised that SPRG funded services, continue to provide a valuable contribution to meeting the support needs of the residents of Cardiff.

Supporting People Programme Previous Achievements

Project Description	Date Completed
Homeless or Potentially Homeless People (E10) Nightingale House – 26 units of accommodation to support homeless people and families.	November 2005
People Suffering Alcohol Dependency (E4), Drug Dependency (E5) and Ex-offenders (E9) Croes Ffin – 18 units within 3 supported properties across Cardiff and the Vale of Glamorgan	January 2006
People with Learning Disabilities (E2) Re-commissioning, through a competitive tendering process, the Supported Living Services (Learning Disabilities)	March 2007
	March 2007

<p>People with Learning Disabilities (E2) Re-commissioning, through a competitive tendering process, the Emergency Accommodation Service (Learning Disabilities)</p>	May 2007
<p>People with Mental Health Problems (E3) Resettlement Scheme – 10 units of Supported Accommodation for people with Mental Health Problems across 3 properties within Cardiff.</p>	July 2007
<p>People with Learning Disabilities (E2) Issue new SP Learning Disabilities Contracts Older Persons Re-contracting with Older Persons Services</p>	December 2007
<p>People with Mental Health Problems (E3) Establish new Steady State Contract length and funding</p>	April 2008
<p>Homeless or Potentially Homeless People (E10) Re-commissioning, through a competitive tendering process, the Supported Living Services (Learning Disabilities)</p>	July 2008
<p>Older Persons Extra Care - Commissioning and procurement of Cardiff's flagship <i>extraCare</i> scheme, Plas Bryn (Due to open Autumn 2008)</p>	July 2008

Supporting People Programme Future Priorities

Project Description	Date for Completion
<p>Homeless or Potentially Homeless People (E10) Cedar House – remodel 4 units to provide support to men fleeing domestic violence</p>	2008
<p>Homeless or Potentially Homeless People (E10) Taff Housing Association Floating Support – remodel the existing 38 units.</p>	2008
<p>Young Single Homeless People who require Support and Young People Leaving Care (E8) Triangle project – remodel the existing services to a dispersed scheme.</p>	2008
<p>People with Learning Disabilities (E2) Extension of the Adult Placement Scheme – provision of up to an additional 40 units of support within this accommodation model</p>	2008

<p>People Suffering Alcohol Dependency (E4), Drug Dependency (E5), Ex-offenders (E9) and Homeless or Potentially Homeless People (E10) Shoreline Scheme - provision of 10 additional units of 24 hour staffed accommodation and conversion of existing units to low-level support.</p>	2008 - 2009
<p>People with Learning Disabilities (E2) Independent and Linked Accommodation for People with Autism Spectrum disorder – provision of 4 individual flats in Cardiff within a core building and communal area</p>	2008 - 2009
<p>People with Learning Disabilities (E2) Core and Cluster Scheme – provision for Young People with LD with 13 units of accommodation in the centre of Cardiff.</p>	2008 -2009
<p>People with Learning Disabilities (E2) Independent and Linked Accommodation – provision for people with severe challenging behaviour through a core and cluster model consisting of 4 individual flats.</p>	2008 - 2009
<p>People with Learning Disabilities (E2) Core and Cluster Scheme – provision for Young People with LD with 12 units of accommodation in North Cardiff.</p>	2009
<p>People with a Physical Disability who require support (E7) Supported Accommodation – development of a range of independent and linked supported accommodation.</p>	2009
<p>People with a Physical Disability who require support (E7) Llanishen Court Development – provision of 6 units of accommodation.</p>	2010 - 2011
<p>Older Persons Extra Care – provision of 60 Older Persons Extra Care Units and 24 satellite units in Llanishen in the North of Cardiff.</p>	December 2009 - January 2010
<p>Homeless or Potentially Homeless People (E10) Single Homeless Assessment Centre – provision of 44 units for people who are homeless.</p>	2010
<p>Homeless or Potentially Homeless People (E10) Redevelopment of Northlands – development of 26 units of supported accommodation for young</p>	2010- 2011

homeless people.	
People with Learning Disabilities (E2) Independent and Linked Accommodation– disinvestment and re-provision of supported accommodation	On-going
Refugees (E8) Supported Accommodation – 15 units of supported housing for people who are Refugees.	Not specified

Current and On-going Supporting People Team Priorities

- To establish a formal process of accreditation for providers of Housing Related Support
- To continue the work started to review all mental health accommodation SPG based support services
- To work in partnership with colleagues in Adult Services and Housing to review all older persons sheltered accommodation based services, including those funded outside of the Supporting People Programme
- Finalise, in conjunction with the Supporting People Planning Group, a document to establish a review process for SPRG services
- To implement the SPRG services review process
- To undertake on-going service reviews, by the Supporting People Contracts Team, of SPG funded services
- To maintain a needs-based service portfolio
- To work, in a transparent manner, with key partners and service providers to match service development and delivery to meet current needs
- To work with partners to realign the strategic reporting structure and service planning process
- Provision of accessible information, by the Planning and Development sections, via a strategic reporting structure.

Supporting People Planning Group (SPPG)

The following considerations are taken into account when the Supporting People Planning Group (SPPG) makes decisions about which proposals will be supported by the group:

- Demand and current gaps in service provision
- Potential options for meeting the needs identified
- Suitability of the proposal for meeting the needs identified
- Availability of Supporting People Funding, and other funding, in particular capital funding
- Feasibility of the service coming on stream, including capital funding, securing properties, planning issues, and consultation with Clients and stakeholders.

Communication

The Programme is communicated to partners, key stakeholders and interested parties in a number of ways:

- SPOP
- Supporting People Business Plan
- The Strategic Reporting Structure - a network providing opportunity for dissemination of information
- Supporting People Newsletter - a quarterly publication providing updates on current priorities, dates/events and Programme related information
- SPRG Provider Forum - a meeting open to all providers of SPRG related services for the purpose of dissemination of information and to receive questions/queries regarding current areas of the Programme
- Information Sharing Events - held on demand when information relating to specific areas of the Programme needs to be shared
- Cardiff Council Website (www.cardiff.gov.uk) - contains information relating to the Programme and will soon feature a section focusing on the Programme in Cardiff
- Attendance at conferences - the Supporting People Team prioritises its representation at local and national conferences relating to areas of the Programme
- Cross Boundary Communication - multi-regional working groups under the Welsh Assembly Governments Supporting People Information Network.

Chapter 3: Monitoring and Review of Supporting People Services

Supporting People Grant (SPG) Services

On-going Monitoring and Review

The Supporting People Team retains responsibility for the commissioning and on-going monitoring and review of SPG funded services within Cardiff.

Guidance from the Welsh Assembly Government cites the primary purpose of on-going monitoring:

- To assess the extent to which continuous improvement is taking place
- To risk assess services
- To identify if any changes are needed to the service.

Cardiff Council, as a Local Authority, supports this purpose as an opportunity for alignment and continuous improvement of services for vulnerable people.

To date, Cardiff Council has developed and implemented the following processes, based on Welsh Assembly Government guidelines, for the ongoing monitoring and review of services:

- Contracts – Block Gross/Subsidy
- 4 Weekly Return Form Submission
- Quarterly Performance Indicators
- Annual Return Form Submission
- Service Review Process (Ongoing)
- Risk Register (Quarterly system of risk to establish need for early review).

Service Aims

The Welsh Assembly Government has produced nine mandatory Service Aims which state the outcomes clients can expect from service providers. These aims form the core assessment criteria for review processes.

- | | |
|----------------------|---|
| Service Aim 1 | That people feel safe and secure in their home and within their community |
| Service Aim 2 | That people have opportunities to extend their skills, interests and friendships |
| Service Aim 3 | That people feel more able and better equipped to manage their home and live in their community as a result of receiving support |
| Service Aim 4 | That people assess the project and have their needs assessed and met in a planned way through direct (project) and indirect (other parties) support |
| Service Aim 5 | That people feel consulted, informed, and able to participate in the project |

Service Aim 6 That people feel supported by staff that have been appointed, recruited, trained and supported by the service provider

Service Aim 7 The living environment meets the requirements of Service Users by being suitable for its stated purpose and the requirements of independency, privacy and dignity

Service Aim 8 Quality Assurance

Service Aim 9 Finance

Status of review for Supporting People Grant funded services

Following completion of the initial SPG funded service reviews, the review process itself has been subject to consultation (by stakeholders including provider organisations and been evaluated for good practice by the Supporting People Contracts Team. Amendments have been made to the review process in order to secure best practice. This revised review process is being piloted with two provider organisations during Summer 2008 and the Supporting People Contracts Team intend to undertake a further consultation exercise with these pilot organisations as part of developing the review process.

Chart 3.1 displays the progress and status of SPG service reviews.

Year	SPG Services	Review Status	Completed
2003/2004	<ul style="list-style-type: none"> All Mental Health 	<ul style="list-style-type: none"> Initial Service Review 	Yes
2004/2005	<ul style="list-style-type: none"> All Learning Difficulties 	<ul style="list-style-type: none"> Initial Service Review 	Yes
	<ul style="list-style-type: none"> Private Landlords 	<ul style="list-style-type: none"> Initial Service Review 	Yes
2005/2006	<ul style="list-style-type: none"> Substance Misuse 	<ul style="list-style-type: none"> Initial Service Review 	Yes
	<ul style="list-style-type: none"> Learning Difficulties 	<ul style="list-style-type: none"> Services for LD re-tendered 	Yes
	<ul style="list-style-type: none"> Private Landlords (cont.) 	<ul style="list-style-type: none"> Services for Private Landlords decommissioned 	Yes
2006/2007	<ul style="list-style-type: none"> Older Persons (cont.) 	<ul style="list-style-type: none"> Services for Older Persons reports issued with recommendations 	Yes
	<ul style="list-style-type: none"> Private Landlords (cont.) 	<ul style="list-style-type: none"> Private Landlords decommissioned 	
2007/2008	<ul style="list-style-type: none"> Mental Health 	<ul style="list-style-type: none"> Develop accommodation strategy in partnership with Health and Mental Health Service Area 	On-going
		<ul style="list-style-type: none"> Services for Mental Health reviewed, reports pending 	On-going

2008 - 2009	<ul style="list-style-type: none"> • Learning Difficulties • Substance Misuse 	Not yet started In progress	No In progress
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Chart 3.1: SPG service reviews

Supporting People Revenue Grant Services

SPRG Services Ongoing Monitoring and Review

There is an expectation on each Local Authority, from the Welsh Assembly Government to assess and evaluate all their SPRG funded services against specific and unified standards and criteria including Strategic Relevance and Scheme Performance. This review will seek to consider and align the corporate strategic priorities for different client groups and take into account the local strategies for example, Homelessness, Community Safety and the Health Social Care and Well Being Strategy.

The review will follow a prescribed format, leading to outcomes and recommendations being presented to the Supporting People Planning Group (SPPG) and assessed for strategic relevance through communication with the appropriate service area Advisory Planning Groups (APG).

The assessment of Scheme Performance will also be included as part of the review to ensure a joined-up approach to service delivery.

It has been suggested that the following weightings are apportioned to the areas to be assessed in the review:

- Self Assessment = 20%
- Strategic Relevance = 40%
- Scheme performance = 40%.

Phase one of the review process will be completed as a Desk Top Audit of services with Provider organisations offering explanation and evidence to meet preset criteria in line with the **'Supporting People Revenue Grant; The Grant Conditions and Criteria.'** This phase will also provide organisations the opportunity to provide details of Added Value for their services. This will provide the organisations an opportunity to demonstrate which strategies they align with and how, including but not limited to, the Homelessness Strategy, Health Social Care and Well Being Strategy and Local Housing Strategy.

When the Desk Top Audits have been returned, phase two will involve members of the Supporting People Team evaluating the submissions against the strategic relevance and relevance to the Supporting People Programme.

During Stage 3 of the review process, Supporting People Officers will visit the organisations' premises with queries and questions resulting from analysis of the Desk Top Audit. This will enable the organisation to explain/provide evidence regarding any outstanding areas identified by the Officers. Evaluation of information gathered through phases one and two and measured against comparable scores and APG Priorities.

The subsequent phases will highlight the relevance of each service in comparison with adopted benchmarks, good practice and service standards. The findings of the review

process and evaluation will be presented in the review report. The Service Provider will have the opportunity to meet with the Reviewing Officer to discuss the report findings. Following feedback a final draft of the report, with recommendations, will be written for the attention of the SPPG/WAG.

The Supporting People Team will report back final outcomes to APG's and Service Providers, through the agreed reporting structure. There is an expectation that recommendations will be implemented through partnership working.

Service Aims

Service standards 1 – 6 will be regarded for this review. This is in accordance with Welsh Assembly Governments most recent guidance in relation to SPRG Grant Conditions (*Supporting People Revenue Grant; The Grant Conditions and Criteria, January 2007: Welsh Assembly Government – DRAFT*).

- | | |
|----------------------|---|
| Service Aim 1 | That people feel safe and secure in their own home and within the community |
| Service Aim 2 | That people have opportunities to extend their skills, interests and friendships |
| Service Aim 3 | That people feel more able and better equipped to manage their home and live in their community as a result of receiving support |
| Service Aim 4 | That people access the project and have their needs assessed and met in a planned way through direct (project) and indirect (other parties) support |
| Service Aim 5 | That people feel consulted, informed and able to participate in the project |
| Service Aim 6 | That people feel supported by staff who have been appointed, recruited, trained and supported by the service provider |

Status of Supporting People Revenue Grant Reviews

The Supporting People Team has designed a process of review for SPRG funded services. There will be a consultation period during September 2008, providing all key Partners and Stakeholders of the Programme, with an opportunity to comment on the proposed SPRG review process.

The following areas will be considered within the review process:

- Services with evident voids identified through SPRG supply mapping exercise and WAG annual returns
- Services with insufficient turnover to be applicable to the Supporting People criteria, identified through SPRG supply mapping exercise and WAG annual returns
- Supply, demand and needs data
- Services, which have changed the use of units without appropriate planning and or permission
- New services in the pipeline

- Any service, which has been through an investigation process, such as POVA.

Chapter 4: Strategic Links

Supporting People Strategic Direction

The Programme contributes, where appropriate, to the writing, research, consultation and alignment of documents. During the financial year 2006/2007 to date, the Cardiff Council Supporting People Team has been involved in the consultation and formulation of the following local documents:

- The Health Social Care and Wellbeing Strategy
- Older Persons Accommodation Strategy
- The Local Housing Strategy
- Homelessness Strategy
- Mental Health Strategy
- Better Health: Better Wales
- The National Domestic Abuse Strategy
- Adult Mental health Strategy for Wales and the National Service Framework for Mental Health in Wales (2002)
- Fulfilling the Promises (for people with Learning Disabilities)
- The Strategy for Older People in Wales
- Better Homes for People in Wales.

The Advisory Planning Groups identify the need for Housing Related Support services within their particular Client group and present their proposals to the Supporting People Planning Group. Proposals are submitted through a set template and are required to include information including:

- Strategic Objectives
- Outline specifications for the service
- Service Aims
- Identified Need
- Accommodation Type
- Any need for Capital Funding
- Partnership working arrangements.

The membership of the Advisory Planning Groups includes representatives from relevant Council Service Areas and Partner Agencies.

The Supporting People Programme promotes partnership working. It maintains strong links with its strategic partners including:

- Advisory Planning Groups
- Supporting People Planning Group
- Welsh Assembly Government
- Local Health Board
- Provider Organisations
- Children's Services
- Housing and Neighbourhood Renewal
- Other Local Authorities – Wales
- Other Local Authorities – England.

The Supporting People Team is committed to the planning, developing and delivery of services in line with relevant and strategic goals.

Strategic Links for the Supporting People Programme within Cardiff

(Please refer to Appendix 1a, Appendix 1b, Appendix1c)

Strategic Planning

Corporate Plan

The Corporate Plan 2008 - 2011 is based on Cardiff Council's key policy themes, outlines and vision for public services in the city and region over the coming years. The Corporate Plan sets out the Council's contribution towards the delivery of the Proud Capital vision for the city and region. This document highlights Cardiff Council's ambition to provide seamless, high quality and value for money public services. Central to achieving this vision will be the continued development of effective partnership working throughout the city.

Adult Services Business Plan

The Adult Services Business Plan is produced in line with the Corporate Plan and the Health, Social Care and Well Being Strategy. The Business Plan includes longer term actions and details the process used in order to deliver a high quality, cost-effective and efficient service, which meets the needs and expectations of clients.

Supporting People Action Plan

This action plan takes into consideration the priorities identified in current and previous SPOPs and therefore contains proposals, which have been agreed through the Supporting People Planning Group (Appendix 2). Each project, within the action plan, contains a specific project proposal, which is linked to either SPG or SPRG funding and a clear indication of the strategic relevance of each project through identification of the Advisory Planning Group involved in approving each project as a Supporting People priority. In addition to the project development proposals, there is historical information in regards to the current status of each project alongside timescales for project completion.

The Supporting People Action plan provides the long-term vision for the Team and provides a focus for current and future work.

Strategic Reporting

Please refer to Appendix 3: Strategic Reporting Structure

Please refer to Appendix 4: Cardiff's Children and Young People's Partnership – Task Group Structure

Cross Authority Working

Cardiff Council recognises the benefits of cross authority and regional working. Joint planning and development of services, handing over information (including best use of resources/funding) and benchmarking allow good practice to be shared.

In addition, this commitment to cross authority working meets the requirement of the Welsh Assembly Government for local teams to contribute towards regional plans and objectives. Cardiff Council developed the 'Croes Ffin' project in a partnership with the Vale of Glamorgan Council, providing 18 units of supported housing to support people with Substance Misuse Problems across the two Local Authorities.

Cardiff Council contributes to:

- South Wales Regional Planning Group
- Supporting People Information Network (SPIN)
- Supporting Peoples Monitoring Officers Group (SPMOG)
- Supporting Peoples Finance Officers Group (SPFOG)
- Mini Supporting People Information Network (Mini SPIN).

Chapter 5: Supporting People Grant (SPG) – Needs and Supply Analysis

Background

Services funded by Supporting People Grant (SPG) are regularly assessed for strategic relevance. Through the service planning and development process, information on the extent to which the service provision meets demand is reported to the Advisory Planning Groups.

Strategic relevance is assessed by the Supporting People Team, through the strategic planning process, as part of the ongoing monitoring and review of services. Steps are taken to optimise the strategic relevance of each service. Where problems are identified in existing provision there is the potential for services to be reconfigured or reshaped to best meet identified need.

SPG funded Projects

There are a total of 2,209 units of support funded by the Supporting People Grant Chart 5.1 as detailed below:

Unit Type	Number of Units	% of Total Provision
Older Persons	1754	79%
Learning Disabilities (E2) Supported Housing	312	14%
Physical Disabilities (E7) Supported Housing	2	.1%
Drug and Alcohol (E4 and E5) Supported Housing	44	2%
Mental Health (E3) Supported Housing	76	3%
Mental Health (E3) Floating Support	20	1%
Total	2208	100%

Chart 5.1: SPG funded Projects – Number of Units by Scheme Type

Chart 5.2 shows the number of units of SPG funded services within Cardiff by location. Chart 5.3 provides data for the number of SPG funded scheme types within Cardiff by location.

Please refer to Appendix 5 for supply map data showing a breakdown of units provided through SPG funded Services.

Distribution, by location, of SPG funded Units within Cardiff

Distribution of SPG Funded Units by Location

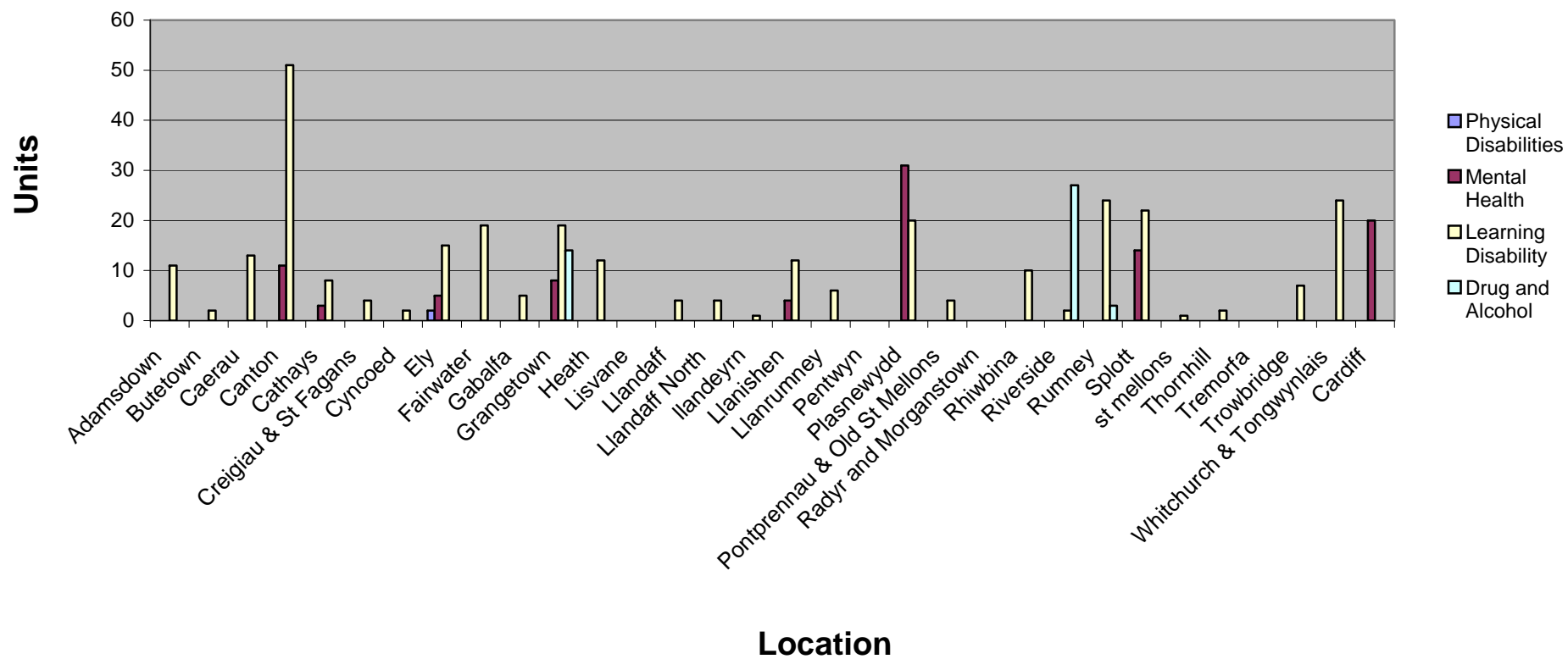


Chart 5.2: SPG funded units by location

Location	Physical Disability	Mental Health	Learning Disability	Drug and Alcohol
Adams down			3	
Butetown				
Caerau			6	
Canton		2	16	
Cathays		1	3	
Creigiau & St Fagans			1	
Cyncoed			1	
Ely	1	1	7	
Fairwater			11	
Gabalfa			2	
Grangetown		2	6	4
Heath			5	
Lisvane				
Llandaff			2	
Llandaff North			3	
Llanderyn			1	
Llanishen		1	4	
Llanrumney			3	
Pentwyn			4	
Pentyrch				
Penylan			3	
Plasnewydd		8	5	
Pontprennau & Old St Mellons			1	
Radyr and Morganstown				
Rhibwina			4	
Riverside			2	2
Rumney			10	1
Splott		3	13	
St Mellons			3	
Thornhill			1	
Trowbridge			3	
Whitchurch & Tongwynlais			7	
Cardiff		1		
TOTAL	1	19	130	7

Chart 5.3: Breakdown of SPG Funded Projects by Location

Supporting People Grant (SPG) Funded Services Older Persons

Background

There are currently 12 million older persons in the UK (almost 1 in 5 of the UK's total population). Over a third of the UK population 20.5 million is aged 50 years and over and 9,687,800 aged 65 and above. More of the UK population is over the age of 60 than under the age of 16.

The older population is the fastest growing section of the population. Current life expectancy for people at 65 is 84.7 for women and 81.9 for men. Projections for 2025 for life expectancy at 65 are 87.5 for women and 85.1 for men.

Population predictions anticipate that the number of people aged 65 years and over is expected to rise by over 60% in the next 25 years to almost 15.8 million by 2031. The number of people over 85 in the UK is predicted to have doubled in the next 25 years and to have trebled in the next 35, whilst the population over 75 is projected to almost double in the next 30 years.

It is estimated that up to 42,000 older people are unofficially homeless in England and Wales.

Source: www.helptheaged.org.uk/engb/whatwedo/factsandfigures/factandfigures
(25/05/07)

Strategic Links

National	Local
Department of Health: National Framework for Older Persons 2001. Social Justice and Regeneration Committee: Homes for Older Persons 2004. ODPM: Quality and Choice for Older Persons Housing: A Strategic Framework. Strategy for Older Persons in Wales 2003. A Better Government for Older Persons 2003. National Standard Framework (NSF) for Older Persons in Wales 2006.	Strategy for Older Persons in Wales 2003. Homelessness Strategy/Review 2003 – 2008. Private Sector Housing Renewal Policy 2005. Health Social Care and Wellbeing Strategy 2008 – 2011

SPG funded Service Types for Older Persons

Services funded by Supporting People for Older Persons in Cardiff (Appendix 6) include Category 1 Sheltered Accommodation (637 units), Category 2 Sheltered Accommodation (1038 units) and Specialist Sheltered Accommodation (52 units) and a floating support service (27units).

This data is shown in Chart 5.4 below. There are also a total of 885 units of dispersed Community Alarm funded by the Supporting People Programme, 760 of which are at the higher level and 125 units at the lower level.

Unit Type	Number of Units	% of Total Provision
Category 1	637	24
Category 2	1038	39
Specialised Sheltered Accommodation	52	2
Floating Support	27	1
Units of Dispersed Community Alarm provision (higher) – Cardiff Council	760	29
Units of Dispersed Community Alarm provision (lower) – Cardiff Council	125	5
Total	2639	100%

Chart 5.4: **SPG funded Services for Older Persons in Cardiff – Number of Units by Scheme Type**

Category 1 Sheltered Accommodation

Self-contained units of accommodation in which there is a hardwired community alarm facility. Properties are dispersed within the community as opposed to grouped together. A total of 28 units of the 637 units are designed specifically for people with Physical Disabilities and 10 units of the 637 units are designed specifically for Black Minority Ethnic groups (Chart 5.1 and Chart 5.2)

Category 2 Sheltered Accommodation

Self-contained units of accommodation grouped around communal facilities. There is a resident warden/scheme manager and a community alarm facility. A total of 51 units of the 1,038 units are specifically designed for people with Physical Disabilities. There are 2 units that are designed specifically for people from Black Minority Ethnic groups. (Chart 5.1 and Chart 5.2)

Specialist Sheltered Accommodation

Services that have been developed for Older Persons who have additional needs other than age related support needs. A total of 2 units of the 52 specialist sheltered accommodation units are specifically designed for people with Physical Disabilities and 15 units of the 52 units are designed specifically for BME groups. (Chart 5.1 and Chart 5.2)

Floating Support

A support service which, is not dependent on residency in a particular property or model of accommodation. At present, there is one Floating Support Scheme specifically catering for Older Persons. This new service supports 27 units across Cardiff (Chart 5.2 and Chart 5.3)

Chart 5.5. below shows the number of units supplied under each accommodation model.

Adapted Units	Number of adapted unit for women	Number of adapted units for physical disabilities	Number of adapted units for BME
Category 1	0	28	10
Category 2	0	51	2
Specialist Sheltered Accommodation	0	2	15
Floating Support	0	0	0

Chart 5.5: SPG Services for Older Persons in Cardiff designed for specific Client groups – Number of adapted Units by Scheme Type

Distribution of Older Persons SPG funded Scheme Types in Cardiff

Category 1 Sheltered Accommodation (Chart 5.3 and Chart 5.4)

A high proportion of Category 1 provision is situated in Central and South East Cardiff. One large scheme in Penylan provides 44 units, and another project provides 33 units across 4 properties with many other schemes also being based in this region of the city. In the west of Cardiff, the greatest concentration of units is in Ely with 3 schemes in Ely and Caerau, and 3 in Llandaff and Llandaff North. A smaller number of schemes are situated in the north of the city with 2 schemes in Llanishen and one scheme in Whitchurch and Rhiwbina respectively.

Category 2 Sheltered Accommodation (Chart 5.3 And Chart 5.4)

The greatest number of Category 2 units are located in Splott with 114 units in a total of 4 schemes. Many other Category 2 schemes are located close to the city centre, with schemes situated across Canton, Riverside, Cathays, Plasnewydd, and Adamsdown. In the North and East suburbs of the city provision is more limited. There are a smaller number of schemes located in Fairwater, Ely and Caerau. However, there is no provision in Pentyrch, Creigiau, Radyr and Morganstown. In the east of the city, 2 schemes provide a total of 61 units in Trowbridge, and a small number of schemes are located in Pontprennau, Pentwyn and Rumney.

Community Alarm Services

Community Alarm services enable people to call for help in case of emergency 24 hours per day, 7 days a week and 365 days a year. Community Alarm consists of units, which plug into a telephone phone line and enable the client to call for assistance by pressing a button on the unit or the button worn around the neck. There are two levels of response:

Category 1 Community Alarm Monitoring Operators receive a call and contact a nominated key holder.

Category 2 Community Alarm Monitoring Operators receive a call and contact a mobile warden who will respond to the call.

The data in chart 5.5 shows the units of Community Alarm by Community Alarm Provider. A total of 780 units are provided by Cardiff Community Alarm system in Sheltered Accommodation services. Three other Community Alarm providers provide a

further 952 units of Community Alarm in Sheltered Accommodation. Cardiff Community Alarm system also provides 760 units at higher level of dispersed Community Alarm and a further 125 units at a lower level.

Community Alarm Provider	No. Units	% of total units
Cardiff Community Alarm System	780	30
Cardiff Community Alarm System – Dispersed higher	760	29
Cardiff Community Alarm System – Dispersed lower	125	5
Attendo Response Manchester	40	1.5
Caerphilly Careline	185	7
W&W Emergency Alarm Centre	722	28
Total (excluding floating support)	2612	100%

Chart 5.6: Breakdown of SPG Funded Community Alarm Services by Community Alarm Provider

A breakdown of units of Community Alarm by Registered Landlord is shown below. The greatest number of units is provided in Wales and West services constituting 722 units in total. Cardiff County Council sheltered accommodation has 364 units, which is the second largest provision.

Registered Social Landlord	Category 1	Category 2	SSH	Total
Aelwyd	10	23		33
Cadwyn	25	0		25
Cardiff Community	83	99		182
CCC Sheltered	0	364		364
Linc	72	0		72
Hafod	0	58		58
Shaw Co-operative	0	40		40
Taff HA	31	0	15	46
United Welsh	124	61		185
Wales and West	292	393	37	722
Total (excluding floating support)	637	1038	52	1727

Chart 5.7: Breakdown of units of Community Alarm by Registered Social Landlord

Key Gaps in service provision

Key gaps in service provision have been identified through Service Area Advisory Planning Groups, the Older Person's Accommodation Strategy, local strategies and existing developments and are as follows:

- Existing models of provision are being challenged as desirable models for a future in which older people are likely to be home owners and have higher expectations
- Funding the current pattern of service provision for older people is likely to be unsustainable and new patterns of service which support older people to be independent for longer will be required

- An insufficient supply of some kinds of accommodation, for example, for people with dementia, is impacting on Delayed Transfers of Care and choice for Service Users
- A strengthened evidence base and clearer intentions for the development of new models of accommodation, support and care such as **extra**Care and Telecare.

Proposals to address Key Gaps in Service Provision

- Plas Bryn development of 40 units of Extra Care accommodation in partnership with the Registered Social Landlord Linc Cymru due to open in September 2008
- Llanishen development of 60 units of Extra Care provision and 24 surrounding satellite units in north Cardiff in partnership with the Registered Social Landlord Linc Cymru. Due to open December 2009 - January 2010.

Distribution, by location, of Older Persons SPG funded Accommodation Units within Cardiff

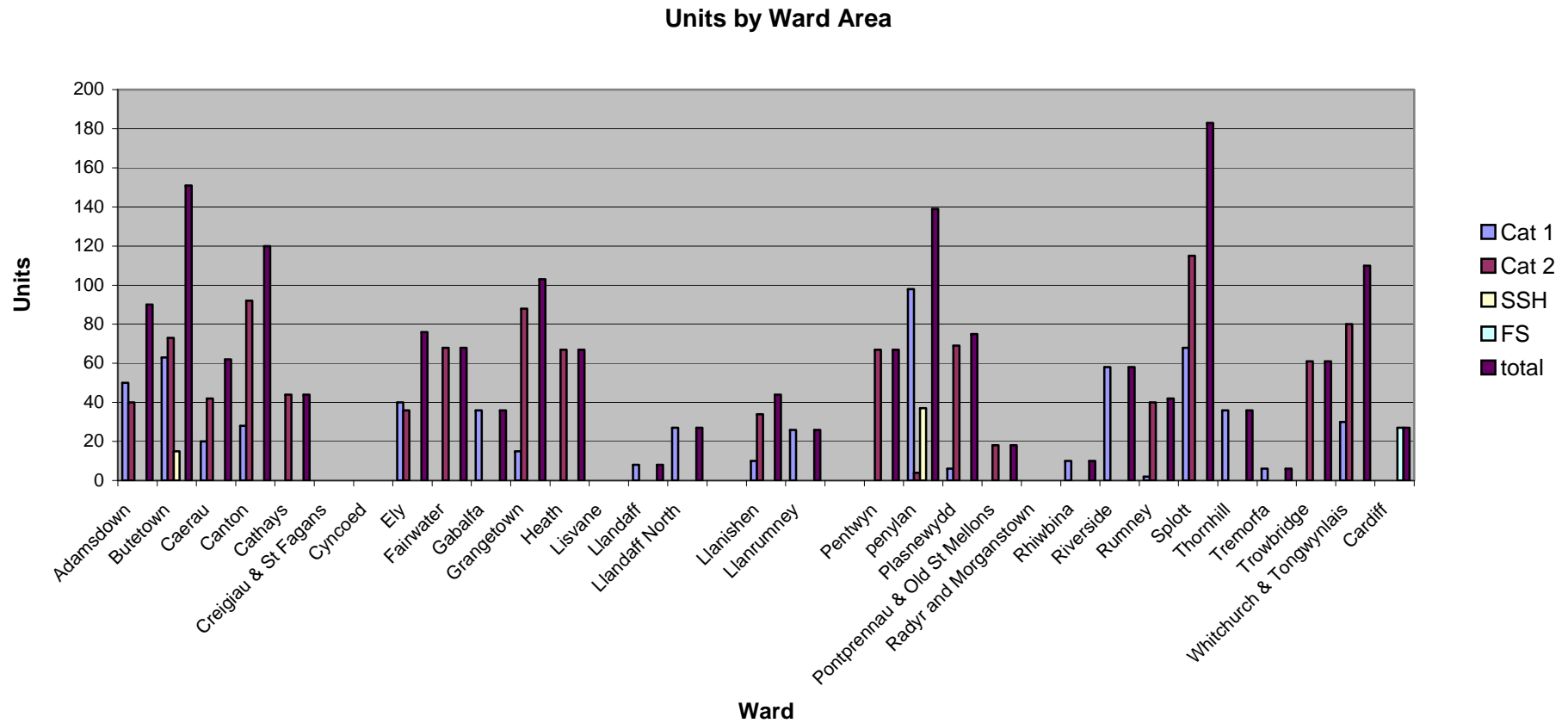


Chart 5.8: Distribution of SPRG Funded Services in Cardiff – Older Persons
 The data included on this chart does not include dispersed community alarm

Chart 5.9 shows the number of Scheme provided in each location by Model Type.

Area	Cat 1	Cat 2	SSH	FS
Adamsdown	4	1	0	
Butetown	3	1	1	
Caerau	1	1		
Canton	2	3		
Cathays		1		
Creigiau & St Fagans				
Cyncoed				
Ely	2	1		
Fairwater		2		
Gabalfa	1			
Grangetown	1	2		
Heath		2		
Lisvane				
Llandaff	1			
Llandaff North	2			
Llanishen	1	1		
Llanrumney	3			
Pentwyn		2		
Penylan	6	1	1	
Plasnewydd	1	2		
Pontprennau & Old St Mellons		1		
Radyr and Morganstown				
Rhiwbina	1			
Riverside	2			
Rumney	1	1		
Splott	3	4		
Thornhill	1			
Tremorfa	2			
Trowbridge		2		
Whitchurch & Tongwynlais	1	3		
Cardiff				1
Total	39	31	2	1

Chart 5.9: Schemes by location within Cardiff

The data included on this chart does not include dispersed community alarm

Supporting People Grant (SPG) Funded Services People with Learning Disabilities (E2)

Background

In January 2008, the number of people (adults over 18 years of age) listed on Cardiff Council's Adult Services Learning Disability Register was 967. However, it is acknowledged that not every person with learning disabilities, or their parents/carers, would wish to be recorded on the Disability Register. It is therefore likely that this figure underestimates the population.

Source: Cardiff Health Social Care and Wellbeing Strategy 2008 p.86

In September 2005 there were 141 service users on the 'move-on' referral database and 111 clients living with either relatives/carers, in emergency placements or in temporary accommodation. During 2007-08 a total of 16,811 nights of residential care were purchased out of county for people with Learning Disabilities.

Source: Cardiff County Council Adult Services department

Strategic Links

National	Local
All Wales Strategy, Fulfilling the Promises 1994 Department of Health: Valuing People – A New Strategy for Learning Disability for the 21 st Century (2001). Welsh Assembly Government Through Many Eyes	Health Social Care and Wellbeing Strategy 2008 – 2011 CCC Learning Disabilities Commissioning Strategy 2005 – 2008. Homelessness Strategy/Review 2003 – 2008 Private Sector Housing Renewal Policy 2005

Current Service Provision

There are 312 units of Supported Housing for people with Learning Disabilities, which are funded by Supporting People Grant (SPG).

Within Supporting People Revenue Grant (SPRG) funded services, there are currently no units that cater specifically for Learning Disabilities (E2) as a lead need, although there are many generic units that will cater for the support need.

Key Gaps in service provision

The following key gaps in service provision have been identified through Service Area Advisory Planning Groups, local strategies and existing developments and are as follows:

- A shortage of appropriate supported accommodation for people with Learning Disabilities with: Autism, severe intellectual impairment and deficit in social functioning and adaptive behaviour; severe challenging behaviour
- Appropriate Supported accommodation to allow people, with the support needs above, to access their own tenancy in a safe and supportive living environment, where they will have the opportunity to learn, practice and develop life skills. The core and cluster model may be appropriate for these clients.

- Support and accommodation for individuals who were formerly living in small residential care homes, which do not comply with Care Standards Inspectorate Wales requirements.

Proposals to address gaps in service provision:

- Disinvestment & reprovion of supported accommodation schemes providing up to 30 units of support to Adults with Learning Disabilities.
- A proposal for a Core and Cluster Scheme for People with Severe Challenging behaviour consisting of 4 individual flats.
- A proposal for a Core and Cluster Scheme for People with Autism Spectrum Disorder consisting of 4 individual flats.
- Two core and cluster schemes for young people with Learning Disabilities, one providing 12 units located in Pentwyn, and the other providing around 16 units located in Adamsdown.
- The expansion of the Adult Placement Scheme, with an additional 40 units, will cater for people with Learning Disabilities as the lead need.

Supporting People Grant (SPG) Funded Services People with Mental Health Problems (E3)

Background

The Cardiff and Vale NHS Trust has one of the highest rates of adult inpatient psychiatric beds in Wales including sub-specialist beds in low secure, neuropsychiatry and additions, which are rarely provided by other NHS Trusts in Wales. Estimated numbers of people (aged 15 – 64) with psychiatric disorder in Cardiff are: 938 people with psychoses, 11,018 with alcohol dependence, 5,157 with drug dependence, 37,507 with all neuroses, and 5,626 experiencing a depressive episode.

Source: Health Social Care and Wellbeing Strategy 2008 – 2011

In 2005, The Cardiff & Vale NHS Trust has the highest rate of Mental Health 'Delayed Transfers of Care' (DtoC) in Wales. During the year 2007 - 2008 a total of 9,299 nights of residential care, and 4,619 nights of nursing care were purchased Out of County, in respect of people with Mental Health problems.

Source: Cardiff Council Adult Services department

Strategic Links

National	Local
National Service Framework for Mental Health 2001	Health Social Care and Wellbeing Strategy 2008 - 2011
Adult Mental Health Services for Wales 2001 WAG	Homelessness Strategy/Review 2003 – 2008
Wanless Report 2003	Private Sector Housing Renewal Policy 2005
Mental Health Implementation Plan 2005	

Current Service Provision

There are a total of 76 units of Supported Accommodation for people with Mental Health problems (Chart 5.1). Additionally Hafod Care operates a floating support scheme providing 20 units catering for people with Mental Health problems.

There are also 84 units provided in (SPRG) funded services that cater for People with Mental Health Problems (E3) as a support need.

Key Gaps in service provision

Information obtained through Cardiff Mental Health Advisory Planning Group indicates an unmet demand for supported accommodation:

- There is under-provision of high support 24 hour staffed supported accommodation, including registered Mental Health Nursing Homes
- There is a need for more effective bed management Systems for Mental Health
- There is high provision of Low Floating Support accommodation
- Some of the 24 hour staffed residential provision only just meets registration requirements as registered care homes. There is an insufficient level of staff cover

either during the day and overnight to safely manage and support placements of people with complex care needs and those who require a high level of supervision.

Proposals to address gaps in service provision

- The 'Mental Health Resettlement Scheme' came on stream in 2007 providing 14 units of supported accommodation across 3 projects located in Whitchurch, Canton and Splott with support available at three different levels and move on options between these.
- The development of an Accommodation Strategy to look at the current services and needs of service users in Cardiff.

Supporting People Grant (SPG) Funded Services People with Alcohol Dependency (E4)

Background

It is estimated that the number of people (aged 15 – 64) in Cardiff with alcohol dependence is 11,018. (National Public Health Service for Wales 'Needs Assessment Update' 2007)

Source: Cardiff Health Social Care and Wellbeing Strategy 2008 – 2011 p. 60

During 2007 - 2008 a total of 2,792 nights of residential care, and 232 nights of nursing care were purchased out of county for people with an alcohol dependence.

Source: Cardiff Council Adult Services department

Strategic Links

National	Local
WAG Substance Misuse Strategy 2005 – 2008	Health Social Care and Wellbeing Strategy 2008 - 2011
Youth Homelessness and Substance Misuse 2005	Homelessness Strategy/Review 2003 – 2008
	Private Sector Housing Renewal Policy 2005

Current Service Provision

There are 7 projects funded by Supporting People Grant (SPG), which provide services for this client group. These include a direct access hostel providing 21 units of accommodation in an alcohol free environment (for people who require support to address problem alcohol use) a move on project providing 5 bed spaces of 'move-on' accommodation aimed at assisting people with resettlement and 17 units of supported accommodation for people with alcohol issues, provided across 5 shared houses.

In addition, there are 4 projects (74 units in total) provided for clients with this support need that are funded by Supporting People Revenue Grant (SPRG).

Key Gaps in Service provision

In 2006 the sub group 'Alcohol Issues and Emerging Accommodation Needs Group' identified a gap in service provision for clients with high and complex needs who required a specialist residential service that is not currently available:

- A scheme providing specialist residential care.

Proposals to address gaps in service provision

- Provision of 10 additional units of 24 hour staffed accommodation
- Conversion of existing units to low- level support.

Supporting People Grant (SPG) Funded Services People with Physical Disabilities who require Support (E7)

Background

In August 2008 the total number of persons claiming Disability Living Allowance in Cardiff was 17,335 (aged 16 and above) out of 215,165 (aged 16 and above) claimants in Wales. The number of claimants, by age group in Cardiff, is as follows:

- Aged 16-24: 970
- Aged 25-49: 5155
- Aged 50-59: 4000
- Aged 60-69: 4575
- Aged 70+ : 2635.

There are 9,665 male and 9,575 female claimants in Cardiff with 13,415 people having claimed this allowance for a period of five years or longer. A total of 1,180 Cardiff residents have been receiving the Disability Living Allowance for less than 12 months.

Source: Office for National Statistics: Neighbourhood Statistics

Strategic Links

National	Local
Disability Discrimination Act 1995 Department of Health: Disability Rights Commission Framework for Partnership Action on Disability 2004-2005	Cardiff Physical Disability Services Commissioning Strategy 2005-2008

Current Service Provision

One scheme providing 2 self-contained flats is funded under the Supporting People Grant, located in Ely.

In addition, there are many adapted properties in the city. The Accessible Homes register is in existence to help match people who require adapted properties with suitable properties as they become available. Information related to the Accessible Homes Waiting List is provided in Appendix 7. The Disabled Facilities Grant is available to help adapt properties to allow them to meet the needs of people with Physical Disabilities.

Key Gaps in Service Provision

These key gaps in service provision have been identified through Service Area Advisory Planning Groups, local strategies and existing developments and are as follows:

- Address inappropriate placements in Residential and Nursing home settings
- Reduce 'Delayed Transfer of Care' in which people are ready for discharge from hospital but do not have suitable accommodation
- Meet the expectations of people living with their families but wish to live independently and are unable to do so due to the lack of appropriate supported accommodation

- Develop support and accommodation for people who have severe alcohol and drug addictions, alongside a physical disability.

Proposals to address gaps in service provision:

- There are currently two schemes under development for people with Physical Disabilities. The Llanishen Court development will provide 6 (single or double occupancy) units of supported housing in a core and cluster model, located in the North of Cardiff and due for completion in 2010. A further 6 units of adapted accommodation may be developed on the same site as the proposed Llanishen **extraCare** development
- The Advisory Planning Group for people with physical disabilities continues to consider further developments that can meet the needs of this client group.

Chapter 6: Supporting People Revenue Grant (SPRG) Funded Services - Needs and Supply Analysis

Background

Services funded by Supporting People Revenue Grant (SPRG) are focussed on the addressing and prevention of homelessness. Services are provided in a number of accommodation models:

- Direct Access and Shared Temporary Accommodation
- Floating Support
- 24 Hour Staffed Accommodation
- Supported Housing
- Low Level On Going Support

Please refer to Appendix 8

The provision caters for a variety of support needs, and includes generic services (that will cater for many support needs) and more specialised provision (for specific support needs). SPRG funded services in Cardiff are provided for all client groups under the Service Eligibility Criteria:

E1	Women Seeking Refuge from Domestic Violence
E2	People with Learning Disabilities
E3	People with Mental Health Problems
E4	People suffering from Alcohol Dependency
E5	People suffering from Drug Dependency
E6	Refugees
E7	People with a Physical Disability who require Support
E8	Young Single Homeless People who require Support and Young People Leaving Care
E9	Ex-offenders
E10	Homeless or Potentially Homeless People who require Support
E11	People with a Chronic Illness including HIV and AIDS
E12	Vulnerable Single Parents who require Support

Chart 6.1 provides a breakdown of the total 1,656 units provided by SPRG funded services.

SPRG Units by Accommodation Type

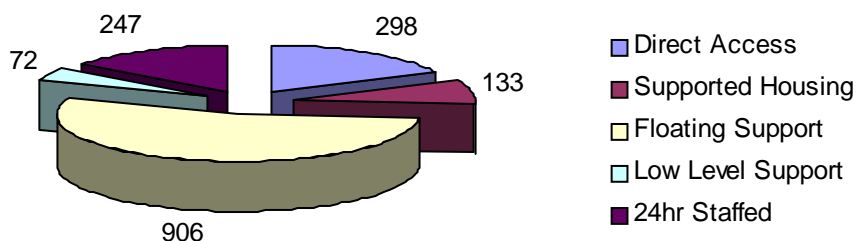


Chart 6.1: SPRG Units by Accommodation Type

Distribution of SPRG funded Services, in Cardiff, by Location

SPRG funded services are dispersed within Cardiff’s geochartical boundaries. Chart 6.2 demonstrates the breakdown of services by location, showing a concentration of services in Plasnewydd and Butetown. The high number of SPRG Units in Plasnewydd may be due to a main route leading to Cardiff’s city centre being located in this area, providing easy access and a convenient location for access to services.

It can be speculated that the concentration of units in Butetown may be due to the prevalence of both social housing and minority ethnic groups living within this area. Butetown’s main road leads directly to Cardiff’s city centre, again, providing easy access and a convenient location within Cardiff.

Units by Location - SPRG Funded Services

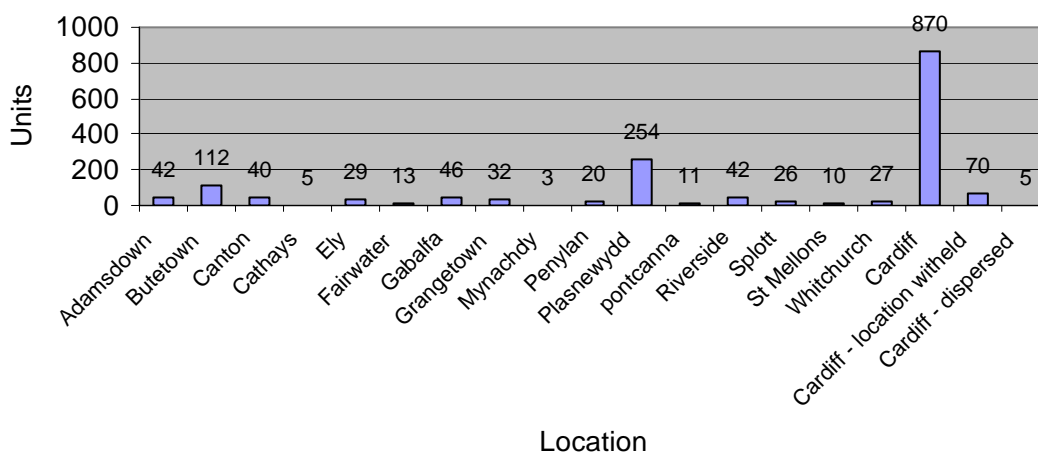


Chart 6.2: Distribution of SPRG Units

The majority of SPRG funded services are dispersed around the city. This is reflective of the need to provide support to people living independently, via floating support services, which operate in a person’s own home or accommodation.

The area with the least SPRG funded services is Cathays which is an area primarily populated by students due to its close proximity to Cardiff University. The majority of property in this area is privately rented with rents aligned to the Welsh Education Authority grant allocation system making land/property acquisition difficult and uneconomical.

Chart 6.3 shows the location of SPRG funded projects, in Cardiff, by Model Type.

Location in Cardiff	Low-Level Support	Supported Housing	24 Hour staffed	Direct Access Acc.	Floating support
<u>Adamsdown</u>			2	1	3
Butetown		2		3	
Caerau					
Canton		5	3		
Cathays		1			1
Creigiau & St Fagans					
Cyncoed					
Ely		1	1		
Fairwater				1	
Gabalfa		5	1		
Grangetown		3	3		
Heath					
Lisvane					
Llandaff					
Llandaff North					
Llanedeyrn					
Llanishen					
Llanrumney					
Mynachdy		1			
Pentwyn					
Pentyrch					
Penylan			1		
Plasnewydd	2	6	8	2	
Pontprennau & Old St Mellons					
Radyr and Morganstown					
Rhiwbina					
Riverside		5	3	1	
<u>Rumney</u>					
Splott		4	2		2
St Mellons		3			1
Whitchurch and Tongwynlais	1				
Witheld / Other	2	2		3	11
TOTAL	5	38	24	11	18

Chart 6.3: Breakdown of SPRG funded services by location

24 hour Staffed Units (Chart 6.4)

The provision of 24 hour staffed services is mainly located in the centre of Cardiff. These services offer a high intensity of staffing and support being appropriate for individuals who have higher support needs. Many of these services cater for the support need Young and Vulnerable (E8), People with Alcohol Issues (E4), and People who are Ex Offenders (E9).

Plasnewydd has the highest concentration of services with a total of 108 units. In the west of Cardiff, there are 18 units located in Canton, and one scheme providing 20 units situated in Ely. Several services are located in Grangetown and Riverside providing a total of 14 units in each of the two locations. There are also 20 units located in Penylan and a project providing 26 units in Gabalfa in the north of Cardiff.

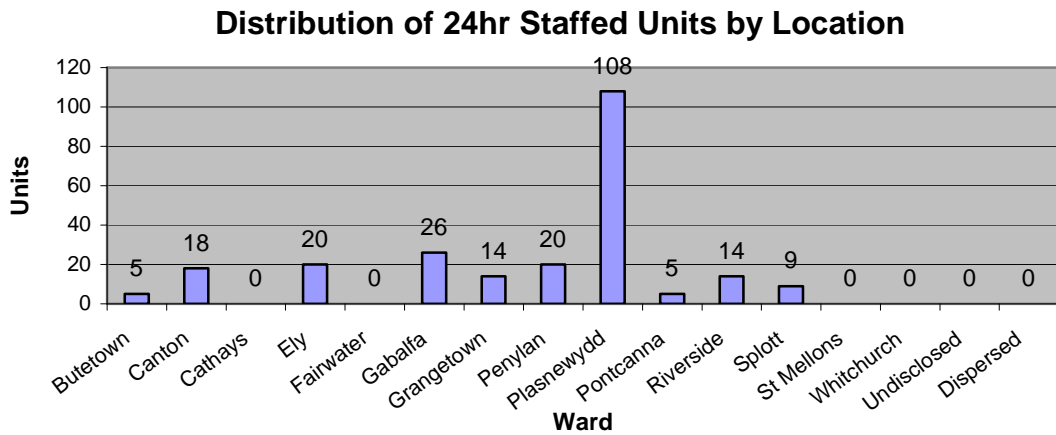


Chart 6.4: Distribution of 24hr Staffed Units

Direct Access Units (Chart 6.5)

Direct Access provision offers accommodation and support in a hostel environment, often catering for people who are in a housing crisis and who, at that time, may have high levels of support needs. This provision is mainly located around the city centre. A total of 110 units are located in Plasnewydd, 105 in the Butetown area, and 10 units in Riverside. Smaller numbers of units are located elsewhere with 13 units in Fairwater and 6 units in Canton. A total of 29 units, which are provided for women fleeing domestic violence are in 'undisclosed' locations.

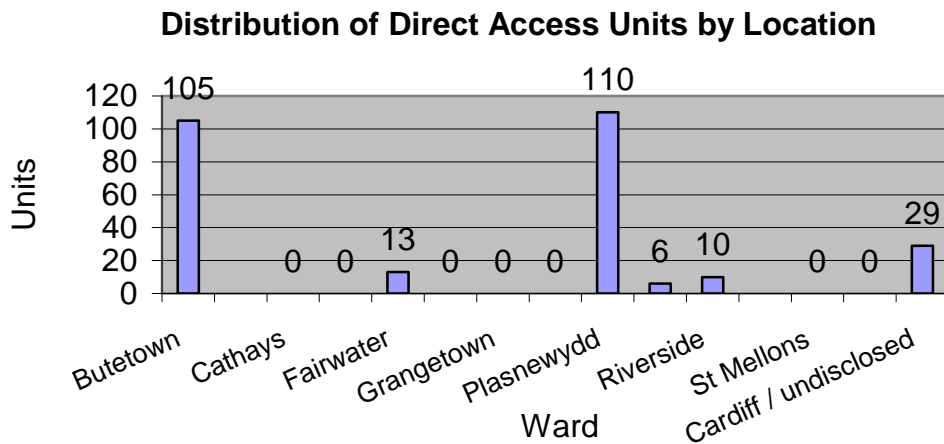


Chart 6.5: Distribution of Direct Access Units

Supported Housing (see Chart 6.6)

The locations with the greatest amount of Supported Housing are those around the city centre, with 18 units in Plasnewydd, 18 units in Riverside, 7 units in Butetown and 22 units in Canton. There are also 9 units located in Ely in the west of the city and 23 units located in Gabalfa in north Cardiff.

Distribution of Supported Housing Units by Location

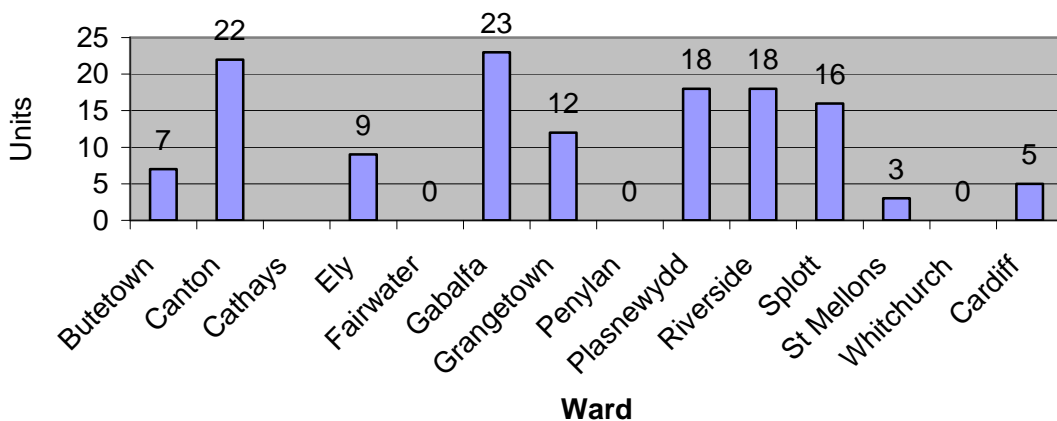


Chart 6.6: Distribution of Supported Housing Units

Floating Support (see Chart 6.7)

There are 906 units of floating support provided by 14 services. These services are delivered across all areas of the city.

Low level support services are provided to people who require basic assistance in maintaining a private tenancy. A service for people with mental health problems provides 27 units in the Whitchurch area in the north of the city. Two services based in shared houses provided by the YMCA, offer 12 units in the Plasnewydd area. A total of 8 units are in undisclosed locations, whilst a further 25 units are dispersed across the city.

Distribution of Low Level Support (SPRG) Units by Location

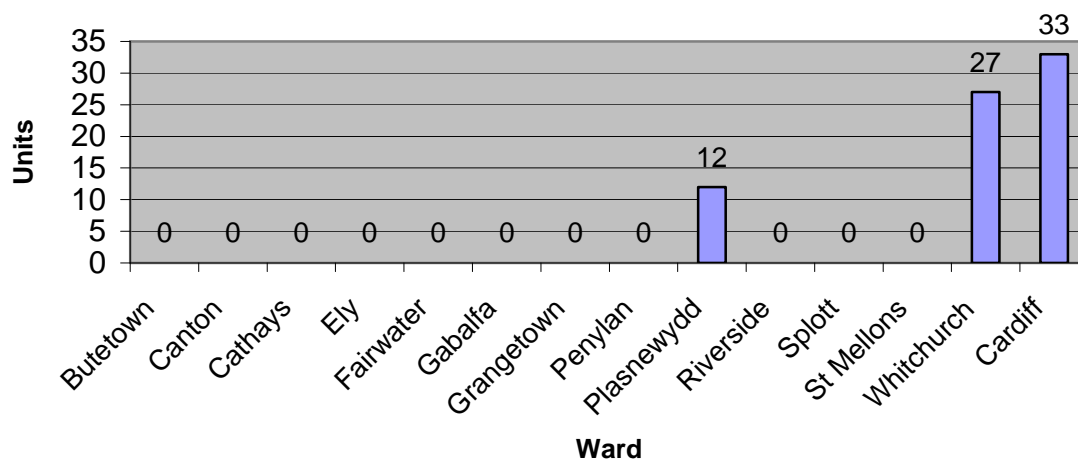


Chart 6.7: Distribution of Low Level Support

Specialist Units

Within the above accommodation models are units designated for specific client groups:

- Women E1 (People Fleeing Domestic Violence)
- Physical Disability E7 (units with adaptations)
- Minority Ethnic (culturally specific needs).

These schemes are in addition to the generic units available. Charts 6.8a-d shows the allocation of specific units, by accommodation model, to specialist areas:

Specialist Units of 24hr Supported

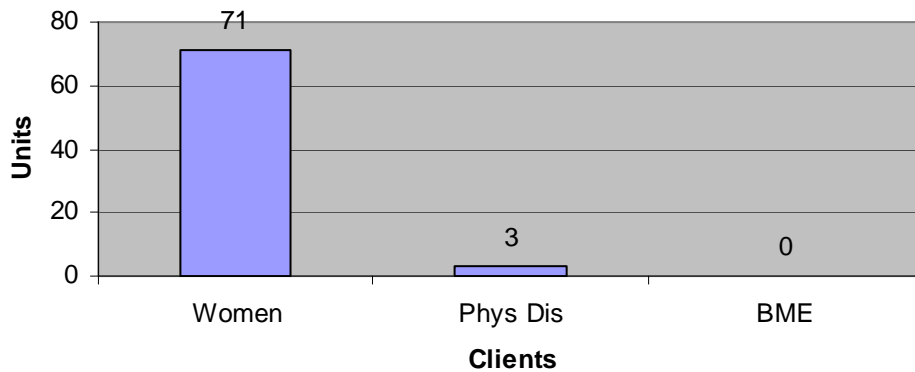


Chart 6.8a: Specialist Units – 24hr Staffed Accommodation

Specialist Units in Direct Access

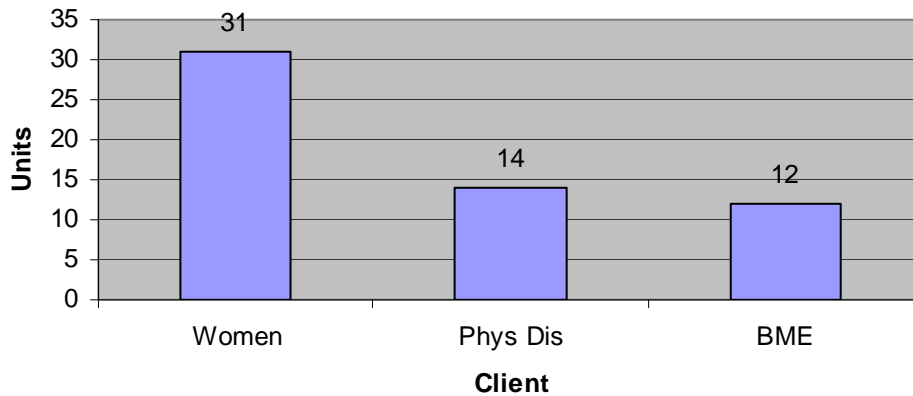


Chart 6.8b: Specialist Units – Direct Access

Specialist Units in Supported Housing



Chart 6.8c: Specialist Units – Supported Housing

Specialist Units of Floating Support

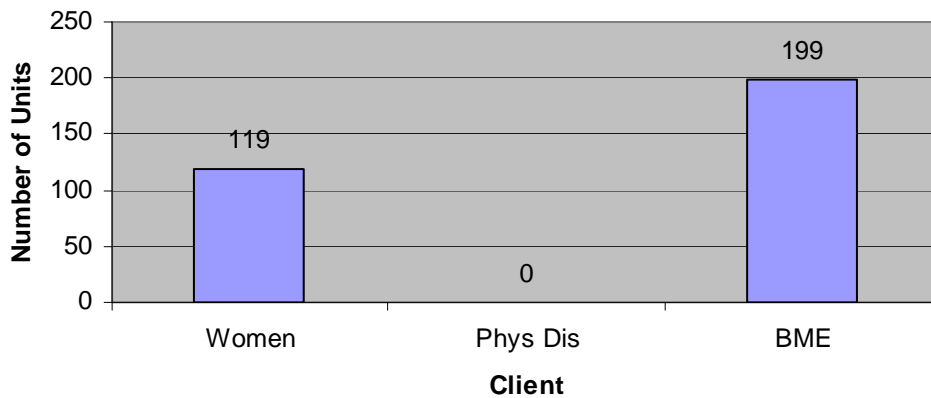


Chart 6.8d: Specialist Units – Floating Support

Turnover of SPRG Services

Turnover rates of Cardiff's SPRG funded services should be consistent due to the nature of the service remit.

Chart 6.9 demonstrates turnover information for all types of SPRG funded support services for the financial period 2007 -2008.

	Units	Number housed	Average Turnover
Supported Housing	133	255	192%
Direct Access	298	1755	589%
24 Hour Staffed	247	741	300%
Floating Support	906	2290	253%
Low Level Support	72	156	217%
Total	1656	5197	314%

Chart 6.9: Turnover of SPRG funded support services

Supporting People Revenue Grant (SPRG) Funded Services Women seeking Refuge from Domestic Violence (E1)

Background

'Tackling Domestic Abuse' - The All Wales Strategy for Domestic Abuse states that:

- During the period 2002-2003, 26,854 domestic abuse incidents were reported to the police in Wales
- Welsh Women's Aid reported that:
- Every day in Wales an average of forty-nine women contact them because they are experiencing or have experienced domestic abuse
- A one day count in 2000 revealed that 173 women and 240 children/young people that day were living in refuges throughout Wales.

Source: 'Tackling Domestic Abuse' - The All Wales Strategy for Domestic Abuse. March 2006

Strategic Links

National	Local
Domestic Violence, Crime and Victims Act 2004 Living Without Fear ODPM 2002 Tackling Domestic Abuse – The All Wales Strategy 2006	Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008 Private Sector Housing Renewal Policy 2005

Needs Mapping Exercise (NME)

Domestic Abuse (E1) has been cited as a support need in a total of 134 Initial Contact Assessment (ICA) records. It was reported as a lead need in a total of 46 records in respect of women, and 6 records in respect of men.

Current Service Provision

There are currently 4 direct access services in Cardiff providing a total of 29 units. Of these, 3 hostels are provided by Cardiff Women's Aid in undisclosed areas of the city. Another hostel comprises 12 units catering specifically for women from Black Minority Ethnic (BME) groups, with support provided by Black Association of Women Step Out (BAWSO).

There are a total of 3 schemes providing 44 units of floating support. Cardiff Women's Aid floating support service provides 5 units. Bawso provides 36 units for women from BME groups, and the Seren project run in a partnership between BAWSO and Barnados provides a further 3 units of floating support.

Most of the generic services also cater for this client group. It should be noted that Cardiff Tenant Support Team provide 645 units of floating support, which includes catering for this support need as a lead need.

Until this year there has not been any provision for men fleeing domestic violence in Cardiff. Over the financial year 2007 – 2008 a pilot scheme has been run by Trothwy

Cyf Housing Association providing 4 units of supported accommodation for this client group.

Total number of units, which specifically cater for this lead need – **70 units**
Breakdown by accommodation model:

- Direct Access – 29 units, 12 of which units are specifically for BME clients
- Floating support – 5 units provided by Cardiff Womens Aid and 36 units for BME, by BAWSO.

Overall, there are 970 units available to cater for E1 support needs. It should be noted that this figure includes units provided in generic services and that these units are also available to other client groups, therefore, only a proportion may be occupied by clients with this support need at any specific time.

The units indicated in the text above are included within the data presented in chart E1.1 and Chart E1.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for Woman seeking Refuge from Domestic Violence (E1).

Client Group E1	
Location	Units
Cathays	4
Penylan	20
Plasnewydd	110
Cardiff	770
Cardiff (Location With held)	70
Total	970

Chart E1.1: Distribution of E1 SPRG Units by Location

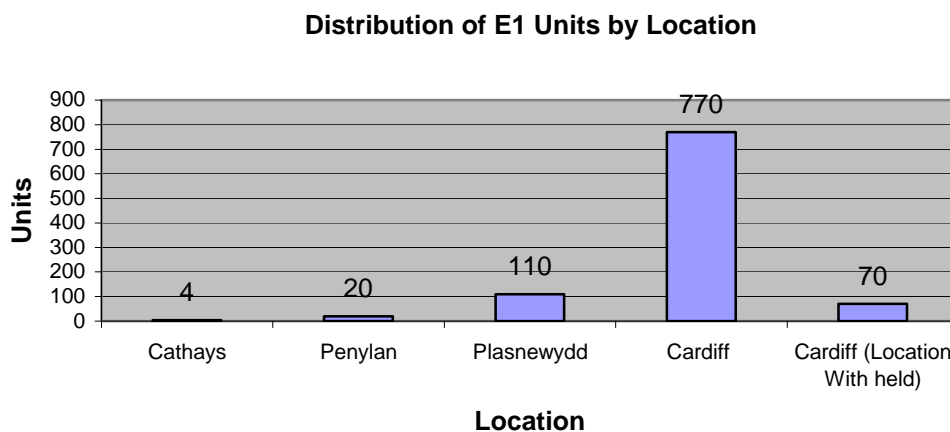


Chart E1.2: Distribution of E2 SPRG Units by Location

Key Gaps in Service Provision

- The Dyn Project Evaluation report (Robinson and Rowlands 2006) – compiled evidence of 171 men in Wales over a 12 month period, where 92 of those would fit the referral criteria for Cedar House. However, this statistic is based on actual referrals to the Dyn Project, and it is clear that in Wales there is a massive under-reporting of domestic abuse cases involving men.
 - In 2006 the Dyn Project, a Cardiff based project working with the male victims of domestic abuse, launched its evaluation report, bringing to bear evidence that there was a gap in the provision of services for men fleeing abuse.
- There is a shortage of provision for BME women requiring refuge provision who have teenage sons.

Proposals to Address Gaps in Service Provision

Cedar House pilot – supported accommodation for men fleeing domestic violence

- Reconfiguring of Triangle project to a dispersed service, after recognition that this model is more appropriate for the client group

Supporting People Revenue Grant (SPRG) Funded Services People with Learning Disabilities (E2)

Background

The number of people registered with Cardiff Council Adult Services in January 2008 is 967 on the Learning Disability Register (adults over 18 years) it is recognised, however, that not every person with Learning Disabilities or their parents/carers would wish to be recorded on the Disability Register, so these figures underestimate the population.

Source: Cardiff Health Social Care and Wellbeing Strategy 2008 p.86

Strategic Links

National	Local
All Wales Strategy, Fulfilling the Promises 1994 Department of Health: Valuing People – A New Strategy for Learning Disability for the 21 st Century (2001). Welsh Assembly Government Through Many Eyes	Health Social Care and Wellbeing Strategy 2008 – 2011 CCC Learning Disabilities Commissioning Strategy 2005 – 2008 Homelessness Strategy/Review 2003 – 2008 Private Sector Housing Renewal Policy 2005

Needs Mapping Exercise (NME)

Learning Difficulties or Learning Disabilities has been cited as a support need in 168 Initial Contact Assessment (ICA) records. It was recorded as a lead need in respect of 26 men, and 7 women.

Current Service Provision

At present there are no services funded by Supporting People Revenue Grant that cater specifically for this support need. However, most of the services that are generic provision will cater for this support need. Where clients with this lead need are in receipt of community care funding, there are also 275 units of support funded by Supporting People Grant (SPG).

The units indicated in the text above are included within the data presented in chart E2.1 and Chart E2.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for people with Learning Disabilities (E2).

Client Group E2	
Location	Units
Plasnewydd	110
Cardiff	767
Total	877

Distribution of E2 units by Location

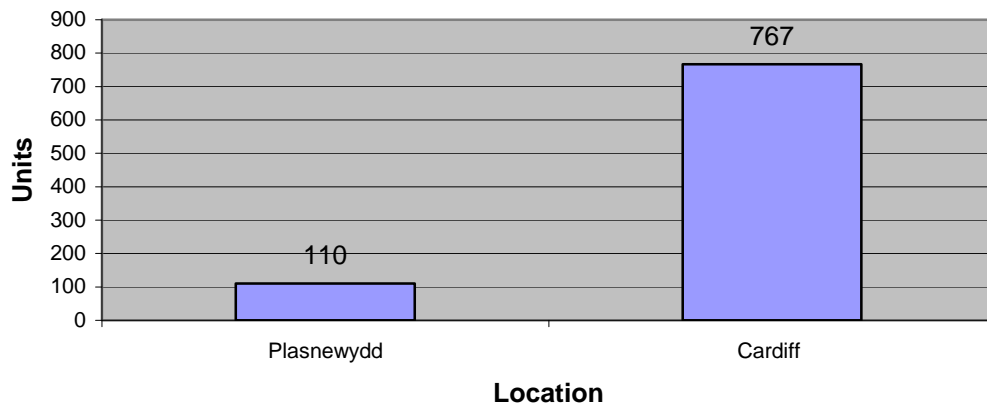


Chart E2.1: Distribution of E1 SPRG Units by Location

Key gaps in Service Provision

At this time, there have not been any identified gaps in service provision for this client group, in respect of SPRG funded services.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Supporting People Revenue Grant (SPRG) Funded Services People with Mental Health Problems (E3)

Background

The National Public Health Service for Wales 'Needs Assessment Update', 2007 refers to the evidence of the prevalence of psychiatric disorder is provided by the National Survey of Psychiatric Morbidity. Estimated numbers of people (aged 15 – 64) with psychiatric disorder in Cardiff are: psychoses 938 people, alcohol dependence 11,018, drug dependence 5,157, all neuroses 37,507, and depressive episode 5,626.

Source: Health Social Care and Wellbeing Strategy 2008 – 2011

Strategic Links

National	Local
National Service Framework for Mental Health 2001	Health Social Care and Wellbeing Strategy 2008 - 2011
Adult Mental Health Services for Wales 2001 WAG	Homelessness Strategy/Review 2003 – 2008
Wanless Report 2003	Private Sector Housing Renewal Policy 2005
Mental Health Implementation Plan 2005	

Needs Mapping Exercise (NME)

Mental Health is recorded as a support need in a total of 671 records, constituting 31.7% of the total support needs. It is reported as a lead need in 107 records in respect of men, and 86 records of women. It is the second most frequently recorded lead need, representing 9% of the lead issues.

Current Service Provision

There are 5 SPRG funded services in which the primary purpose is to cater for people with Mental Health Problems as a lead need. The Wallich Clifford Community Houses provide a total of 33 units of accommodation catering for this lead need, alongside alcohol Issues (E4) and drug Issues (E5). There are two services providing a total of 16 units of floating support, which includes a dedicated service of 9 units provided by Cardiff Mind. A further two services provide a total of 35 units of low-level support.

The units indicated in the text above are included within the data presented in chart E3.1 and Chart E3.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for people with Mental Health Problems (E3).

Client Group E3	
Location	Units
Butetown	66
Grangetown	5
Penylan	20
Plasnewydd	125
St Mellons	7
Whitchurch	27
Cardiff	804
Total	1054

Chart E3.1: Distribution of E3 SPRG Units by Location

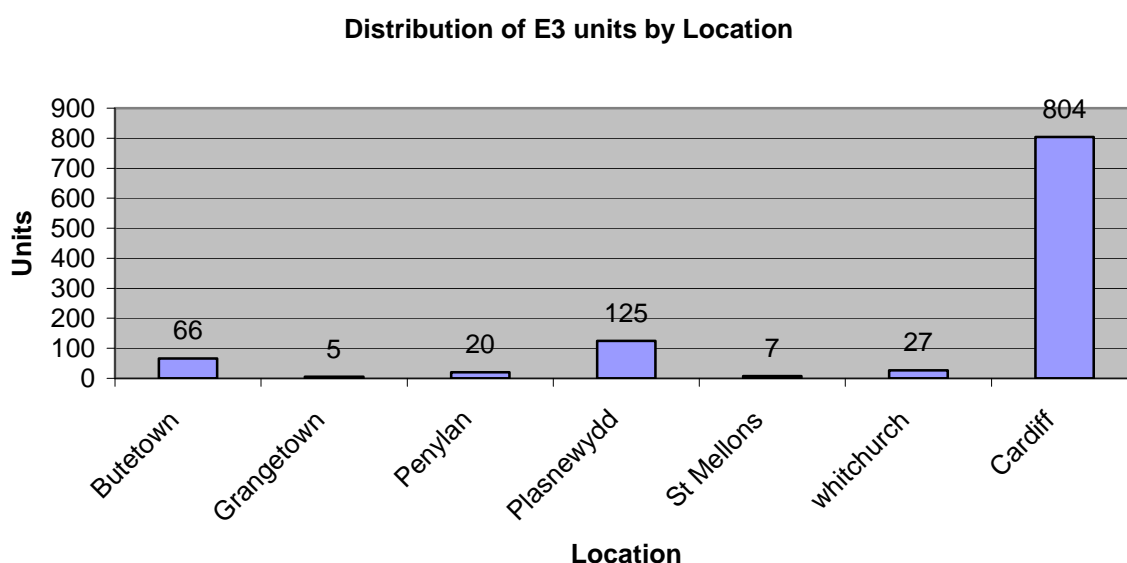


Chart E3.2: Distribution of E3 SPRG Units by Location

Key Gaps in Service Provision

These key gaps in service provision have been identified through Service Area Advisory Planning Groups, local strategies and existing developments and are as follows:

- A demand for dual diagnosis provision for people who experience mental health problems and also have substance misuse problems.

A report entitled 'Room for Improvement' published by Shelter Cymru in 2008 identified:

- There may be a demand for a service for Young People with Mental Health issues.

The outcomes of Complex Needs study, involving a needs mapping exercise of clients in homelessness services indicates:

- A high proportion of clients are not engaging with health services and that support needs related to mental health issues are not being addressed.

Proposals to Address Key Gaps in Service Provision

- The development of the Single Point Assessment Centre planned to come on stream in 2010 - 2011, will help to ensure that people with high support needs including mental health issues are placed in the services that provide the most appropriate support and accommodation for their support needs.
- The Welsh Assembly government plans to implement initiatives to increase partnership working between Health and Homelessness. A consultation was recently completed into services for 'homeless people and vulnerable groups', with proposals including joint action plans, and an outreach service providing a health care to people in frontline Homelessness services.

Supporting People Revenue Grant (SPRG) Funded Services People Suffering from Alcohol Dependency (E4) or Drug Dependency (E5)

Background

Estimated numbers of people (aged 15 – 64) in Cardiff with alcohol dependence in Cardiff is 11,018, and people with drug dependence is 5,157 people. This data is from the National Public Health Service for Wales 'Needs Assessment Update' 2007

Source: Cardiff Health Social Care and Wellbeing Strategy 2008 – 2011 p. 60

Strategic Links

National	Local
WAG Substance Misuse Strategy 2005 – 2008 Youth Homelessness and Substance Misuse 2005	Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008 Private Sector Housing Renewal Policy 2005

Needs Mapping Exercise (NME)

Alcohol Issues are a support need in a total of 430 records, constituting 20% of the total. As a lead issue, it is far more prevalent in men, with 118 records indicating it is a lead issue, and with only 12 women reporting this as a lead need.

Drug use is a support need in 397 records, which equates to 19% of the total. It is a lead need in 84 records relating to men, and 22 records related to women.

Current Service Provision

In Cardiff there are a total of 4 projects, funded through SPRG, that cater for people with drug issues and alcohol issues as a lead need. A total of 33 units are provided by the 'Community Houses' with support provided by Wallich Clifford aimed at people with E4 and E5 support needs, which may also be in conjunction with mental health problems.

The Shoreline service provides 23 units of accommodation, and allows drinking of alcohol on site. The 'Croes Ffin' project provides 9 units of supported housing in Cardiff offering support to people who are ready to address substance misuse issues. In addition, there are 9 further units in the Vale of Glamorgan as a cross-boundary project.

The support needs of alcohol issues (E4) and drug issues (E5) are also catered for by many of the generic services. However, it should be noted that some of these do not allow use on site, and therefore may be inappropriate for some clients with high support needs and addictions.

It should also be noted that there are three projects funded by Supporting People Grant (SPG), which cater for these support needs.

The units indicated in the text above are included within the data presented in chart E4.1 and E5.1 and Chart E4.2 and E5.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for people suffering from Alcohol Dependency (E4) or Drug Dependency (E5).

Client Group E4	
Location	Units
Butetown	66
Gabalfa	3
Grangetown	5
Penylan	20
Plasnewydd	115
St Mellons	7
Cardiff	812
Total	1028

Chart E4.1: Distribution of E4 SPRG Units by Location

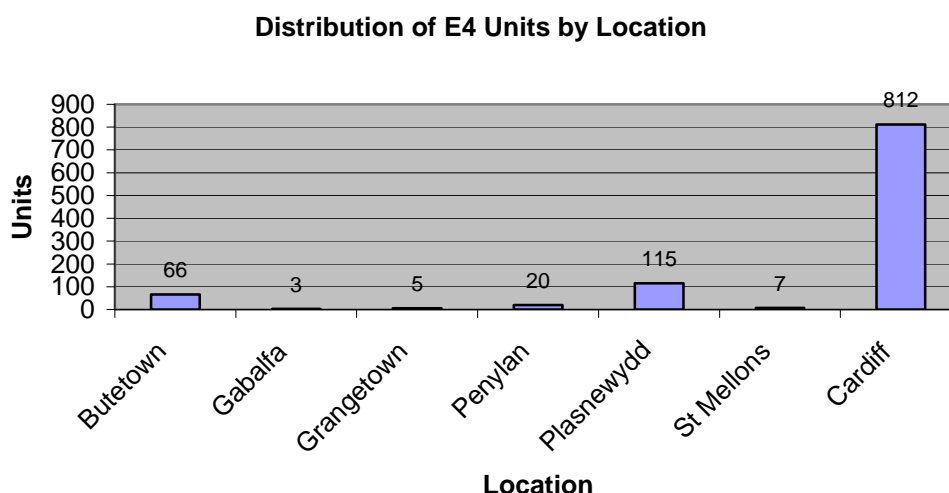


Chart E4.2: Distribution of E4 SPRG Units by Location

Client Group E5	
Location	Units
Butetown	66
Gabalfa	3
Grangetown	5
Penylan	20
Plasnewydd	115
St Mellons	7
Cardiff	807
Total	1023

Chart E5.1: Distribution of E5 SPRG Units by Location

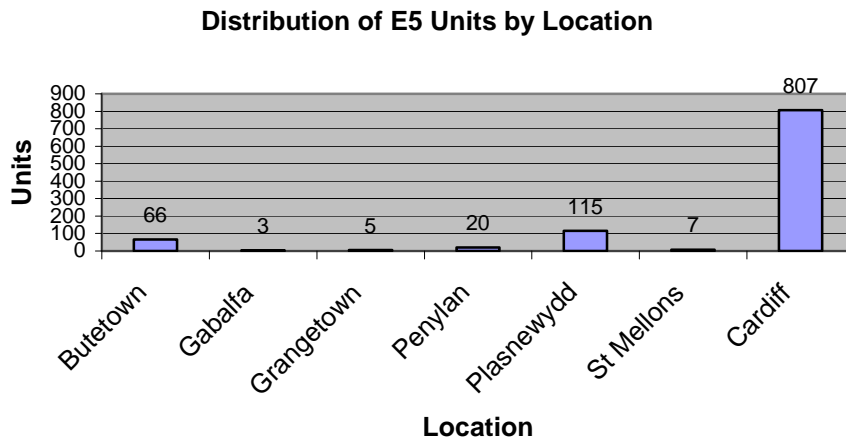


Chart E5.2: Distribution of E5 SPRG Units by Location

Key Gaps in Service Provision

A presentation was carried out in October 2006 as part of the 2006 Supporting People Planning Group Cycle of meetings, from Representatives of the Substance Misuse Local Action Team Advisory Planning Group (SMAT APG) and highlighted the following gaps in current service provision:

- Wet Facilities – Services catering for Crisis, and Brief Intervention. Also services for Women
- Specialist Floating Support – Current services are mainly fairly short term. Services are required for providing long-term support. Also, specialist domiciliary care
- Complex Needs & Dual Diagnosis – A range of local options is required to reduce use of Out of County placements
- Long Term High Dependency Services – Local Options are required
- Outreach Support – Long Term provision that is not time limited is required
- A research study commissioned and conducted in 2007-08 in a partnership between the Homelessness and Substance Misuse strategy groups, into Complex Needs in frontline provision has identified that:
 - Clients who have complex needs are, at times, not engaging with Health Services and Community Services
 - It is important that appropriate accommodation and support options are available to ensure that the support needs of clients are best met, and to give the clients the optimal opportunity to address their substance misuse issues.

Proposals to Address Key Gaps in Service Provision

- The Croes Ffin project came on stream in 2007, providing supported accommodation to people who are leaving prison or treatment centres, to enable detailed assessment to be undertaken and suitable housing and support services to be established
- The Shoreline scheme, which caters for people with long- term alcohol issues, is being extended to provide an additional 6 units, and to convert some of the existing units into flats with low-level support

- It is intended that the Single Point Assessment Centre, will coordinate the placement of clients in hostels aiming to ensure that clients are placed in a service with the most appropriate support and accommodation to meet their support needs.

Supporting People Revenue Grant (SPRG) Funded Services People who are Refugees and Asylum Seekers (E6)

Background

Overall, since 2001, there has been an increasing number of Asylum Seekers living in the city, with the additional increase in numbers who have received 'leave to remain' in the UK and have chosen to remain living in Cardiff as settled refugees.

It is likely that numbers may continue to increase as Cardiff is currently a centre for routing asylum seekers prior to being dispersed within the Wales and the South West region. A team of Border and Immigration Agency (BIA) case owners are based in Cardiff to deal with asylum claims and manage cases from beginning to end.

Strategic Links

National	Local
National Immigration & Asylum Act 2002	Health Social Care and Wellbeing Strategy 2008 - 2011
Integration Matters National Strategy for Refugees ODPM 2005	Homelessness Strategy/Review 2003 – 2008.
Race Relations Amendment Act 2000	Minority Ethnic Housing Strategy 2004 - 2009

Needs Mapping Exercise (NME)

Refugee is a support need in 47 records, and it is a lead issue in a total of 24 records in respect of male service users, and 16 records in respect of female service users.

Current Service Provision

Cardiff Council has a dedicated 'Asylum Seekers Team', which assists Asylum Seekers who have received a positive decision and been granted 'leave to remain'. Of the total of 645 units in the Cardiff Tenant Support team, a total of 90 units are designated for people who are refugees, with the support being delivered by the Council's Asylum Seekers team.

At present there is no supported housing or Direct Access provision directly funded by Supporting People that caters specifically for this support need. However, many of the generic services cater for this lead need.

The units indicated in the text above are included within the data presented in chart E6.1 and Chart E6.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for people who are Refugees and Asylum Seekers (E6).

Client Group E6	
Location	Units
Plasnewydd	122
Cardiff	767
Total	889

Chart E6.1: Distribution of E6 SPRG Units by Location

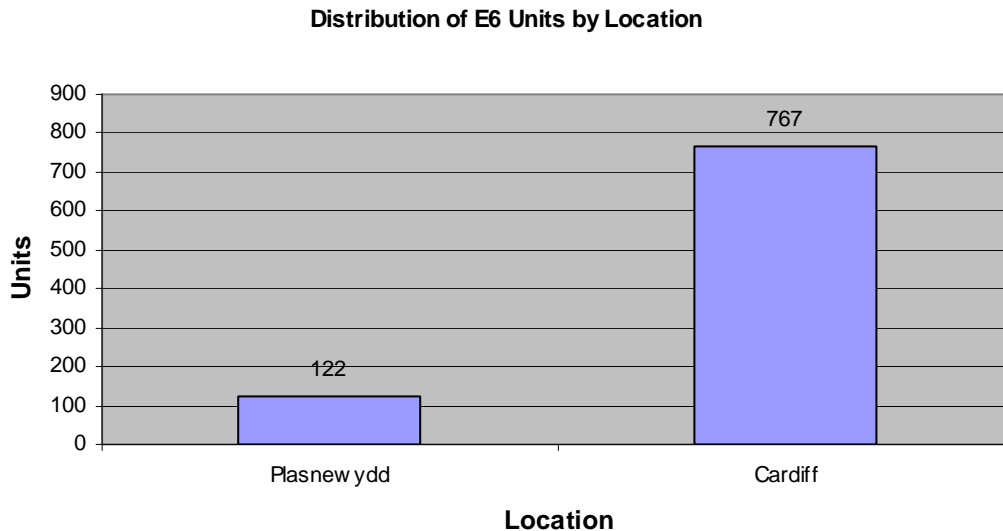


Chart E6.2: Distribution of E6 SPRG Units by Location

Key Gaps in Service Provision

It is felt that there is insufficient (immediate) transitional supported housing in Cardiff that can assist in the integration of refugees into the society. Challenges faced by asylum seekers, which may indicate housing related support needs include:

- When given refugee status, individuals have 28 days to access mainstream services, putting them under pressure to secure accommodation in short time scales
- Refugees in Cardiff face structural institutional barriers including lack of language and lack of familiarity and understanding of the country's public services
- Refugees are a marginalised group in society. Their needs differ from those of Black Minority Ethnic (BME) groups in general because they have not lived for long in the local community
- They are particularly likely to face difficulties with language and cultural differences, and be lacking established social networks
- It is felt that through housing and educational support the clients will be able to secure and manage permanent accommodation, and integrate into the local society and community.

The Health Social Care and Wellbeing Strategy 2008 – 2011 identifies the following needs, which relate to housing related support:

- **Language and communication** There is a general lack of interpreters for different language groups available in various agencies. Also, there needs to be increased capacity for ESOL providers, in order to respond to the increase in demand
- **Move-on accommodation and support for refugees** who are not in priority need. There needs to be a re-provision of the Refugee Homefinder Project, which was previously funded by the Home Office Challenge Fund that provided assistance for single refugees to access private rented accommodation
- **Specialist counselling service** for asylum seekers and refugees with mental health needs, in particular post traumatic stress disorder. There is no longer a Community Psychiatric Nurse post within the Health Access Team. People are

referred to existing psychiatric facilities, which cannot respond as quickly as necessary.

Proposals to Address Key Gaps in Service Provision

- There are currently no schemes under development that cater specifically for this client group
- Several service developments may have an impact on provision for this client group. The development of the Single Point Assessment Centre, will co ordinate the placing of people who are homeless in Cardiff. The redevelopment of Northlands will provide supported accommodation for Young Persons who are homeless in Cardiff.

Supporting People Revenue Grant (SPRG) Funded Services People with a Physical Disability who Require Support (E7)

Background

In August 2007 (updated 2008) the total number of persons claiming Disability Living Allowance in Cardiff was 17,335 (aged 16 and above) out of 215,165 (aged 16 and above) claimants in Wales. The number of claimants, by age group in Cardiff, is as follows:

- Aged 16-24: 970
- Aged 25-49: 5155
- Aged 50-59: 4000
- Aged 60-69: 4575
- Aged 70+ : 2635.

There are 9,665 male and 9,575 female claimants in Cardiff with 13,415 people having claimed this allowance for a period of five years or longer. A total of 1,180 Cardiff residents have been receiving the Disability Living Allowance for less than 12 months.

Source: Office for National Statistics: Neighbourhood Statistics

Strategic Links

National	Local
Disability Discrimination Act 1995 Department of Health: Disability Rights Commission Framework for Partnership Action on Disability 2004-2005	Cardiff Physical Disability Services Commissioning Strategy 2005-2008

Needs Mapping Exercise (NME)

Physical mobility issues were recorded as support needs in 48 records, and as a lead need in 21 records in respect of male service users, and 8 records of female service users.

Current Service Provision

At present there are no schemes funded by Supporting People Revenue Grant where the lead need is to provide a service for people with physical disabilities. Many generic services funded by Supporting People Revenue Grant (SPRG) cater for this support need as a lead need. A total of 19 units in SPRG services are designed for people with physical disabilities.

It should be noted that a small number of units, 4 units of support are funded by Supporting People Grant (SPG), which cater for people with physical disabilities.

The units indicated in the text above are included within the data presented in chart E7.1 and Chart E7.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for People with a Physical Disability who require Support (E7).

Client Group E7	
Location	Units
Plasnewydd	110
Cardiff	767
Total	877

Chart E7.1: Distribution of E7 SPRG Units by Location

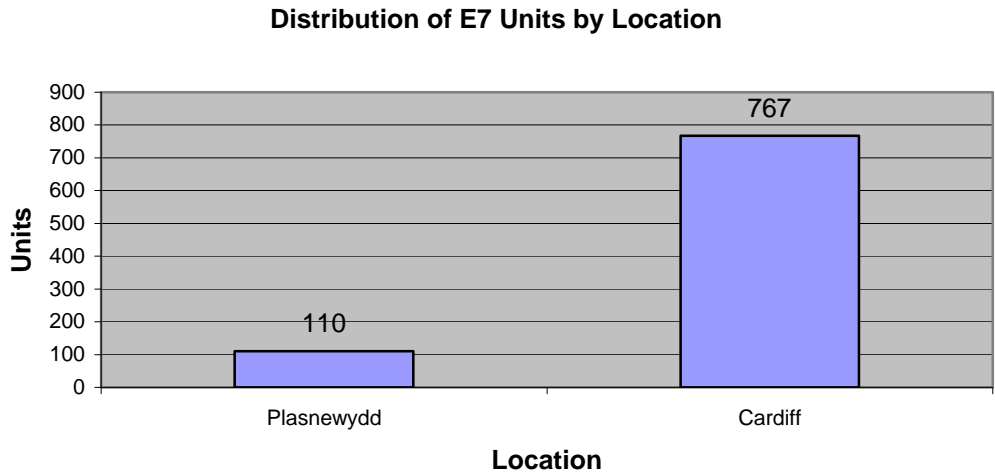


Chart E7.2: Distribution of E7 SPRG Units by Location

Key gaps in Service Provision

At this time, there have not been any identified gaps in service provision for this client group, in respect of SPRG funded services.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Supporting People Revenue Grant (SPRG) Funded Services Young Single homeless People who Require Support and Young People Leaving Care (E8)

Background

The Department of Health and Social Services Inspectorate report “When Leaving Home is also Leaving Care” found that: 30% of young single homeless people have been in care, more than 75% of care leavers have no academic qualifications of any kind and 23% of adult prisoners (38% of young prisoners) have been in care.

Source: *Department of Health, CI (97) 4, 1997*

This client group is the category with the 3rd highest number of acceptances for homeless application in the 12 months preceding December 2006. Additionally, as at December 2006, there were 41 households in the age group 16 to 17 in Temporary Accommodation.

Statistical data by Cardiff Council’s Independent Living Support Services (ILSS) and Children’s Services has indicated that:

- There were 118 young people (16-21 years) supported through ILSS (October 2004)
- Young People tend to become very dependent on Projects and express a desire to remain long-term
- There are difficulties placing Schedule 1 Offenders as they require a high level of attention and due to the risk placing such Offenders amongst other young people
- Provision is required to meet the 16-18 year age gap who have mental health problems
- Very few projects start at age 16 years.

Source: *Supporting People Planning Group Meeting (SPPG) 2005*

Strategic Links

National	Local
National Service framework for Children, Young People and Maternity Services in Wales 2004 Children Leaving Care Act 2000	Cardiff Children and Young Peoples Plan 2008 – 2011 Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008

Needs Mapping Exercise (NME)

Young and vulnerable is a support need in respect of a total of 214 records, constituting 10% of the total. It is a lead need in 85 records in respect of female service users, and also 85 records in respect of female service users. It is the third most frequently recorded lead need representing 7% of the lead issues.

Current Service Provision

Supported accommodation for this client group is available across the range of models of support. There are 7 projects, which provide a total of 83 units of 24 hour staffed

accommodation, delivering high intensity housing related support to young and vulnerable people. Two direct access hostels provide 13 units and 6 units of housing related support respectively. There are three supported housing projects that deliver 22 units of supported accommodation. The Trothwy Cyf Cardiff Foyer project provides 17 units of support, with the majority of these being supported accommodation, and the remainder being floating support. A total of 5 services deliver 31 units of floating support across Cardiff.

Additionally, most generic services provided in Cardiff cater for this support need as a lead need.

The units indicated in the text above are included within the data presented in chart E8.1 and Chart E8.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for Young Single homeless People who Require Support and Young People Leaving Care (E8).

Client Group E8	
Location	Units
Canton	8
Fairwater	13
Gabalfa	5
Grangetown	5
Penylan	20
Plasnewydd	155
Pontcanna	6
Riverside	5
Splott	1
Cardiff	821
Total	1039

Chart E8.1: Distribution of E8 SPRG Units by Location

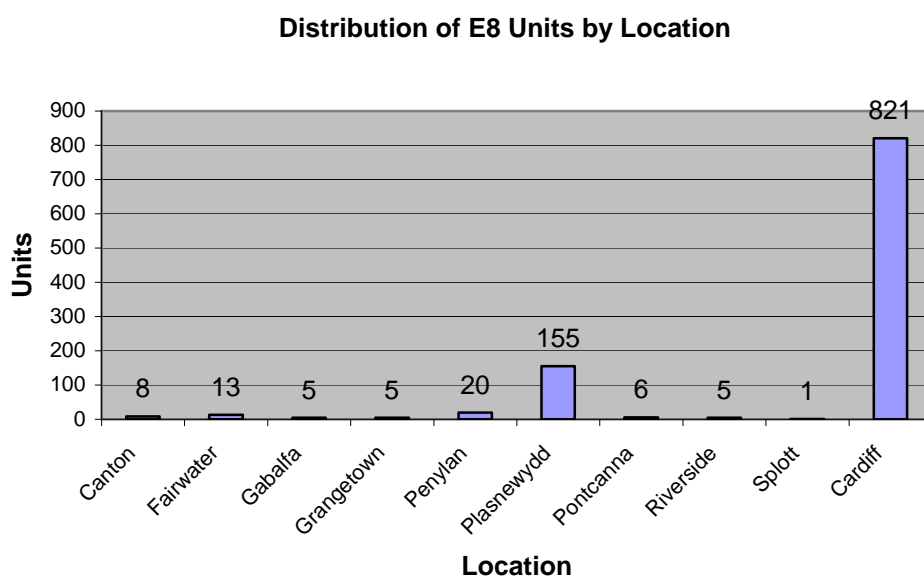


Chart E8.2: Distribution of E8 SPRG Units by Location

Key Gaps in Service Provision

In spring 2008, Shelter Cymru produced a report 'Room for Improvement' based on a study into the homelessness services for young people in Cardiff. In terms of Housing Related Support key findings, based on comments from professionals and from clients, included that there was a gap in the following:

- Tenancy support services. Problems included delays in move-on due to waiting lists for support and support being timed inappropriately or insufficient to meet the tenant's needs. A need was identified for greater provision of tenancy support, and an option of a greater intensity tenancy support for those with higher needs
- A need for more specialist supported accommodation for young people with specific support needs including:
 - Young people leaving care – a need for more supported accommodation, and a greater flexibility in accommodating care leavers
 - young people from BME groups - important to explain clearly the young person's rights and responsibilities, greater supported accommodation for refugees
 - young people with mental health problems – greater provision of specialist supported accommodation services, greater amounts of support helping young people feel confident and safe managing their own homes, further research into the suitability of placements in hostels
 - young offenders – greater provision of direct access services, and projects that can accept electronic tagging
 - young mothers – greater provision of good quality accommodation with appropriate facilities for mothers with young children such as play facilities and community rooms, and cooking facilities.
- Within homelessness projects welfare benefits, particularly housing benefit, are not always being addressed by support workers. There is a perception that some support workers have not been trained to provide this support
- A more co-ordinated and joined up approach to partnership working between Housing and Social Services is required to ensure that support needs are addressed.

Proposals to Address Key Gaps in Service Provision

Northlands Scheme: The SHG award was agreed by the Welsh Assembly Government in spring 2008. It is planned to remodel the existing scheme to provide 26 units of Housing Related Support for people who are young and vulnerable. The reconfiguration of this scheme will provide training, move-on and general needs housing to young people (16-17 year olds and 18-25 year olds) with shared staffing on-site. This scheme is currently delayed due to issues with the planning permission. It is hope that the development will be completed by 2010 - 2011.

Supporting People Revenue Grant (SPRG) Funded Services Ex –offenders (E9)

Background

Information provided by the Cardiff Multi-Agency Homelessness Strategy & Advisory Planning Group to the Supporting People Planning Group in December 2006 for this client group included the following:

- Ex-Offenders is the fourth highest category for priority
- Mental Health/Forensic Cases have the highest support need
- Difficulty of managing high risk offenders
- In the last 2 years, Homelessness has taken 5 cases from other Local Authorities as 'reciprocals'
- 307 cases have been discussed at MAPPA (Multi Agency Public Protection Arrangements)/MARAC (Multi Agency Risk Assessment Conference) over the last 12 months, which is a 13% increase on the previous year.

The National Probation Service, South Wales Area has also provided data extracted from Project Dragon Database (July 2005) of approximately 1600 cases:

- Probation service intake in Cardiff in 2004/2005 was 1350 cases – 12% higher than 2003/2004
- Of the approximate 1600 cases:
 - 46 (3%) were Homeless/No Fixed Abode
 - 513 (32%) were living in Temporary lodgings
 - 416 (26%) were living with Parents
 - 419 (26%) were in secure accommodation (i.e. Council, Housing Association Tenancies, Owner-Occupiers)
 - 198 (12%) Not Known
- Gender breakdown of 85% Men and 15% Women
- Ethnicity breakdown includes:
 - 84% of White Origin
 - 15% BME/Other
 - 1% Not Known
- Age breakdown:
 - 17% were aged 17-20 years
 - 26% were aged 21-25 years
 - 57% were 26 years+
- Overall:
 - 60% of Offenders are without secure accommodation
 - 40% of caseloads and 47% of commencements are referred to the Probation Accommodation Unit
 - 65% of Homeless/Temporarily Housed Offenders will have a housing support need
 - Predominantly these referrals are for white men over the age of 26 years
 - Rate of housing/support needs is roughly the same for men and women.

Strategic Links

National	Local
Home Office Crime Reduction Strategy Criminal Justice Act 2003 OPDM Housing and Housing Related Support Options for Offenders and People at risk of Offending	Cardiff Community Safety Strategy 2005 – 2008 Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008

Needs Mapping Exercise (NME)

A total of 439 cite Criminal Justice issues as a support need. It is a lead need in 114 records of male service users, and 12 female service users.

Current Service Provision

A floating support service provides 88 units of support to clients who are Ex-offenders. A 24 Hour Staffed project provides 11 units, and a further three projects provide supported housing with this support need being catered for as the main lead need. Additionally, the UWHA Cardiff Floating Support network provides 8 units of low level support with this client group being catered for.

The units indicated in the text above are included within the data presented in chart E9.1 and Chart E9.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for Ex-Offenders (E9).

Client Group E9	
Location	Units
Butetown	66
Gabalfa	3
Grangetown	5
Penylan	20
Plasnewydd	135
Riverside	8
Cardiff	795
Total	1032

Chart E9.1: Distribution of E9 SPRG Units by Location

Distribution of E9 Units by Location

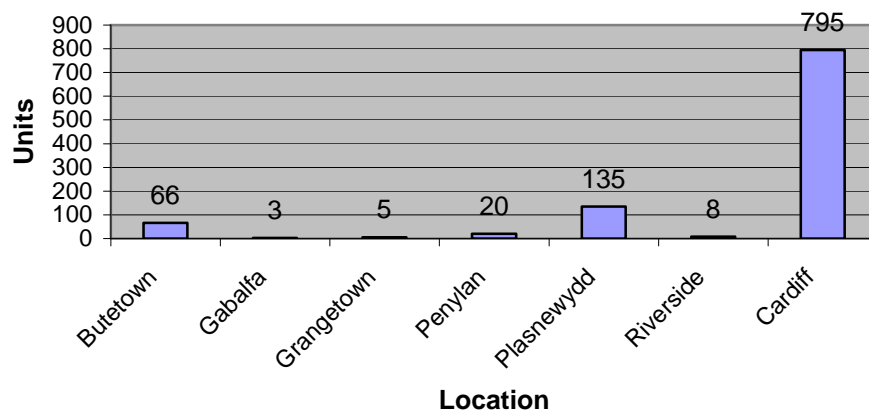


Chart E9.2: Distribution of E9 SPRG Units by Location

Key gaps in Service Provision

At this time, there have not been any identified gaps in service provision for this client group, in respect of SPRG funded services.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Supporting People Revenue Grant (SPRG) Funded Services Homeless or Potentially Homeless People who Require Support (E10)

Background

In 2005/06 there were 1,533 households making enquiries for assistance to the Council's Homelessness Service. This statistic underestimates the scale of homelessness in Cardiff as not all homeless people request assistance and people may access services through other routes.

Source: Health, Social Care and Wellbeing Strategy 2008 – 2011 p.124

Strategic Links

National	Local
Homelessness Act 2002	Cardiff Local Homelessness Strategy 2003 – 2008
Welsh Assembly Governments: National Homelessness Strategy 2003	Cardiff Local Homelessness Review 2003 – 2008
ODPM Sustainable Communities: Settled Homes Changing Lives – A Strategy for Tackling Homelessness 2005	Private Sector Housing Renewal Policy 2005
	Health Social Care and Wellbeing Strategy 2008 - 2011
	Local Housing Strategy 2004 – 2009

Needs Mapping Exercise (NME)

Homeless or at risk of homelessness is assumed to be a support need in respect of all service users, as the purpose of the SPRG funded services is to address this issue. It has been recorded as the lead need in the records of 595 male service users, and 356 female service users.

Current Service Provision

All 1,656 units of supported accommodation in Cardiff are within the homelessness sector. High intensity supported accommodation includes 7 Direct Access hostels providing 255 units of supported accommodation. This provision is frequently accessed by clients in a housing crisis.

There are 4 services providing a total of 78 units of support in a 24 hour supported accommodation model where this support need being catered for as the main lead need. These include a hostel for families providing 21 units of accommodation located in Ely area of the city, a 26 bed hostel for young people, and 'Nightingale House' which is a 26 bed hostel situated in the centre of Cardiff. Additionally, 4 Supported Housing projects provide a further 66 units.

A total of 711 units of floating support are provided across the city through 4 projects. The largest of these is the Council Tenant Support scheme providing 645 units and catering for all support needs currently identified by the WAG.

Reviews being undertaken into the strategic relevance of services should help identify the current demand, supply of services and identify opportunities to reconfigure existing provision to meet identified demand. The Cardiff Council Homelessness department is

conducting a strategic review of frontline services whilst the Cardiff Supporting People Team is undertaking a comprehensive strategic review of all SPRG funded services in Cardiff.

The units indicated in the text above are included within the data presented in chart E10.1 and Chart E10.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for Homeless or Potentially Homeless People who require Support (E10).

Client Group E10	
Location	Units
Butetown	117
Canton	5
Gabalfa	26
Ely	20
Penylan	20
Plasnewydd	179
Pontcanna	36
Riverside	10
Adamsdown	25
Cardiff	825
Total	1146

Chart E10.1: Distribution of E10 SPRG Units by Location

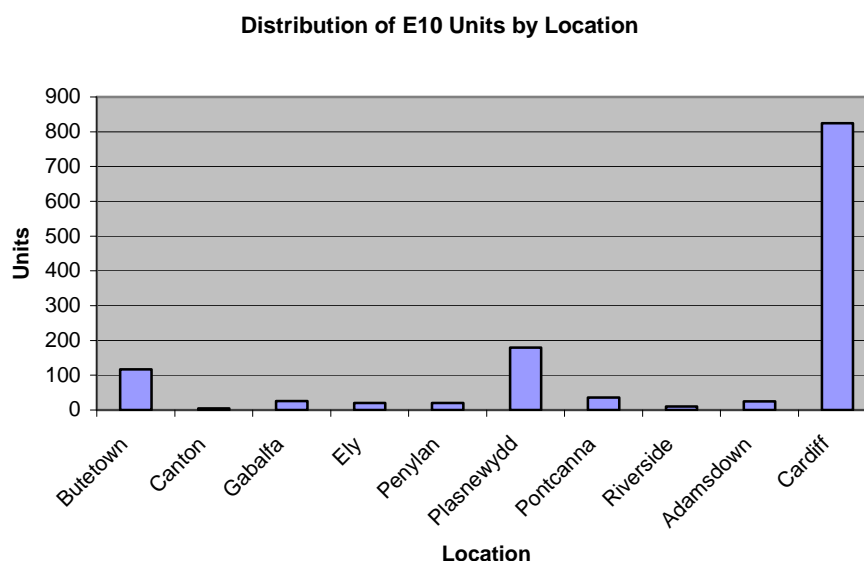


Chart E10.2: Distribution of E10 SPRG Units by Location

Key Gaps in Service Provision

- The findings of recent needs research by the homelessness department highlights that complex needs are not being addressed adequately in services at present. This may indicate:
 - the need to make changes to services to ensure that clients are effectively supported to address their support needs
 - consideration needs to be given to the provision of the appropriate form of model of accommodation and type of support for the support needs

- The Health Social Care and Wellbeing Strategy 2008 –2011 identifies the need for:
 - permanent engagement of health services in both the strategic planning and delivery of services
 - Ongoing access to social care services
 - Improving the standards of temporary accommodation
 - Co-ordinating access into and from supported housing schemes
 - Increasing the supply of quality, affordable settled accommodation.

Proposals to Address Gaps in Service Provision:

Single Point Assessment Centre (SHAC)

- This service will provide 44 units of supported accommodation for people who are homeless, situated in Tresillian Terrace in Butetown. It will provide a central point to assess single homeless people, and ascertain whether the Council has a statutory duty to deliver services to them.

Supporting People Revenue Grant (SPRG) Funded Services People with Chronic Illness including HIV and AIDS (E11)

Background

Within Cardiff, 18 areas have levels of limiting long term illness above the England and Wales average. The 2001 Census data highlighted that 18.82% of the total population of Cardiff had a life long limiting illness.

Source: Data cited in the Health Social Care and Wellbeing Strategy 2008 - 2011 p.27

In 2004, residents of the Cardiff Local Health Board area had the highest prevalence of HIV in Wales.

Strategic Links

National	Local
National Service Framework Long Term Health Conditions 2005 National Strategy for Sexual Health and HIV 2001	Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008

Needs Mapping Exercise (NME)

A total of 254 records cite Chronic Illness as a support need. A total of 63 clients have Chronic Illness as their lead need, with 34 records being in respect of male clients, and 29 records in respect of female clients.

Current Service Provision

At present there is no provision that caters specifically for people with a chronic illness. However several generic services in Cardiff cater for this support need as a lead need.

The units indicated in the text above are included within the data presented in chart E11.1 and Chart E11.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for People with Chronic Illness including HIV and AIDS (E11).

Client Group E11	
Location	Units
Plasnewydd	110
Cardiff	767
Total	877

Chart E11.1: Distribution of E11 SPRG Units by Location

Distribution of E11 Units by Location

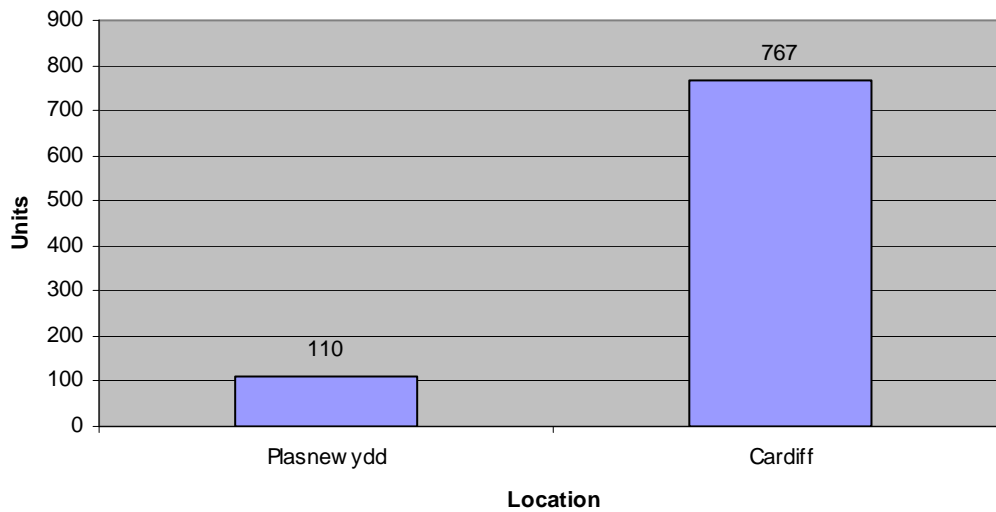


Chart E11.2: Distribution of E11 SPRG Units by Location

Key Gaps in Service Provision

There is a need to ensure that health problems of clients in SPRG funded services are addressed at an early stage. It is felt that there is a need to ensure that clients are supported to engage with community health services including with GPs, Primary Healthcare Provision and Mental Health Services.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Supporting People Revenue Grant (SPRG) Funded Services People who are Vulnerable Single Parents (E12)

Background

Figures from the 2001 census indicate that just under one in ten households in England and Wales are lone parent (9.6%)

Source: Census 2001.

Strategic Links

National	Local
National Service framework for Children, Young People and Maternity Services in Wales 2004 Children Leaving Care Act 2000	Cardiff Children and Young Peoples Plan 2008 – 2011 Health Social Care and Wellbeing Strategy 2008 - 2011 Homelessness Strategy/Review 2003 – 2008

Needs Mapping Exercise (NME)

Vulnerable Single Parent is a support need in 102 Initial Contact Assessment (ICA) records. It is a lead issue for 37 female clients, and 4 male clients.

Current Service Provision

There are currently, 2 supported accommodation schemes in Cardiff that specialise in catering for vulnerable single parents as a lead need. The Barnados supported accommodation scheme provides 13 units of accommodation in a number of properties located close to the centre of the city, which include individual flats and shared accommodation. A supported accommodation project provides 9 units of supported accommodation in the east of the city, catering for this client group. Many generic services cater for People who are Vulnerable Single Parents, including the Council tenant support team, which provides 645 units of floating support.

The units indicated in the text above are included within the data presented in chart E12.1 and Chart E12.2. This data displays the total number of units that are available, in Cardiff, to provide accommodation for Vulnerable Single Parents (12).

Client Group E12	
Location	Units
Plasnewydd	110
Cardiff	767
Total	877

Chart E12.1: Distribution of E12 SPRG Units by Location

Distribution of E12 Units by Location

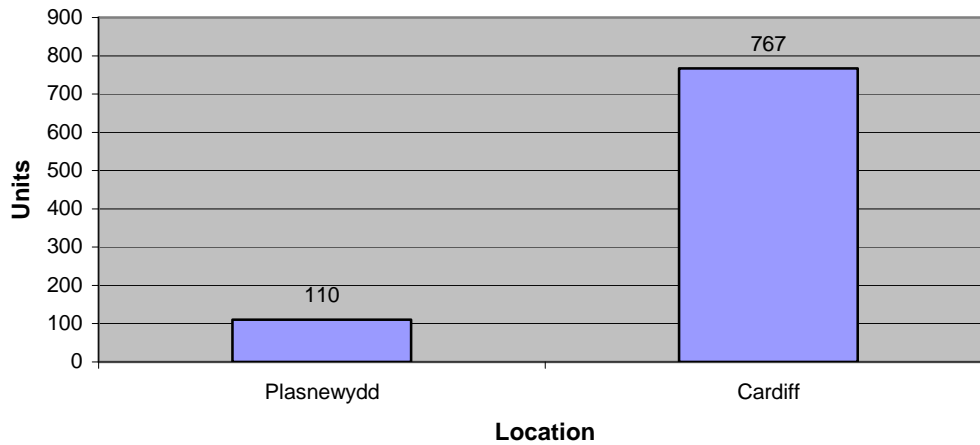


Chart E12.2: Distribution of E12 SPRG Units by Location

Key Gaps in Service Provision

- The 'Room for Improvement' report produced by Shelter Cymru in 2008, highlighted the need for greater provision of good quality accommodation with appropriate facilities for mothers with young children.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Supporting People Revenue Grant (SPRG) Funded Services Black Minority Ethnic Groups (BME)

Background

Cardiff has a minority ethnic (non-white) population of 11.7%

Source: 2006 Annual Population Survey, ONS

There is a higher concentration of ethnic groups within Grangetown, Riverside, Plasnewydd and Butetown than elsewhere in the city.

Source: Health, Social Care and Wellbeing Strategy 2008 – 2011 p17

Strategic Links

National	Local
National Immigration & Asylum Act 2002	Health Social Care and Wellbeing Strategy 2008 - 2011
Integration Matters National Strategy for Refugees ODPM 2005	Homelessness Strategy/Review 2003 – 2008
Race Relations Amendment Act 2000	Minority Ethnic Housing Strategy 2004 - 2009

Current Service Provision

Within the SPRG funded Services there are a total of 244 units that are specifically designed for people from BME groups. This includes a Direct Access Hostel for women fleeing domestic violence providing 12 units of accommodation and floating support service with a capacity of 36 units. The Cardiff Tenant Support Team has 160 units that are specifically designed for people from BME groups. There are 90 units which cater for the lead need 'refugees'.

Key Gaps in Service Provision

- A need for supported accommodation and tenancy support for people who are refugees
- Shelter Cymru a need has identified the need for greater provision of supported accommodation for young people who are refugees
- Women fleeing domestic violence who have teenage sons accompanying them may require high intensity support, but a refuge is inappropriate due to the fact that their teenage sons are accompanying them
- Across all service provision, it has been recognised that there is a need for culturally sensitive services.

Proposals to Address Key Gaps in Service Provision

There are currently no SPRG funded service developments for this client group.

Developing Complex Needs Services for More Chaotic Service Users

Research Study - February 2008

A research study was commissioned in February 2008 by the Multi-Agency Homelessness Strategy Advisory Planning Group and the Substance Misuse Action team. This exercise was seen as a first step towards a potential examination of the difficulties faced by this distinct client group and the current organisations engaged to provide services for them.

For the purposes of the research, 'complex needs' is classed as two or more of the following issues:

- Substance Misuse; either alcohol use, drug use or both (including links to the criminal justice system)
- Mental Health issues; both diagnosed and reported
- Learning difficulties; both diagnosed and reported
- Chronic Physical Health
- Life Skills issues.

The purpose of this research was to evaluate the extent of the identified client group and to analyse how well the existing provision is meeting the current and future needs of this Client group.

A questionnaire was issued to relevant support workers of the 96 members of the research sample group. 71 questionnaire returns were received. The data indicated that 22 of the sample group were accommodated in hostels, 6 in other temporary accommodation, 4 in detoxification/rehabilitation facilities, 5 in prison or on remand, 2 in hospital (psychiatric), 1 in hospital (general), 3 now deceased and the remaining 28 were unknown. The unknown group included rough sleepers.

It is only with intensive floating support will this Client Group ever be likely to move-on from supported housing and maintain their own tenancies.

The reasons given for this lack of capacity to manage independently was identified as:

- Non-engagement by both the client with services and between services
- Entrenched and transient lifestyle
- Living with rules within hostels
- Lack of basic life skills
- Exclusion issues
- Criminality (in and out of prison)
- Unmet medical needs
- Low self-esteem / easily led / manipulative relationships
- Lack of move-on accommodation.

The next stage of this research is to conduct interviews with Clients, Housing Related Support services, Health Services and Social Services to establish the prevalent issues and gaps in service provision.

Current Service Provision

Cardiff is fortunate in having a range of specialist drug and alcohol supported housing schemes and floating support providers. However, in 2007 - 2008 referrals for 17 clients were rejected because their needs were too high and a further 17 were rejected because they did not meet the criteria. A further 6 clients with alcohol use were described as being “precariously accommodated” as these providers were not able to accommodate people with severe physical mobility / disability issues.

Key Gaps in Service Provision

The research data identifies:

- A need for more dedicated services for people with complex needs
- A need for partnership working between the Housing Related Support and Health/Care in order to work towards a shared responsibility for this Client group
- Access to treatment and other support services must be facilitated in order to enable of independent living.

Proposals to Address Key Gaps in Service Provision

- The Substance Misuse Action Team and Multi-Agency Homelessness Strategy and Advisory Planning Group will pilot the Council's amended procurement rules in order to work with voluntary sector partners in developing an appropriate service specification for those with complex needs.

Appendix 1a Strategic Links: Older Persons

National Strategy/Policy	Key Objectives	Strategic Links & Current / Recent Activities
<p style="text-align: center;">Older Persons</p> <p>National</p> <ul style="list-style-type: none"> • Department of Health: National Framework for Older Persons 2001. • Social Justice and Regeneration Committee: Homes for Older Persons 2004. • ODPM: Quality and Choice for Older Persons Housing: A Strategic Framework. • Strategy for Older Persons in Wales 2003. • A Better Government for Older Persons 2003. • National Standard Framework (NSF) for Older Persons in Wales 2006. <p>Local</p> <ul style="list-style-type: none"> • Strategy for Older Persons in Wales 2003. Local Housing Strategy 2004-2009. • Homelessness Strategy/Review 2003 – 2008. • Private Sector Housing Renewal Policy 2005. • Social Care Plan 2002-2007. • Social Care, Health and Well-Being Strategy 2008 - 2012 	<ul style="list-style-type: none"> • Enable Older Persons to maintain their wellbeing and independence for as long as possible. • Plan services to take into account the increase in the population of Older Persons. • Provide alternatives to the traditional models of sheltered housing. • For the frail elderly, provide housing options in the community with support and care where appropriate, and prevent institutionalisation. <p>Services to be seamless and high quality.</p>	<p style="text-align: center;">Strategic Links</p> <p><u>Strategic Commissioning Group</u></p> <ul style="list-style-type: none"> • Representative sits on Strategic Commissioning Group. <p><u>Advisory Planning Groups</u></p> <ul style="list-style-type: none"> • Supporting People Representative attends Advisory Planning Group for Older Persons. <p><u>Accommodation Sub Groups</u></p> <ul style="list-style-type: none"> • Supporting People Representative facilitates Accommodation Sub Group for Older Persons. <p><u>Contribution to Strategies</u></p> <ul style="list-style-type: none"> • Supporting People contribution to Older Persons Commissioning Strategy <p>Current/Recent Events</p> <ul style="list-style-type: none"> • Older Persons Information Sharing Event facilitated in a partnership between Supporting People and partner organisations. January 2006. • Supporting People Information Sharing Event 2006. <p>Supporting People Representatives attended Older Persons Technology Conference, March 2006</p>

Appendix 1b Strategic Links: Mental Health & Learning Disabilities

National Strategy/Policy	Key Objectives	Strategic Links & Current / Recent Activities
<p>Generic</p> <ul style="list-style-type: none"> • Social Care, Health and Well-Being Strategy 2008-2011 • Homelessness Strategy/Review . • Private Sector Housing Renewal Policy 2005. <p>Mental Health</p> <ul style="list-style-type: none"> • National Service Framework for Mental Health 2001. • Adult Mental Health Services for Wales 2001 WAG. • Wanless Report 2003. • Mental Health Implementation Plan 2005. <p>Learning Disabilities</p> <ul style="list-style-type: none"> • All Wales Strategy, Fulfilling the Promises 1994. • Department of Health: Valuing People – A New Strategy for Learning Disability for the 21st Century (2001). • Welsh Assembly Government Through Many Eyes. • CCC Learning Disabilities Commissioning Strategy 2005 – 2008 	<ul style="list-style-type: none"> • To optimise choice and independence in relation to accommodation. • To ensure delivery of person centred and holistic support. • To promote effective partnership working. <ul style="list-style-type: none"> • To promote Mental Health. • Provision of preventative and crisis intervention services in the community. • To promote rehabilitation and resettlement of Service Users. <ul style="list-style-type: none"> • To support people to live independent and healthy lives. • To optimise inclusion, and presence in the community. • To provide a range of independent accommodation options, with appropriate support. • To provide support and respite for carers 	<p style="text-align: center;">Strategic Links</p> <p><u>Strategic Commissioning Group</u></p> <ul style="list-style-type: none"> • Representative sits on Strategic Commissioning Group (Lead Officer). <p><u>Advisory Planning Groups</u></p> <ul style="list-style-type: none"> • Supporting People Representative attends Advisory Planning Groups: • Mental Health Advisory Steering Group (Lead Officer). • APG for Learning Disabilities (Lead Officer). • APG for Physical Disabilities (Lead Officer) Planning Groups. <p><u>Accommodation Sub Groups</u></p> <ul style="list-style-type: none"> • Supporting People Representative attends: Accommodation Sub Group for people with Physical Disabilities (Development Officer). <p>Contribution to Strategies</p> <p>Supporting People Team contribute to:</p> <ul style="list-style-type: none"> • Learning Disabilities Commissioning Strategy 2005 – 2008 • Physical Disabilities Services Commissioning Strategy 2005 - 2008

Appendix 1b Strategic Links: Physical Disabilities

National Strategy/Policy	Key Objectives	Strategic Links & Current / Recent Activities
<p>Physical Disabilities</p> <ul style="list-style-type: none"> • Disability Discrimination Act 1995. • Department of Health: Disability Rights Commission Framework for Partnership Action on Disability 2004-2005. • Cardiff Physical Disability Services Commissioning Strategy 2005-2008. 	<ul style="list-style-type: none"> • To support people with disabilities to continue to live in their own homes wherever possible. • Provision of a range of independent accommodation options with support that is appropriate to the individual. 	<p>Current/Recent Events</p> <ul style="list-style-type: none"> • Supporting People Information Sharing Event 2006. • Supporting People Newsletter issued to partners, providers and Service Users. <p>Supporting People Operational Plan being produced in an accessible format</p>

Appendix 1b Strategic Links: Homelessness

National Strategy/Policy	Key Objectives	Strategic Links
<p>Generic / Homelessness</p> <ul style="list-style-type: none"> • Cardiff Local Homelessness Strategy 2003 – 2008. • Cardiff Local Homelessness Review 2003 – 2008. • Private Sector Housing Renewal Policy 2005. • Social Care Plan 2002 – 2007. • Health Social Care and Wellbeing Strategy 2008 - 2011 • Local Housing Strategy 2004 – 2009. • Homelessness Act 2002. • Welsh Assembly Governments: National Homelessness Strategy 2003. • ODPM Sustainable Communities: Settled Homes Changing Lives – A Strategy for Tackling Homelessness 2005. 	<ul style="list-style-type: none"> • To prevent homelessness wherever possible. • To improve access to appropriate housing options. • Where homelessness cannot be prevented to help secure temporary accommodation and a permanent home as soon as possible. • To provide appropriate support to those who are homeless or at risk of homelessness. • The availability of appropriate move on options from homelessness service provision. 	<p>Strategic Links</p> <p><u>Strategic Commissioning Group</u></p> <ul style="list-style-type: none"> • Representative sits on Strategic Commissioning Group (Lead Officer) <p><u>Advisory Planning Groups</u></p> <ul style="list-style-type: none"> • Supporting People Representatives attend Advisory Planning Groups: <ul style="list-style-type: none"> -Multi Agency Strategy and Advisory Planning Group (Lead Officer) -Substance Misuse Action Group (Lead Officer)

Appendix 1b Strategic Links: Domestic Violence

National Strategy/Policy	Key Objectives	Strategic Links
<p><u>Women at Risk of Domestic Violence</u></p> <ul style="list-style-type: none"> Domestic Violence, Crime and Victims Act 2004 <p>Safety and Justice: The Governments Proposals on Domestic Violence 2003</p> <p>Refugees</p> <ul style="list-style-type: none"> Nationality, Immigration and Asylum Act 2002 Integration Matters: National Strategy for refugee ODPM 2005 Race Relations (Amendment) Act 2000 Draft Ethnic Minority Housing Strategy/Action Plan 2004-2009 	<ul style="list-style-type: none"> Provision of appropriate support to women who are fleeing domestic violence Support women to access permanent accommodation options as soon as possible Provide support to establish tenancies and assistance with accessing community services, training and employment. 	<p><u>Sub Groups</u></p> <p>Supporting People Representative attends the following sub group meetings:</p> <ul style="list-style-type: none"> Homelessness Accommodation Sub group (Planning Officer) Resettlement Strategy Group (Lead Officer) Homeless task and finish group (Development Officer) Accommodation Sub Group for Substance Misuse (Planning Officer) BME Housing Strategy Group. (Planning Officer)

Appendix 1c Strategic Links: Drug and Alcohol & Offenders

National Strategy/Policy	Key Objectives	Strategic Links
<p>SPRG funded Services Continued</p> <p>Drug and alcohol</p> <ul style="list-style-type: none"> • National Assembly for Wales: Tackling Substance Misuse in Wales – A Partnership Approach 2000 • National Assembly for Wales: Tackling Substance Misuse in Wales – A Partnership Approach 2000 • Home Office Updated Drug Strategy 2002 • Tackling Drugs as part of Neighbourhood Renewal 2002 • Cardiff Community Safety Partnership – Substance Misuse Action Plan (SMAT) in Wales 2005 - 2008 <p>Offenders or people at risk of offending</p> <ul style="list-style-type: none"> • Cardiff County Council: Rehousing Register - Exclusions Procedure 2004 • Home Office: Crime Reduction Strategy • Cardiff County Council: Rehousing 	<ul style="list-style-type: none"> • To enable people with substance misuse problems to overcome them and live healthy and fulfilling lives, and in the case of offenders, crime-free lives • To help children, young people and adults resist substance misuse in order to achieve their full potential in society, and to promote sensible drinking in the context of a healthy lifestyle • To protect communities from anti-social and criminal behaviour and health risks related to substance misuse <ul style="list-style-type: none"> • Provision of support for offenders moving through the criminal justice system, and returning to the community after release from prison 	<p><u>Regional Planning Groups</u></p> <p>Supporting People Representative attends the following sub group meetings:</p> <ul style="list-style-type: none"> • South Wales Regional Planning Forum. <p><u>Contribution to Strategies</u></p> <p>Supporting People Team contribute to:</p> <ul style="list-style-type: none"> • Enhanced Local Housing Strategy • Local Homelessness Strategy • Cardiff revised Resettlement Strategy • BME Local Housing Strategy <p>Research Projects Undertaken:</p> <ul style="list-style-type: none"> • Cardiff ‘Move On’ Research Project, conducted in a partnership between Homelessness and Supporting People. 2005

Appendix 1c Strategic Links: Offenders (cont), Young People at Risk & Chronic Illness

National Strategy/Policy	Key Objectives	Strategic Links
<ul style="list-style-type: none"> • Register - Exclusions Procedure 2004 • Cardiff Community Safety Strategy 2002-2005 • All Wales Youth Offending Strategy 2004 <p>Young People at Risk</p> <ul style="list-style-type: none"> • National Service Framework for Children, Young People and Maternity Services in Wales 2004 • Children Leaving Care Act 2000 • All Wales Youth Offending Strategy 2004 • Draft Children’s Services Improvement Plan 2004-2005 <p>People with Chronic illness</p> <ul style="list-style-type: none"> • Department of Health: National Strategy for Sexual Health and HIV – Implementation Action Plan 2002 	<ul style="list-style-type: none"> • Provision of appropriate accommodation and support to ex offenders living in the community • Rehabilitation of ex offenders • Protection of communities and crime reduction <ul style="list-style-type: none"> • Provision of appropriate accommodation and support for care leavers • Support vulnerable young people to establish independent tenancies in the community • Support in the transition to adult life <ul style="list-style-type: none"> • Provision of appropriate housing and support options to people with chronic illness 	<ul style="list-style-type: none"> • Cardiff Housing Strategy Survey for Direct Access provision and associated move on. 2005. Included Homeless hostels, Domestic Abuse and Young Persons provision. <p><u>Communications and Events</u></p> <p>Facilitating</p> <ul style="list-style-type: none"> • Cardiff (SPRG) Providers Forum. Facilitated by Supporting People Officers. (bimonthly) • Supporting People Information Sharing Event 2006. (Annually) • Supporting People Newsletter issued to partners, providers and service users. (Quarterly) <p>Attendance</p> <ul style="list-style-type: none"> • Annual Homelessness Conference • Regional Homelessness Conference. • Cardiff Youth Congress 2006

Appendix 2 Supporting People Action Plan

The following action plan takes into consideration the priorities identified in the current and previous Supporting People Operational Plans (SPOP) and the proposals which were agreed by the Supporting People Planning Group (SPPG). Some of these projects have been approved in principle by the SPPG.

As the cycle of funding for the Supporting People Programme is allocated on a yearly cycle from the Welsh Assembly Government consideration must be given to ongoing Committed Contracts for the delivery of Housing Related Support Services and also the continued priorities for the individual client groups and the partnership arrangements.

Through the SPPG, we have successfully developed and implemented some of the proposals identified in previous Supporting People Operational Plans. These have also been identified in detail within the SPOP 2008.

During 2006 and 2007 the Welsh Assembly Government completed preparedness reviews of all 22 Local Authorities in Wales. These reviews were to assess the preparedness of Local Authorities, in their readiness for the possible handover of Supporting People Revenue Grant (SPRG) funding. It was highlighted to the Supporting People Team, the need to undertake Strategic Relevance reviews of all SPRG funded services within Cardiff. This would ensure that the annual SPRG funding allocated to Cardiff, which is in the region of £14 million, for housing related support services, still met the needs of the vulnerable adults living in Cardiff.

The review will seek to consider and align the corporate strategic priorities for these client groups and whilst also considering the local strategies such as, the Local Housing Strategy, Homelessness Strategy, Community Safety Partnership and the Health Social Care and Well Being.

Upon completion of the SPRG reviews Advisory Planning Groups be notified of the outcomes for those project and schemes which support their client groups and recommendations for continued priorities will be sought to inform the SPPG in making decisions on the way forward for SPRG services within Cardiff.

It must be noted that whilst Cardiff Council retain the Strategic Responsibility for these services any final recommendation for remodelling, De-commissioning or Commissioning, final approval will be sought from the Welsh Assembly Government who are currently administrators for SPPG services.

Appendix 2 Supporting People Action Plan

Supporting People Team	Description	Timescale
<p>Suggested outcome following the Welsh Assembly Government’s Preparedness review – Undertake a strategic relevance review of all SPRG services within Cardiff.</p>	<p>To develop and implement a process for reviewing all SPRG services within Cardiff.</p> <p>The process has been developed in partnership with Homelessness and has been approved by the SPPG.</p> <p>The review will seek to consider and align the corporate strategic priorities for these client groups and whilst also considering the local strategies such as, the Local Housing Strategy, Homelessness Strategy, Community Safety Partnership and the Health Social Care and Well Being.</p> <p>The Supporting People Team will report back final outcomes to APGs and Service Providers, through the agreed reporting structure. There is an expectation that recommendations will be implemented through partnership working.</p> <p>However, the Welsh Assembly Government will retain final authority to implement any changes to SPRG funded services.</p>	<p>Approximately 18 months from September 2008 to include consultation period on the process for review.</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for Older Persons</u></p>	<p><u>'Plasbryn' Extra Care Project</u></p> <p>Supporting People Grant (SPG)</p> <p>This is the provision of 40 units of Extra Care accommodation for Older Persons in Pentrebane in the North West of Cardiff. Registered Social Landlord is Linc Cymru Housing Association.</p>	<p>Social Housing Grant (SHG) was awarded in 2006 - 2007 for the building of the scheme.</p> <p>The scheme is now nearing completion with the first tenants expected to occupy from the 8th September 2008.</p> <p>Linc Cymru Housing Association has established Partnership arrangements with the local school Ysgol Gyfun Gymraeg Plasmawr.</p> <p>Through the Council's Procurement Process a successful support provider was identified and is currently working closely with the Authority and Linc for the successful implementation of the scheme.</p>	<p>September 2008</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for Older Persons</u></p>	<p><u>Llanishen Development</u></p> <p>Supporting People Grant (SPG)</p> <p>This is the provision of 60 Older Persons Extra Care Units and 24 surrounding satellite units, in Llanishen, in the North of Cardiff.</p> <p>The Registered Social Landlord (RSL) is Linc Cymru Housing Association.</p>	<p>Social Housing Grant (SHG) has been allocated, and the Linc Cymru, Registered Social Landlord (RSL) has now acquired the land.</p> <p>Linc Cymru Housing Association Contractors are on the site in Llanishen, Cardiff.</p> <p>The housing related support tariffs are to be agreed by the Supporting People Lead Officer, Supporting People Finance Officer and Adult Services Senior Manager and to be presented to the Supporting People Planning Group (SPPG) for approval.</p>	<p>December 2009 - January 2010</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p align="center"><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless & Substance Misuse Accommodation Issues Sub-Group</u></p>	<p align="center"><u>Extension to the Shoreline Scheme</u></p> <p align="center">Supporting People Revenue Grant (SPRG)</p> <p>The provision of 10 additional units of 24 hour staffed accommodation and the conversion of the existing units to low-level support, based in Riverside, within the South of Cardiff.</p> <p>The Support Provider is The Wallich Clifford.</p>	<p>Cardiff Council Housing section is looking to secure suitable properties for the project.</p> <p>A consultation process will be undertaken when properties have been secured.</p> <p>The service delivery and support details are to be agreed between strategic partners.</p> <p>The arrangements for taking forward the development are to be discussed between Supporting People Team and Homelessness.</p> <p>Service to be reviewed as part of Supporting People SPRG Strategic Relevance Reviews in 2008 – 2009.</p>	<p align="center">2008 - 2009</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless</u></p>	<p><u>Single Homeless Assessment Centre</u></p> <p>Supporting People Revenue Grant (SPRG)</p> <p>This is 44 units for people who are homeless based in Tresillian Terrace, Butetown which is located within the South of Cardiff. This Scheme will provide a central point to assess single homeless people and ascertain whether the Council has a statutory duty to deliver services to them.</p>	<p>Hafod Housing Association is the Registered Social Landlord (RSL).</p> <p>Social Housing Grant (SHG) has been awarded by the Welsh Assembly Government (WAG)</p> <p>The outcomes of applications for other funding are being awaited</p> <p>Consultation to be undertaken by Homelessness and to commence when Capital Funding has been confirmed.</p>	<p>2010 - 2011</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Extension of Adult Placement Scheme</u></p> <p>Supporting People Grant (SPG)</p> <p>The is for the provision of up to an additional 40 units of support within an Adult Placement model, with service users accommodated in the home of a person who is not their relative. Various locations across Cardiff.</p>	<p>The proposals for these services are currently being considered by Adult Services Improvement Panel.</p> <p>Once a decision is reached the project will be progressed by SP Lead Officer, Adult Services and Procurement Team members.</p> <p>The funding has been secured with details to be agreed by Supporting People Planning Group, Supporting People Lead Officer, SP Finance Team and Adult Services.</p>	<p>2008 - 2009</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Core & Cluster Scheme for Young People with Learning Disabilities</u></p> <p>Supporting People Grant (SPG)</p> <p>This is the provision of 12 units of Core and Cluster accommodation in Pentwyn, in the North of Cardiff. Linc Cymru is the Registered Social Landlords for this Scheme.</p>	<p>Discussions are progressing between Cardiff Council Housing Strategy, Adult Services, and Linc Cymru Housing Association (RSL) regarding the development.</p> <p>Supporting People funding to be agreed between Supporting People Planning Group, Supporting People Lead Officer and Finance Team.</p> <p>A Social Housing Grant (SHG) bid has been submitted.</p>	<p>2009</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Core & Cluster Accommodation for Young People with Learning Disabilities</u></p> <p>Supporting People Grant (SPG)</p> <p>The provision of 13 units of Core and Cluster accommodation in Adamsdown, in the centre of Cardiff.</p> <p>Integrate Consortium are the Registered Social Landlords for this Scheme.</p>	<p>A bid for Social Housing Grant (SHG) has been submitted by Housing Strategy Team in partnership with Integrate Consortium who is the Registered Social Landlords for this Scheme.</p> <p>Contractors are currently on site and the development is in progress.</p> <p>Support Providers to be secured through Cardiff Council's Procurement Process by Supporting People Team, Adult Services and Cardiff Council Procurement Team.</p> <p>Supporting People funding to be agreed between Supporting People Planning Group, Supporting People Lead Officer and Finance Team.</p>	<p>2009 - 2010</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Independent and Linked Accommodation for People with a Learning Disability</u></p> <p>Supporting People Grant (SPG)</p> <p>The disinvestments and reprovion of supported accommodation for people with learning disabilities providing up to 30 units of independent and linked accommodation.</p>	<p>The Social Housing Grant (SHG) to be secured by Housing Strategy for the redevelopment of some properties and also working in partnership with RSL's to identify suitable properties across Cardiff.</p> <p>Supporting People funding to be agreed between Supporting People Planning Group, Supporting People Lead Officer and Finance Team.</p>	<p>On-going</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Independent and Linked Accommodation for People with Autism Spectrum Disorder</u></p> <p>Supporting People Grant (SPG)</p> <p>The provision of 4 individual flats in Cardiff, within a core building and a communal area.</p>	<p>The bid for Social Housing Grant (SHG) was unsuccessful and alternative options are currently being explored.</p> <p>The need and demand is still identified and links in to the Welsh Assembly Government National Autism Strategy 2008.</p> <p>Supporting People funding to be agreed and Adult Services to decide which proposals to progress.</p>	<p>2008 – 2009</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Learning Disabilities</u></p>	<p><u>Independent and Linked Accommodation for People with Severe Challenging Behaviour'</u></p> <p>Supporting People Grant (SPG)</p> <p>The provision of a core and cluster model consisting of 4 individual flats for people with Severe Challenging Behaviour.</p>	<p>This is a joint project between the Local Authority, The NHS Trust and Local Health Board.</p> <p>This will involve the dis-investment of the current assessment and rehabilitation unit with a step down model to independent living and a replacement unit.</p> <p>Social Housing Grant (SHG) to be secured by Housing Strategy in partnership with Registered Social Landlord (RSL).</p> <p>Adult Services to decide which proposals to progress as part of the PQA process.</p>	<p>2009 – 2010</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Physical Disabilities</u></p>	<p><u>A Range of Supported Accommodation for People with Physical Disabilities</u></p> <p>Supporting People Grant (SPG)</p> <p>The development of a range of independent and linked Supported Accommodation for people with physical disabilities.</p>	<p>Social Housing Grant (SHG) funding has been agreed by the Welsh Assembly Government (WAG) for development in 2008 – 2009.</p> <p>The Advisory Planning Group (APG) for people with Physical Disabilities to identify opportunities to develop projects.</p> <p>Supported Accommodation at Llanishen site – up to 6 units</p> <p>Other opportunities are also being sought by the Service Area.</p>	<p>2009 - 2010</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Advisory Planning Group for People with Physical Disabilities</u></p>	<p><u>Llanishen Court Development</u></p> <p>Supporting People Grant (SPG)</p> <p>This is the development of 6 units of accommodation for people with Physical Disabilities based in Llanishen, the North of Cardiff.</p>	<p>Construction to be progressed by Hafod Housing Association who is the Registered Social Landlord (RSL) on ground currently owned by Hafod.</p> <p>Supporting People funding to be agreed between Supporting People Planning Group, Supporting People Lead Officer and Finance Team.</p>	<p>2010 - 2011</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless</u></p>	<p><u>Redevelopment of Northlands Supporting People Revenue Grant (SPRG)</u></p> <p>The development of 26 units of supported accommodation for young homeless people at Northlands, in Gabalfa.</p> <p>The Landlord is United Welsh Housing Association and the Support provider the Salvation Army.</p>	<p>Social Housing Grant (SHG) funding was awarded by the Welsh Assembly Government (WAG) in Spring 2008.</p> <p>There are currently issues with the planning permission for the redevelopment.</p> <p>Supporting People funding to be agreed between Supporting People Planning Group, Supporting People Lead Officer and Finance Team.</p> <p>The service will be included in the Supporting People SPRG Strategic Relevance Reviews in 2008 – 2009.</p> <p>A final decision will be made upon completion of all SPRG reviews.</p>	<p>2010 – 2011</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Refugees and Asylum Seekers</u></p>	<p>Supported Accommodation – 15 units of supported housing for people who are Refugees.</p>	<p>Proposals were submitted to the SPPG for SP funding.</p> <p>A decision was made by the group to defer until the outcome of the SPRG reviews were completed to look at current provision within SPRG services in Cardiff Council - Cyngor Caerdydd</p>	<p>No date set await outcomes of SPRG Reviews</p>
<p><u>Refugees and Asylum Seekers</u></p>	<p>Shared Temporary Accommodation – provision of 11 units of supported accommodation across 2 projects for people who are Refugees.</p>	<p>Proposals were submitted to the SPPG for SP funding.</p> <p>A decision was made by the group to defer until the outcome of the SPRG reviews were completed to look at current provision within SPRG services in Cardiff Council - Cyngor Caerdydd</p>	<p>No date set await outcomes of SPRG Reviews</p>

Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless</u></p>	<p><u>Cedar House (Former Triangle Location) (Remodel)</u></p> <p>Supporting People Revenue Grant (SPRG)</p> <p>The remodel of 4 units from Cardiff Move On to provide support to men fleeing domestic violence. Service to be delivered in the property formerly used by Triangle Project.</p>	<p>Scheme has been in operation for 12 months as a pilot. No additional funding requested.</p> <p>Needs evidence provided in form of turnover, strategic links and demand data. Service aligned with WAG agenda on domestic violence.</p> <p>Service caters for service users from across the region. SPPG decision to negotiate with WAG for funding to replace the 4 units taken from Cardiff Move on, which is a Cardiff service. The service will be included in the Supporting People SPRG Strategic Relevance Reviews in 2008 – 2009.</p> <p>A final decision will be made upon completion of all SPRG reviews.</p>	<p>2008 - 2009</p>

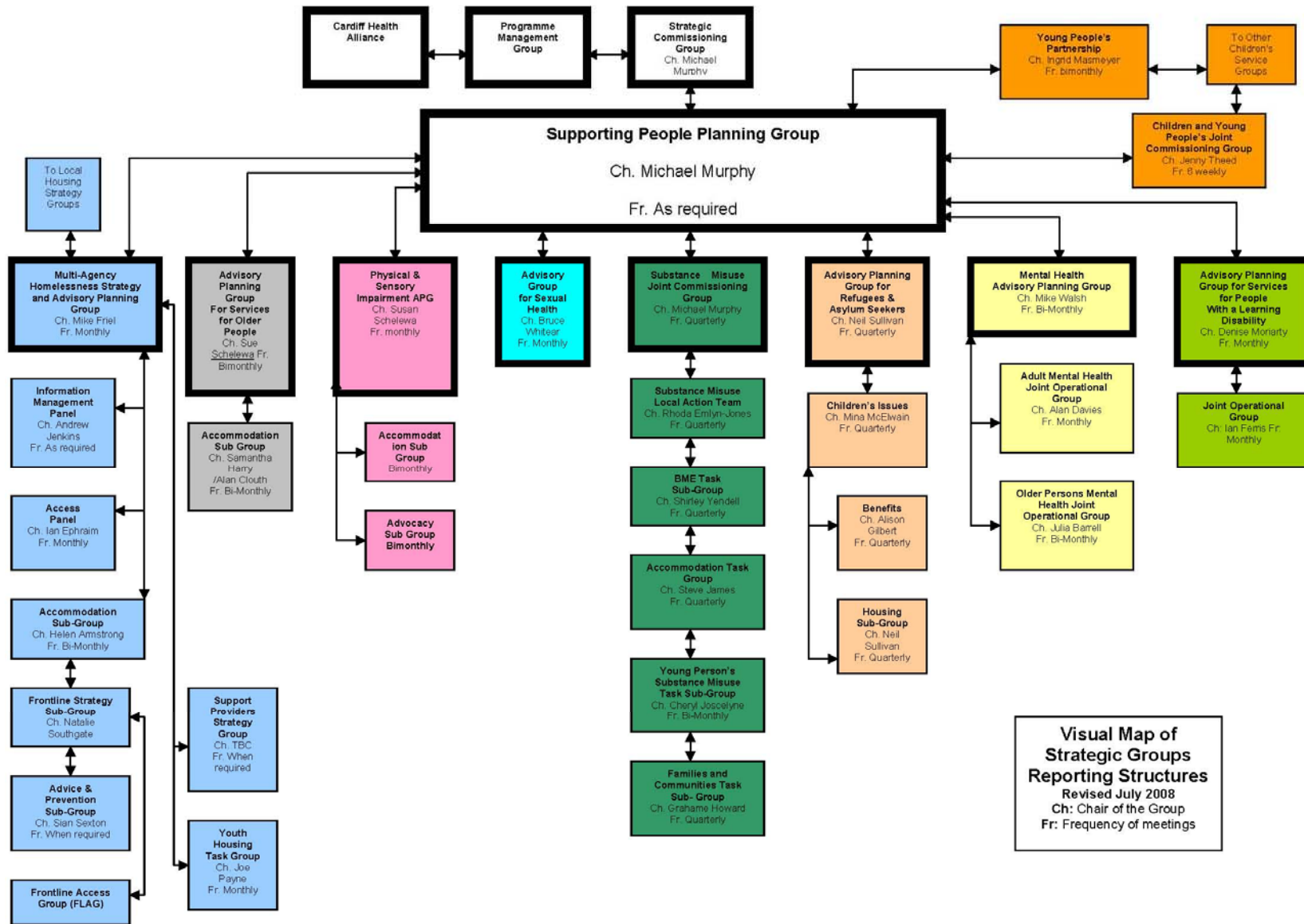
Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless</u></p>	<p><u>Triangle Project (Remodel)</u></p> <p>Supporting People Revenue Grant (SPRG)</p> <p>The remodel of the existing service to a dispersed scheme providing 4 units of Supported Housing and 1 unit of floating support. Service caters for client group People who are Young and Vulnerable (E8).</p>	<p>Decision taken to temporary remodel to a dispersed model, following operational experience showing problems housing this group in a collective environment and evidence provided.</p> <p>No change to support or supply but model of delivery to dispersed.</p> <p>Notice given on current property due to unsuitable nature.</p> <p>No additional funding requested.</p> <p>The service will be included in the Supporting People SPRG Strategic Relevance Reviews in 2008 – 2009.</p> <p>A final decision will be made upon completion of all SPRG reviews.</p>	<p>2008 - 2009</p>

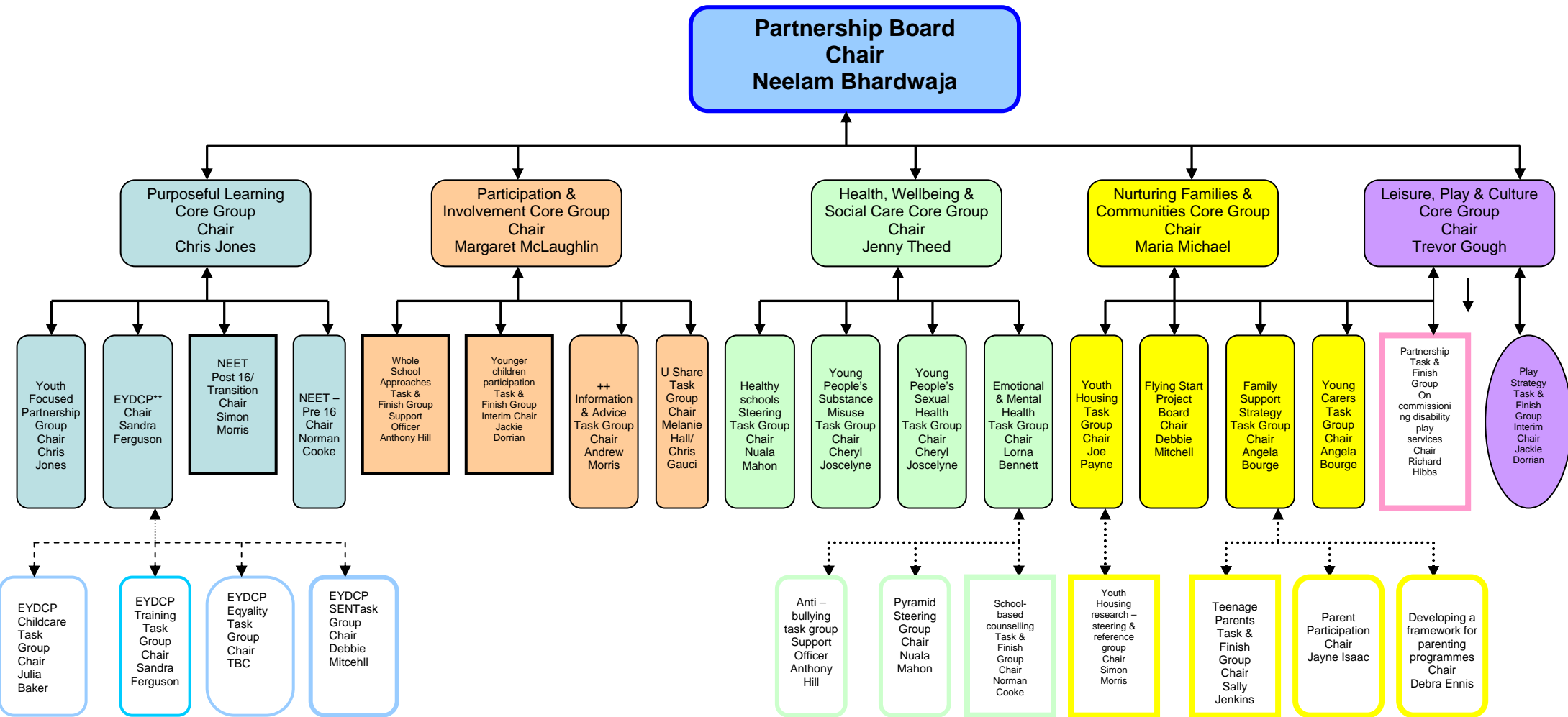
Appendix 2 Supporting People Action Plan

Advisory Planning Group	Project Description	Current Position	Date Completed
<p><u>Multiple Agency Strategy and Advisory Planning Group for People who are Homeless</u></p>	<p><u>Taff Housing Association Floating Support (Remodel)</u></p> <p>The remodel of three units of the existing 38 units of Floating Support to provide 3 units of Supported Housing with Prevention and Crisis Intervention</p>	<p>Anecdotal evidence provided based on operational experience.</p> <p>No additional funding requested.</p> <p>Agreed by Supporting People Planning Group to the temporary remodel of services.</p> <p>The service will be included in the Supporting People SPRG Strategic Relevance Reviews in 2008 – 2009.</p> <p>A final decision will be made upon completion of all SPRG reviews</p>	<p>2008 - 2009</p>

Appendix 3 Strategic Reporting Structure



Appendix 4– Task Group Structure Cardiff Children & Young People’s Partnership Structure



= Ongoing groups established by core groups or task groups
 = Task and Finish groups established by core groups or task groups
 ↔ = Reporting arrangements

** Group exists due to statutory requirement

++ Group is shown as part of this core group, although its remit relates to cross cutting issues.

Supply Map for Community Care Projects (SPG) Funded

Appendix 5 Supply Map for SPG Funded Services

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP77	OHT	Taff HA	Learning Disability/SH	1	CF5
SPGSUP78	OHT	Wales & West HA	Learning Disability/SH	3	CF5
SPGSUP80	OHT	United Welsh HA	Learning Disability/SH	2	CF14
SPGSUP81	OHT	Taff HA	Learning Disability/SH	1	CF5
SPGSUP82	OHT	Cadwyn HA	Learning Disability/SH	1	CF11
SPGSUP84	OHT	Hafod HA	Learning Disability/SH	2	CF5
SPGSUP85	OHT	First Choice HA	Learning Disability/SH	3	CF14
SPGSUP83	Dimensions	Glamorgan & Gwent HA	Learning Disability/SH	2	CF3
SPGSUP87	Innovate Trust	Cadwyn HA	Learning Disability/SH	1	CF24
SPGSUP88	Innovate Trust	Cardiff Community HA	Learning Disability/SH	8	CF24
SPGSUP73	Vale Adult Placement	Vale Adult Placement Scheme	Learning Disability/SH	1	CF5
SPGSUP75	Vale Adult Placement	Vale Adult Placement Scheme	Learning Disability/SH	1	CF5
SPGSUP76	Vale Adult Placement	Vale Adult Placement Scheme	Learning Disability/SH	2	CF5

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP90	Innovate Trust	Hafod HA	Learning Disability/SH	3	CF14
SPGSUP92	Ategi	Private Landlord	Learning Disability/SH	1	CF14
SPGSUP216	Ategi	Cadwyn HA	Physical Disability/SH	2	CF5
SPGSUP95	Ategi	Private Landlord	Learning Disability/SH	1	CF14
SPGSUP97	Ategi	Private Landlord	Learning Disability/SH	1	CF3
SPGSUP98	Ategi	Private Landlord	Learning Disability/SH	1	CF3
SPGSUP99	Ategi	Private Landlord	Learning Disability/SH	1	CF23
SPGSUP100	Ategi	Private Landlord	Learning Disability/SH	1	CF24
SPGSUP101	Ategi	Private Landlord	Learning Disability/SH	1	CF14
SPGSUP102	Ategi	Private Landlord	Learning Disability/SH	1	CF11
SPGSUP219	Ategi	Private Landlord	Learning Disability/SH	1	CF23
SPGSUP105	Ategi	Private Landlord	Learning Disability/SH	1	CF11

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP107	Ategi	Private Landlord	Learning Disability/SH	1	CF3
SPGSUP108	CCC Social Services	Cardiff County Council	Learning Disability/SH	3	CF5
SPGSUP109	CCC Social Services	United Welsh HA	Learning Disability/SH	2	CF11
SPGSUP110	CCC Social Services	Glamorgan & Gwent HA	Learning Disability/SH	2	CF23
SPGSUP111	CCC Social Services	Cardiff Community HA	Learning Disability/SH	1	CF24
SPGSUP112	CCC Social Services	Cardiff County Council	Learning Disability/SH	2	CF23
SPGSUP113	CCC Social Services	United Welsh HA	Learning Disability/SH	1	CF5
SPGSUP114	CCC Social Services	United Welsh HA	Learning Disability/SH	4	CF11
SPGSUP115	CCC Social Services	Cardiff Community HA	Learning Disability/SH	3	CF11
SPGSUP116	CCC Social Services	Glamorgan & Gwent HA	Learning Disability/SH	3	CF24
SPGSUP117	CCC Social Services	United Welsh HA	Learning Disability/SH	2	CF24

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP118	CCC Social Services	Cadwyn HA	Learning Disability/SH	2	CF5
SPGSUP119	CCC Social Services	Cardiff County Council	Learning Disability/SH	1	CF11
SPGSUP120	CCC Social Services	First Choice HA	Learning Disability/SH	1	CF3
SPGSUP121	CCC Social Services	First Choice HA	Learning Disability/SH	3	CF3
SPGSUP122	CCC Social Services	Cardiff County Council	Learning Disability/SH	4	CF3
SPGSUP123	CCC Social Services	Cardiff County Council	Learning Disability/SH	3	CF3
SPGSUP124	CCC Social Services	Cardiff County Council	Learning Disability/SH	3	CF11
SPGSUP125	Cardiff Mind	United Welsh HA	Mental Health/SH	5	CF24
SPGSUP126	Cardiff Mind	United Welsh HA	Mental Health/SH	4	CF24
SPGSUP127	Cardiff Mind	United Welsh HA	Mental Health/SH	5	CF24
SPGSUP128	Cardiff Mind	United Welsh HA	Mental Health/SH	3	CF24
SPGSUP129	Cardiff Mind	United Welsh HA	Mental Health/SH	4	CF11

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP130	Cardiff Mind	United Welsh HA	Mental Health/SH	4	CF24
SPGSUP131	Cardiff Mind	Linc Cymru HA	Mental Health/SH	1	CF24
SPGSUP132	Cardiff & Vale NHS Trust	United Welsh HA	Mental Health/SH	3	CF24
SPGSUP133	Dimensions	United Welsh HA	Learning Disability/SH	2	CF3
SPGSUP134	OHT	Taff HA	Learning Disability/SH	3	CF5
SPGSUP135	OHT	United Welsh HA	Learning Disability/SH	3	CF14
SPGSUP136	OHT	United Welsh HA	Learning Disability/SH	2	CF14
SPGSUP137	Innovate Trust	Glamorgan & Gwent HA	Learning Disability/SH	4	CF23
SPGSUP218	OHT	United Welsh HA	Learning Disability/SH	3	CF14
SPGSUP138	Reach	Linc Cymru HA	Learning Disability/SH	4	CF23
SPGSUP139	OHT	United Welsh HA	Learning Disability/SH	5	CF14
SPGSUP141	Hafod Care	Hafod HA	Mental Health/SH	6	CF24

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP142	Hafod Care	Hafod HA	Mental Health/SH	4	CF11
SPGSUP143	Hafod Care	Hafod HA	Mental Health/SH	5	CF5
SPGSUP144	Hafod Care	Hafod HA	Mental Health/SH	4	CF24
SPGSUP145	Hafod Care	Hafod HA	Mental Health/SH	5	CF5
SPGSUP146	Hafod Care	Hafod HA	Mental Health/SH	5	CF23
SPGSUP147	Hafod Care	Hafod HA	Mental Health/SH	4	CF24
SPGSUP148	OHT	Glamorgan & Gwent HA	Learning Disability/SH	2	CF23
SPGSUP149	OHT	Innovate Trust	Learning Disability/SH	2	CF14
SPGSUP150	OHT	United Welsh HA	Learning Disability/SH	3	CF11
SPGSUP151	OHT	Innovate Trust	Learning Disability/SH	2	CF5
SPGSUP152	Innovate Trust	Innovate Trust	Learning Disability/SH	4	CF3
SPGSUP153	OHT	Innovate Trust	Learning Disability/SH	4	CF14

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP154	Innovate Trust	Cardiff Community HA	Learning Disability/SH	1	CF24
SPGSUP155	Innovate Trust	United Welsh HA	Learning Disability/SH	2	CF11
SPGSUP156	OHT	First Choice HA	Learning Disability/SH	3	CF14
SPGSUP157	OHT	First Choice HA	Learning Disability/SH	3	CF14
SPGSUP158	Dimensions	United Welsh HA	Learning Disability/SH	2	CF3
SPGSUP159	OHT	Private Landlord	Learning Disability/SH	3	CF14
SPGSUP160	OHT	Taff HA	Learning Disability/SH	4	CF14
SPGSUP161	Dimensions	United Welsh HA	Learning Disability/SH	3	CF3
SPGSUP162	OHT	Glamorgan & Gwent HA	Learning Disability/SH	3	CF14
SPGSUP163	Innovate Trust	First Choice HA	Learning Disability/SH	3	CF24
SPGSUP164	Innovate Trust		Learning Disability/SH	1	CF24
SPGSUP165	Dimensions	Glamorgan & Gwent HA	Learning Disability/SH	3	CF3
SPGSUP166	OHT	Opportunity Housing Trust	Learning Disability/SH	1	CF5

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP167	OHT	Wales & West Housing Association	Learning Disability/SH	2	CF5
SPGSUP169	Innovate Trust		Learning Disability/SH	2	CF24
SPGSUP170	OHT	Cardiff County Council	Learning Disability/SH	3	CF5
SPGSUP171	Innovate Trust	United Welsh HA	Learning Disability/SH	2	CF11
SPGSUP172	Dimensions	First Choice HA	Learning Disability/SH	2	CF3
SPGSUP173	Innovate Trust	UWHA	Learning Disability/SH	2	CF24
SPGSUP174	OHT	First Choice HA	Learning Disability/SH	4	CF14
SPGSUP175	OHT	First Choice HA	Learning Disability/SH	2	CF14
SPGSUP176	OHT	United Welsh HA	Learning Disability/SH	2	CF14
SPGSUP177	OHT	Linc Cymru HA	Learning Disability/SH	3	CF14
SPGSUP178	Dimensions	First Choice HA	Learning Disability/SH	3	CF3
SPGSUP179	Innovate Trust	Cardiff Community HA	Learning Disability/SH	2	CF24
SPGSUP180	OHT	Cardiff County Council	Learning Disability/SH	2	CF14

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP181	Dimensions	United Welsh HA	Learning Disability/SH	3	CF3
SPGSUP182	Dimensions	United Welsh HA	Learning Disability/SH	2	CF3
SPGSUP183	Dimensions	Cardiff County Council	Learning Disability/SH	2	CF24
SPGSUP184	Dimensions	First Choice HA	Learning Disability/SH	2	CF3
SPGSUP185	OHT	Glamorgan & Gwent HA	Learning Disability/SH	3	CF14
SPGSUP186	OHT	Cardiff County Council	Learning Disability/SH	3	CF5
SPGSUP187	OHT	First Choice HA	Learning Disability/SH	3	CF5
SPGSUP188	Innovate Trust	Cardiff Community HA	Learning Disability/SH	3	CF24
SPGSUP189	Dimensions	First Choice HA	Learning Disability/SH	3	CF24
SPGSUP190	OHT	Taff HA	Learning Disability/SH	3	CF5
SPGSUP191	Dimensions	United Welsh HA	Learning Disability/SH	4	CF3
SPGSUP192	OHT	Wales & West HA	Learning Disability/SH	3	CF5

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP193	Dimensions	United Welsh HA	Learning Disability/SH	2	CF3
SPGSUP194	Innovate Trust	Cadwyn HA	Learning Disability/SH	1	CF24
SPGSUP196	OHT	Glamorgan & Gwent HA	Learning Disability/SH	3	CF5
SPGSUP197	Dimensions	Glamorgan & Gwent HA	Learning Disability/SH	4	CF23
SPGSUP198	Innovate Trust	Cardiff Community HA	Learning Disability/SH	5	CF24
SPGSUP199	OHT	Celtic Opportunities Consortium	Learning Disability/SH	5	CF5
SPGSUP200	Reach	First Choice HA	Learning Disability/SH	3	CF23
SPGSUP201	OHT	Cadwyn HA	Learning Disability/SH	2	CF5
SPGSUP202	OHT	First Choice HA	Learning Disability/SH	3	CF14
SPGSUP203	Prep Projects	United Welsh HA	Drug & Alcohol/SH	3	CF11
SPGSUP204	Prep Projects	United Welsh HA	Drug & Alcohol/SH	3	CF3

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP205	Prep Projects	United Welsh HA	Drug & Alcohol/SH	4	CF11
SPGSUP206	Prep Projects	United Welsh HA	Drug & Alcohol/SH	3	CF11
SPGSUP207	Prep Projects	United Welsh HA	Drug & Alcohol/SH	4	CF5
SPGSUP209	Mr & Mrs Sulley	Private Landlord	Supported Housing	4	CF24
SPGSUP211	Mrs C Robins	Private Landlord	Supported Housing	1	CF24
SPGSUP214	Pen Yr Enfys	Pen-Yr-Enfys	Drug & Alcohol/SH	21	CF11
SPGSUP215	Pen Yr Enfys	Pen-Yr-Enfys	Drug & Alcohol/SH	6	CF24
SPGSUP220	CCC Social Services	Various	Mental Health	20	Various
SPGSUP224	Ategi	Adult Placement Scheme	Learning Disability/SH	1	CF5
SPGSUP225	Ategi	Adult Placement Scheme	Learning Disability/SH	1	CF5

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP226	Ategi	Adult Placement Scheme	Learning Disability/SH	1	CF23
SPGSUP227	Ategi	Adult Placement Scheme	Learning Disability/SH	1	CF5
SPGSUP228	Ategi	Adult Placement Scheme	Learning Disability/SH	2	CF14
SPGSUP229	Ategi	Adult Placement Scheme	Learning Disability/SH	1	CF5
SPGSUP230	Innovate Trust	Cardiff Community Housing Association	Learning Disability/SH	1	CF24
SPGSUP231	Innovate Trust	United Welsh Housing Association	Learning Disability/SH	2	CF24
SPGSUP232	Innovate Trust	United Welsh Housing Association	Learning Disability/SH	4	CF5
SPGSUP233	Innovate Trust	First Choice Housing Association	Learning Disability/SH	3	CF11
SPGSUP234	Innovate Trust	First Choice Housing Association	Learning Disability/SH	4	CF24
SPGSUP235	Innovate Trust	First Choice Housing Association	Learning Disability/SH	3	CF23
SPGSUP252	Reach	First Choice Housing Association	Learning Disability/SH	3	CF23
SPGSUP236	Reach	First Choice Housing Association	Learning Disability/SH	4	CF24

Supply Map for Community Care Projects (SPG) Funded

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP253	Opportunity Housing Trust	First Choice Housing Association	Learning Disability/SH	2	CF14
SPGSUP237	Opportunity Housing Trust		Learning Disability/SH	1	CF14
SPGSUP238	Opportunity Housing Trust	United Welsh Housing Association	Learning Disability/SH	1	CF5
SPGSUP239	Opportunity Housing Trust	United Welsh Housing Association	Learning Disability/SH	1	CF5
SPGSUP240	Opportunity Housing Trust	Cardiff County Council	Learning Disability/SH	1	CF5
SPGSUP241	Opportunity Housing Trust		Learning Disability/SH	4	CF11
SPGSUP242	Opportunity Housing Trust	United Welsh Housing Association	Learning Disability/SH	4	CF5
SPGSUP243	Opportunity Housing Trust	First Choice Housing Association	Learning Disability/SH	4	CF5
SPGSUP244	Opportunity Housing Trust	Linc Cymru	Learning Disability/SH	3	CF11
SPGSUP245	Ategi		Learning Disability/SH	1	CF23
SPGSUP246	Ategi		Learning Disability/SH	1	CF3
SPGSUP247	Reach		Learning Disability/SH	3	CF23

Name of Project	Support Provider	Landlord	Project Model	No. of Units	Location
SPGSUP254	Hafod Care	Hafod Care	Mental Health/ SH	4	CF14
SPGSUP255	Hafod Care	Hafod Care	Mental Health/ SH	4	CF24
SPGSUP256	Hafod Care	Hafod Care	Mental Health/ SH	6	CF5
Totals				454	

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	No. of Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH01	Aelwyd HA	Cardiff Community Alarm Service	CAT 1	10	0	0	0	CF24
SPGSH02	Aelwyd HA	Cardiff Community Alarm Service	CAT 2	23	0	0	0	CF24
SPGSH03	Cadwyn HA	Cardiff Community Alarm Service	CAT 1	6	0	2	0	CF24
SPGSH04	Cadwyn HA	Cardiff Community Alarm Service	CAT 1	19	0	3	0	CF14
SPGSH05	CCHA	Cardiff Community Alarm Service	CAT 1	5	0	5	0	CF24
SPGSH06	CCHA	Cardiff Community Alarm Service	CAT 1	25	0	4	0	CF10
SPGSH07	CCHA	Cardiff Community Alarm Service	CAT 1	1	0	1	0	CF24
SPGSH08	CCHA	Cardiff Community Alarm Service	CAT 1	15	0	0	0	CF24
SPGSH09	CCHA	Cardiff Community Alarm Service	CAT 1	18	0	1	0	CF24
SPGSH10	CCHA	Cardiff Community Alarm Service	CAT 1	5	0	5	0	CF24
SPGSH12	CCHA	Cardiff Community Alarm Service	CAT 2	40	0	8	0	CF3
SPGSH13	CCHA	Cardiff Community Alarm Service	CAT 2	25	0	1	0	CF24

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	No. of Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH14	CCHA	Cardiff Community Alarm Service	CAT 2	34	0	4	0	CF24
SPGSH15	CCHA	Cardiff Community Alarm Service	CAT 1	12	0	2	0	CF24
SPGSH16	CCHA	Cardiff Community Alarm Service	CAT 1	2	0	2	0	CF3
SPGSH17	Council Housing	Cardiff Community Alarm Service	CAT 2	34	0	0	0	CF14
SPGSH18	Council Housing	Cardiff Community Alarm Service	CAT 2	32	0	0	0	CF3
SPGSH19	Council Housing	Cardiff Community Alarm Service	CAT 2	42	0	0	2	CF5
SPGSH20	Council Housing	Cardiff Community Alarm Service	CAT 2	35	0	1	0	CF5
SPGSH21	Council Housing	Cardiff Community Alarm Service	CAT 2	27	0	25	0	CF14
SPGSH22	Council Housing	Cardiff Community Alarm Service	CAT 2	73	0	7	0	CF10
SPGSH23	Council Housing	Cardiff Community Alarm Service	CAT 2	33	0	0	0	CF24
SPGSH24	Council Housing	Cardiff Community Alarm Service	CAT 2	16	0	0	0	CF14
SPGSH26	Council Housing	Cardiff Community Alarm Service	CAT 2	36	0	0	0	CF5
SPGSH27	Council Housing	Cardiff Community Alarm Service	CAT 2	36	0	0	0	CF11

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	No. of Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH28	Linc Cymru	Cardiff Community Alarm Service	CAT 1	36	0	0	0	CF14
SPGSH29	Linc Cymru	Cardiff Community Alarm Service	CAT 1	36	0	0	0	CF14
SPGSH30	Hafod HA	Cardiff Community Alarm Service	CAT 2	18	0	0	0	CF3
SPGSH31	Hafod HA	Cardiff Community Alarm Service	CAT 2	40	0	0	0	CF14
SPGSH32	Shaw Cooperative HA	Attendo Response Manchester	CAT 2	40	0	0	0	CF24
SPGSH33	Taff HA	Cardiff Community Alarm Service	CAT 1	16	0	0	0	CF5
SPGSH34	Taff HA	Cardiff Community Alarm Service	CAT 1	15	0	0	0	CF11
SPGSH35	Taff HA	Cardiff Community Alarm Service	SSH	15	0	1	15	CF10
SPGSH36	United Welsh HA	Caerphilly Careline	CAT 1	10	0	1	0	CF14
SPGSH37	United Welsh HA	Caerphilly Careline	CAT 1	30	0	0	0	CF14
SPGSH38	United Welsh HA	Caerphilly Careline	CAT 2	32	0	0	0	CF23
SPGSH39	United Welsh HA	Caerphilly Careline	CAT 2	29	0	0	0	CF3
SPGSH40	United Welsh HA	Caerphilly Careline	CAT 1	8	0	0	0	CF14

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	No. of Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH41	United Welsh HA	Caerphilly Careline	CAT 1	23	0	0	0	CF10
SPGSH42	United Welsh HA	Caerphilly Careline	CAT 1	18	0	0	0	CF24
SPGSH43	United Welsh HA	Caerphilly Careline	CAT 1	12	0	0	0	CF3
SPGSH44	United Welsh HA	Caerphilly Careline	CAT 1	8		0	0	CF5
SPGSH45	United Welsh HA	Caerphilly Careline	CAT 1	15	0	0	0	CF10
SPGFS46	Various	-	FS	27	0	0	0	Various
SPGSH47	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	36	0	0	0	CF23
SPGSH48	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	36	0	2	0	CF5
SPGSH49	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	44	0	0	10	CF23
SPGSH50	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	10	0	0	0	CF14
SPGSH51	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	33	0	1	0	CF5
SPGSH52	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	16	0	0	0	CF11
SPGSH53	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	43	0	2	0	CF24

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH54	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	26	0	0	0	CF5
SPGSH55	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	28	0	1	0	CF14
SPGSH56	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	34	0	0	0	CF24
SPGSH57	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	44	0	0	0	CF10
SPGSH58	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	14	0	0	0	CF3
SPGSH59	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	36	0	1	0	CF14
SPGSH60	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	40	0	0	0	CF5
SPGSH61	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	24	0	0	0	CF24
SPGSH62	Wales & West HA	W & W Emergency Alarm Centre	SSH	37	0	1	0	CF23
SPGSH63	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	4	0	0	0	CF23
SPGSH64	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	26	0	0	0	CF5
SPGSH65	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	12	0	0	0	CF5
SPGSH66	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	4	0	0	0	CF5

Supply Map for Older Persons Services

Name of Scheme	Landlord	Community Alarm Provider	Scheme Type	No. of Units	No. of units specifically designed for:			Location
					Women	Physical Disability	BME Groups	
SPGSH67	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	35	0	0	0	CF23
SPGSH68	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	20	0	0	0	CF5
SPGSH69	Wales & West HA	W & W Emergency Alarm Centre	CAT 1	42	0	0	0	CF11
SPGSH70	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	52	0	0	0	CF11
SPGSH71	Wales & West HA	W & W Emergency Alarm Centre	CAT 2	26	0	0	0	CF24
TOTALS				1754	0	79	27	

Key to Abbreviations:

Scheme Type for Older Persons Services	
CAT 1	Category 1 Sheltered Scheme
CAT 2	Category 2 Sheltered Scheme
SSH	Specialist Sheltered Housing
FS	Floating Support

Appendix 7 – Accessible Homes Waiting List

Cardiff Council's Accessible Homes Waiting List Applications for Clients with a Physical Disability

The Cardiff Accessible Homes Project for people with a Physical Disability has been in operation since September 2002 and aims to '*effectively match disabled applicants to adapted and/or accessible properties that become available in the Cardiff Area*' (Cardiff Accessible Homes Evaluation Report, 2004). The project was the first of its kind to be established Wales.

Through the Cardiff Accessible Homes Project, Cardiff Council works in partnership with the following Housing Associations:

- Cadwyn Housing Association
- Cardiff Community Housing Association
- Glamorgan and Gwent Housing Association
- Hafod Housing Association
- Taff Housing Association
- United Welsh Housing Association
- Wales & West Housing Association.

The project is currently involved in several 'new build' developments across Cardiff, which will see further properties built for People with a Physical Disability.

Statistical Evidence: Cardiff Accessible Homes from the Cardiff Council Waiting List

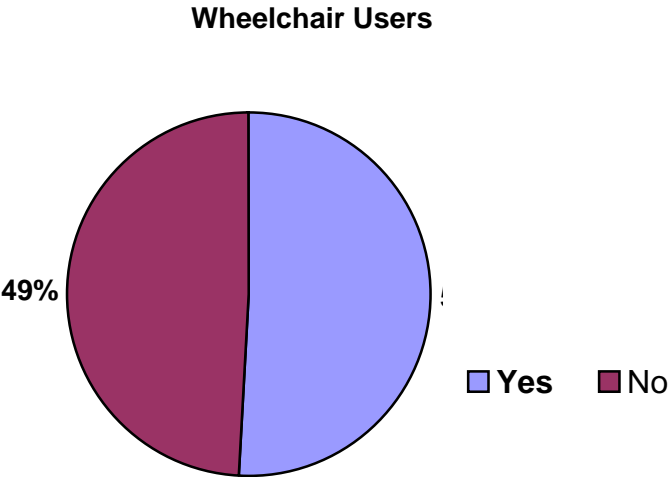
Cardiff's Accessible Homes Waiting List Disabled Applicant Register assists the Project to search for Applicants' suitability against available properties and clearly identifies the level of need for adapted/accessible housing in Cardiff. As of 26 March 2008 there were a total of 363 applicants on the Accessible Homes Waiting List. There were a total of 945 records on the list, as these also include the other members of the household.

The following data is in respect of the above waiting list:

Users of Wheelchairs

Of the 363 Applicants on this Waiting List, 184 (51%) indicated that they were current wheelchair users, therefore requiring wheelchair access to their prospective homes to allow them as much independence as possible.

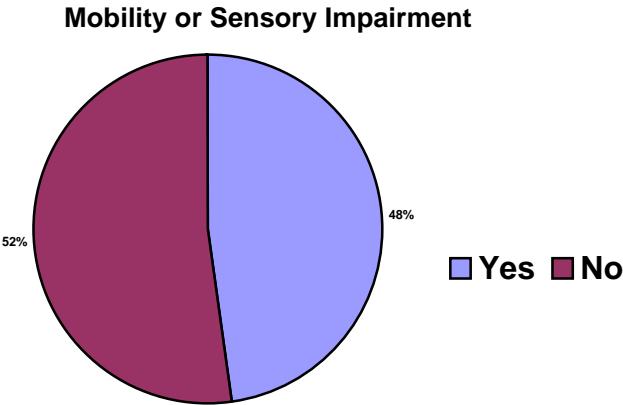
Chart 1. Wheelchair Users



Mobility or Sensory Impairment

A total of 450 (49%) applicants have either a mobility or sensory impairment, whilst 492 (51%) applicants have not indicated that they have an impairment - Chart 2. Amongst those who have not indicated an impairment will be the members of the household of an applicant who does have an impairment.

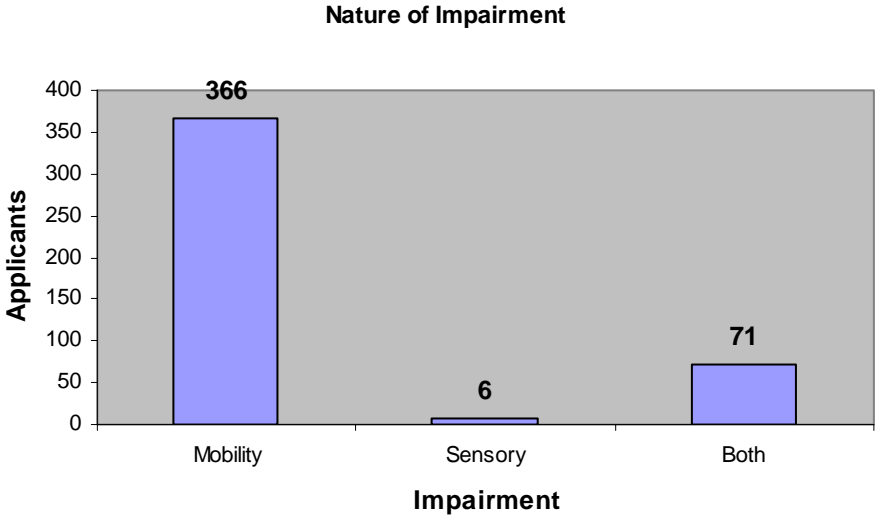
Chart 2 Service Users with a Mobility or Sensory Impairment



Nature of Impairment

Chart 3 shows that 366 applicants have a mobility impairment, 6 applicants have a sensory impairment, and a total of 71 applicants have both a mobility and sensory impairment.

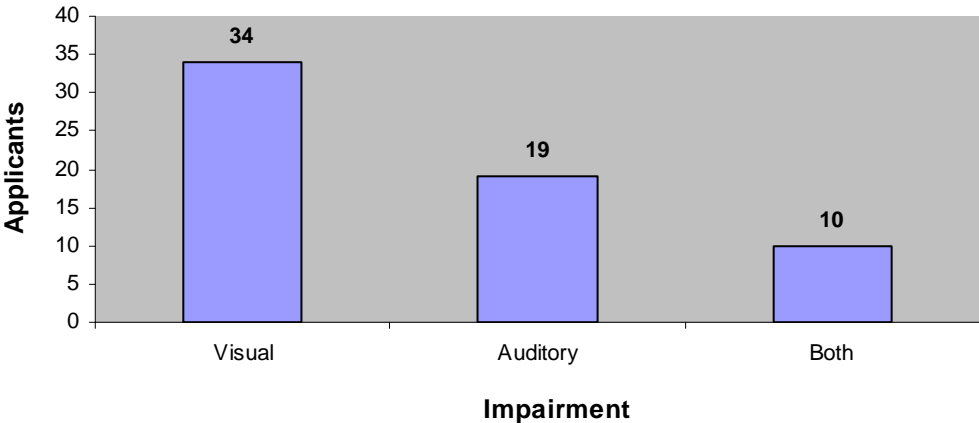
Chart 3 Nature of Impairment



Type of Sensory Impairment of Applicants with a Physical Disability

Chart 4 provides a breakdown of the type of sensory impairment of the applicants on the Accessible Housing Waiting List. It is evident that 34 of applicants have a visual impairment and 19 have an auditory impairment, whilst 10 people have both impairments.

Chart 4 Type of Sensory Impairment



Appendix 6.1. Needs Assessment from Cardiff Housing Waiting List

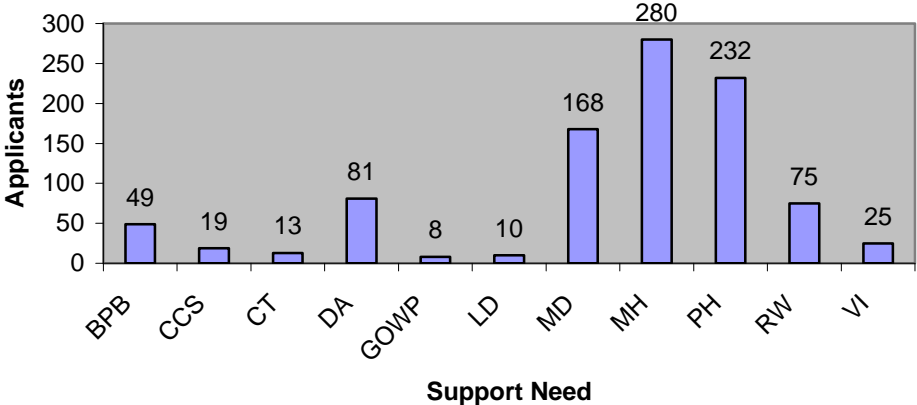
Information on the Cardiff Housing Waiting List includes data in respect of applicants support needs. This gives an indication of the demand for housing related support amongst applicants who are currently on this list.

The chart below shows the number of applicants on the Cardiff Housing Waiting list requiring support with tasks. The most frequently reported support needs are Mental Health (MH) 280 records, Physical Health (PH) 232 records, and Money Difficulties (MD) 168 records.

Other frequently reported issues include Drug and Alcohol Issues (DA) 81 records, Reading and Writing (RW) 75 records, and paying bills (BPB) 49 records.

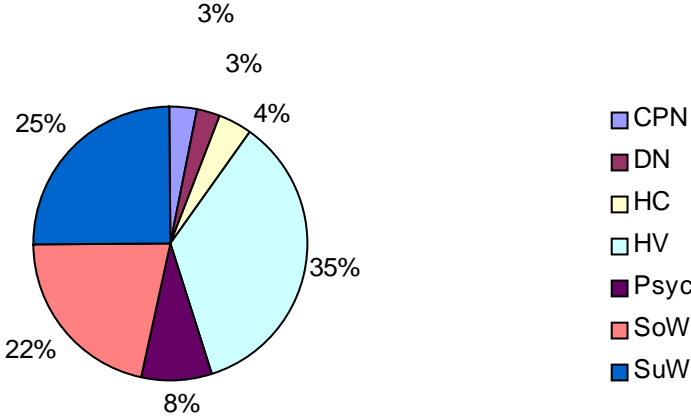
A smaller number of applicants have reported a range of other support needs. These include violence (VI) 25 records, cooking, cleaning and shopping (CCS) 19 records, controlling temper (CT) 13 records, legal difficulties (LD) 10 records, and getting on with other people (GOWP) 8 records.

Applicants Requiring Support With Tasks



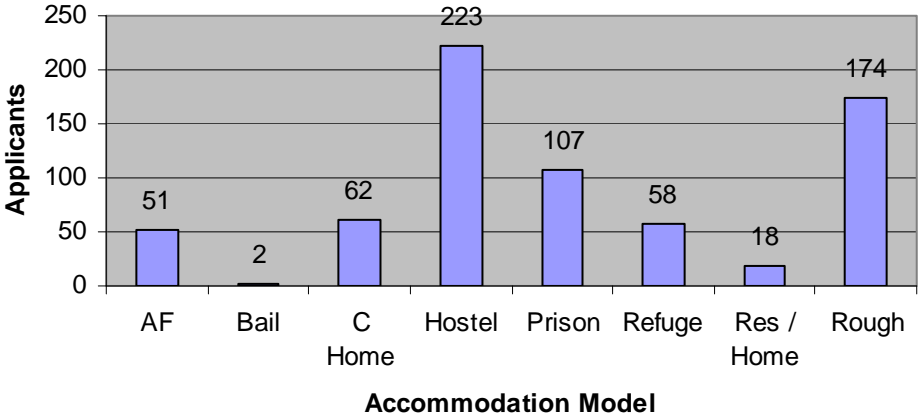
The pie chart below shows the percentage of applicants on the housing waiting list who are in contact with support agencies. It shows that 35% of applicants are in contact with a Health Visitor, 25% with a Support Worker, and 22% are in contact with a Social Worker.

Applicants in Contact with Support Agencies



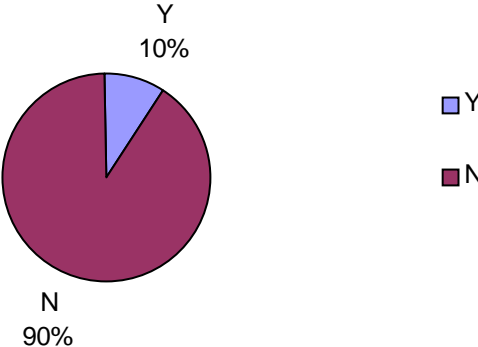
The chart below shows the previous supported accommodation of applicants on the housing waiting list. Hostel accommodation and rough sleeping are reported by 223 and 174 applicants respectively, constituting the most frequently reported type of accommodation, and a further 58 reported that their previous supported accommodation was a refuge. A total of 107 applicants reported that they had previously been in prison, and 2 had been in bail accommodation. Smaller numbers, 62 people reported that they had been accommodated in a Care home, and 18 in a residential home.

Previous Supported Accommodation



The pie chart below shows that of the applicants on the Housing Waiting List, 10% reported that they are currently recognised for support with the Council Tenant Support Scheme (TST). The vast majority constituting 90% of all applicants are not recognised for support with TST.

Applicants Recognised for Support with TST



Appendix 8 SPRG Funded Services Supply Map
SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGSH01	Barnardos	CCHA	SH	E8, E12	1	CF24	0	0	0	2	200
		CCHA			2	CF24				4	200
		Taff HA			1	CF11				2	200
		Taff HA			6 (A) 5 (Ch)	CF11				9(A) 13(Ch)	150 260
		UWHA			3	CF11				4	133.30
SPRGFS02	Barnardos/ BAWSO	Various	FS	E1, E8	3	Cardiff	3	0	3	0	
SPRGDA03	BAWSO	BAWSO	DA	E1	12	Cardiff	12	0	12	58	483
SPRGFS04	BAWSO	Various	FS	E1	36	Cardiff	36	0	36	12	205
SPRGFS05	Cadwyn HA	Cadwyn HA	FS	E1, E3, E4, E5, E8, E9, E10	20	Cardiff	0	0	0	45	225
SPRGSTH56	Cadwyn HA	Cadwyn HA	24hr stf	E10	26	Cardiff	0	1	0	128 (A) 111(Ch)	919
SPRGDA06	Cardiff Action for the Single Homeless	CASH	DA	E10	20	CF10	0	0	0	133	665

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGSH07	Cardiff Action for the Single Homeless	CASH	SH	E10	4	CF10	0	0	0	6	150
					4	CF5				7	175
					3	CF14				6	200
					6	CF14				12	200
					4	CF11				6	100
					5	CF23				7	140
					3	CF11				3	100
					4	CF11				6	200
					2	CF11				4	200
					3	CF24				4	133
SPRGFS08	Cardiff County Council	Cardiff County Council	FS	ALL	645	Cardiff	75	0	160	1812	280
SPRGDA09	Cardiff County Council	Cardiff County Council	DA / 24 hr stf	E10	19	CF10	0	0	0	115	479
					5						
SPRGSH10	Cardiff County Council	Cardiff County Council	SH	E10	5	CF11	0	0	0	5	100
SPRGSTH11	Cardiff County Council	Cardiff County Council	24 hr stf	E10	20	CF5	0	0	0	141	705

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGFS12	Cardiff Mind	CCHA	FS	E3	9	Cardiff	0	0	0	9(A)	100
SPRGDA13	Cardiff Womens Aid	UWHA	DA	E1	12	Cardiff	17	1	0	71	417.65
		Taff HA	DA	E1	5						
SPRGFS14	Cardiff Womens Aid	Various	FS	E1	5	Cardiff	5	0	0	10	200
SPRGSTH15	Church Army	Cadwyn HA	DA	E8	13	CF5	0	0	0	59	454
SPRGSTH16	Church Army	Cardiff County Council	DA	E8	6	CF11	0	0	0	22	367
SPRGSH17	Church Army	Various	FS	E8	10	Cardiff	0	0	0	18	160
SPRGFS18	Church Army	Various					0	0	0		
SPRGSTH19	Foundation Housing	UWHA	24hr stf	E8	5	CF24	0	0	0	8 (A) 0 (C)	160
SPRGFS20	Foundation Housing	Foundation Housing	LLS	E10	25	Cardiff	0	0	0	93 (A) 138 (C)	372
SPRGFS21	Foundation Housing	Taff HA	FS	E10	8	Cardiff	0	0	0	11 (A) 11 (C)	137.5
SPRGFS22	Hafod Care Association	Hafod Care Association	LLS	E3	27	CF24	0	0	0	27	0
SPRGSTH23	Llamau Ltd	UWHA	24hr stf	E8	5	CF11	0	0	0	17	340

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGFS24	Llamau Ltd	WWHA	FS	E8	8	Cardiff	0	0	0		
		CCHA			4						
		UWHA			1						
		Cadwyn HA			2						
		Linc-Cymru			1						
		Taff HA			1						
		CCC			1						
SPRGDA25	Llamau Ltd	Llamau Ltd	24 hr	E8	8	CF11	0	0	0	37	462.5
SPRGDA26	Llamau Ltd	UWHA	24 hr	E8	5	CF11	0	0	0	21	420
SPRGSTH27	Llamau Ltd	UWHA	24 hr stf	E3, E4, E5, E8, E9	5	CF11	0	0	0	10	200
SPRGSH28	Llamau Ltd	UWHA	SH	E1, E10	5	CF5	5	1	0	12	240
					5	CF11	5	0	0	9	180
					3	CF24	3	0	0	6	200
					4	CF11	4	1	0	5	125
SPRGDA29	Llamau Ltd	UWHA	24 hr stf	E1, E10	5	CF11	5	0	0	17	340
SPRGSH30	Llamau Ltd	UWHA	SH	E1, E10	3	CF10	6	0	0	9	150
					1	CF23					
		1			CF3						
		1			CF3						
SPRGSTH31	Salvation Army	Salvation Army	24 hr stf	E10 x 22 E8 x 4	26	CF14	0	0	0	105	404
SPRGDA32	Salvation Army	UWHA	DA	E10, E3, E4, E5	66	CF10	0	1	0	237	359

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGSTH33	Taff Housing Association	Taff Housing Association	24hr stf	E12	21	CF23	21	0	0	53	265
SPRGSH34	Taff Housing Association	Taff Housing Association	SH	E8	4	CF5	4	0	0	11	275
SPRGSTH35	Taff Housing Association	Taff Housing Association	24hr stf	E8	29	CF24	29	0	0	122	420
SPRGFS36	Taff Housing Association	Taff Housing Association	FS	All	38	Cardiff	0	0	0	65	171
SPRGSH37	Trothwy Cyf	CCHA	SH	E8	6	CF24	2	0	1	37	51
			FS		7	Various	0	0	0		
			SH		4	CF24	0	0	0		
SPRGSH38	Trothwy Cyf	UWHA	SH	E8	5	CF10	0	0	0	8	200

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGSTH39	Tai Trothwy - Cardiff and Vale Team	UWHA/WWHA	24 hr stf	E9	11	CF14	0	0	0	15	73
						CF24					
						CF24					
						CF11					
SPRGFS40	Tai Trothwy - Cardiff and Vale Team	WWHA	FS	E10	88	Cardiff	0	0	0	200	42
		Linc-Cymru									
		Cadwyn HA									
		Taff HA									
		CCHA									
		Hafod HA									
UWHA											
SPRGSH41	Trothwy Cyf	Various	FS	E9	12	Cardiff	0	0	0	8	150
SPRGSH42	Trothwy Cyf	WWHA	SH	E9	9	CF24	0	0	0	6	150
						CF14					
						CF11					
SPRGSTH43	UWHA	UWHA	24 hr stf	E1, E3, E4, E5, E9, E10	20	CF24	10	2	0	53	265
SPRGFS44	UWHA	UWHA	LLS	E3, E4, E5, E8, E9	8	Cardiff	0	0	0	94.34	8

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGDA45	Wallich Clifford	Hafod HA	DA	E10	25	CF24	0	0	0	97	388
SPRGSTH46	Wallich Clifford	Wallich Clifford	24 hr stf	E4	5	CF5	0	0	0	5	100
		Private Rented			5	CF11	0	0	0	8	160
		Wallich Clifford			4	CF11	2	0	0	14	350
		Taff HA			4	CF11	0	0	0	9	225
		Wallich Clifford			5	CF11	0	0	0	7	140
SPRGDA47	Wallich Clifford	Taff HA	DA	E10	10	CF11	2	0	0	221	2210
SPRGSH48	Wallich Clifford	Cadwyn HA	SH	E9	8	CF1	0	0	0	22	175
SPRGFS49	Wallich Clifford	CCHA	FS	E3, E4, E5	4	Cardiff	0	0	0	8	114.2
		Hafod HA			3						

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGSTH50	Wallich Clifford	Wallich Clifford / WWHA / CCHA	24 hr stf	E3, E4, E5	3	CF24	0	0	0	9	300
					4	CF24	0	0	0	8	200
					4	CF24	0	0	0	15	375
					5	CF24	0	0	0	7	140
					4	CF24	4	0	0	11	275
					4	CF24	0	0	0	6	150
					4	CF24	0	0	0	9	225
SPRGSTH56	Wallich Clifford	Cadwyn HA	SH	E4/ E5	3	CF14	0	0	0	6	200
					3	CF14				8	267
					3	CF14				5	167
SPRGSH51	Welcare Development	Cadwyn HA	SH	E12	9	CF5	0	0	0	20	222
SPRGDA52	YMCA	YMCA	DA	E10 E1 E2 E3 E4 E5 E6 E7 E8 E9 E11	36	CF24	0	0	0	386	1072
SPRGDA53	YMCA	YMCA	DA	E10 E1 E2 E3 E4 E5 E6 E7 E8 E9 E11	74	CF24	0	12	0	356	481

SPRG Funded Services Supply Map

Name of Project	Support Provider	Landlord	Project Model	Client Group	No. of Beds/Units	Location	No. of units specifically designed for:			No. Housed	Turnover
							Women	Physical Disability	BME Groups		
SPRGFS54	YMCA	YMCA	LLS	E10 E3	7	CF24	0	0	0	10	142.8
SPRGFS55	YMCA	YMCA	LLS	E10 E1 E2 E3 E4 E5 E6 E8 E9	5	CF24	0	0	0	9	180
Totals					1656		250	19	212		

SPRG Funded Services Supply Map

Units specifically designed for, to be updated

Key to Abbreviations:

SPRG Eligibility Criteria - Client Group		Project Models	
E1	Women Seeking Refuge from Domestic Violence	DA	Direct Access*
E2	People with Learning Disabilities	FS	Floating Support*
E3	People with Mental Health Problems	LLS	Low-level Support (On-going)*
E4	People suffering from Alcohol Dependency	SH	Supported Housing*
E5	People suffering from Drug Dependency	24 hr stf	24 Hour Staffed Accommodatoin
E6	Refugees	* Please revert to Glossary of Terms for full Descriptions of Project Models	
E7	People with a Physical Disability who require Support		
E8	Young Single Homeless People who require Support and Young People Leaving Care		
E9	Ex-offenders		
E10	Homeless or Potentially Homeless People who require Support		
E11	People with a Chronic Illness including HIV and AIDS		
E12	Vulnerable Single Parents who require Support		

Appendix 9 Needs Mapping

Needs Mapping Exercise (NME)

The following charts consist of data extracted from the E-roof system, based on records on the system on 3rd April 2008. It should be noted that the dataset may not represent the full number of users of SPRG services. It should also be noted that some service users have not given a response to every question, and therefore the data will only reflect the figures where a response was given.

Basic Details

	No. Completed	%
Men	1354	63.9
Women	766	36.1
Children under sixteen	0	0
TOTAL	2120	100%

Age Range

	Men		Women		Total	
	Number	%	Number	%	Number	%
16 – 25	375	27.7	387	50.5	762	35.9
25 – 40	569	42	223	29.1	792	37.4
40 – 60	330	24.4	114	14.9	444	20.9
60 and over	80	5.9	41	5.4	121	5.7
Not recorded	0	0	1	0.1	1	0.1
TOTAL	1354	100%	766	100%	2120	100%

Current Accommodation

	Men		Women		Total	
	Number	%	Number	%	Number	%
A Fixed Abode	746	55	571	75	1317	62
No Fixed Abode	63	4.7	36	4.7	99	4.7
Local Authority Care	2	0.15			2	0.1
Armed Forces		0				0
Prison	40	3	7	0.9	47	2.2
Hospital – Medical	6	0.4	1	0.1	7	0.3
Hospital – Psychiatric	5	0.4	9	0.7	14	0.7
Other: Not Known	466	34	131	17	597	28
Other:	26	1.9	11	1.4	37	1.7
TOTAL	1354	100%	766	100%	2120	100%

Needs Mapping Exercise (NME)

If a Fixed Abode

	Number	%
Cardiff Council Tenancy (living independently)	207	15
CCC Tenant Support Scheme (in own tenancy/property)		
Friend's/Partner's/Parent's/Relative's Accommodation	74	5
Frontline (generic Direct Access) Provision	146	10
Housing Association Tenancy (living independently)	50	3.6
NAS (or similar) Accommodation (Cardiff)	2	.14
Other		
Other Tenancy Support		
Out-of-County Accommodation	62	4.5
Owner-Occupier		
Private Rented Sector in Cardiff	134	9.6
Residential Care	20	1.4
Secondary Provider	397	28.5
Temporary Accommodation	301	22
TOTAL	1393	100

Rough Sleeping

	Men		Women		Total	
Number	21		2		23	
Accommodation Prior to Sleeping Rough:						
	Number	%	Number	%	Number	%
A Fixed Abode	12	57	1	50	13	57
No Fixed Abode	6	29	1	50	7	30.4
Local Authority Care						
Armed Forces						
Prison	2	9.5			2	8.7
Hospital - Medical						
Hospital - Psychiatric						
Other: Not Known	1	4.8			1	4.4
TOTAL	21	100	2	100	23	100

Issues Relevant to Housing

	Men		Women		Total	
	Number	%	Number	%	Number	%
Restricted Mobility	83	11	40	7.8	123	9.8
Health Issues	568	76	357	70	925	74
Sexuality	4	.5	0	0	4	0.3
Safety	89	12	114	22	203	16
TOTALS	744	100	511	100	1255	100

Ethnicity

	Men		Women		Total	
	Number	%	Number	%	Number	%
White	957	70.7	558	73	1515	83.1
Mixed	28	2.1	30	3.9	58	3.2
Asian or Asian British	25	0.1	22	2.9	47	2.6
Black or Black British	97	7.2	54	7	151	8.3
Other:	36	2.7	16	2	52	2.9
Not recorded:	211	15.6	86	11.2	297	14%
TOTALS	1354	100%	766	100%	2120	100%

Religion

	Men		Women		Total	
	Number	%	Number	%	Number	%
None	496	36.63	328	42.82	824	38.87
Christian	114	8.42	96	12.53	210	9.91
Muslim	64	4.73	51	6.66	115	5.42
Atheist	21	1.55	29	3.79	50	2.36
Catholic	24	1.77	19	2.48	43	2.03
Agnostic	13	0.96	7	0.91	20	0.94
Other	6	0.44	4	0.52	10	0.47
Hindu	1	0.07	3	0.39	4	0.19
Sikh	2	0.15	2	0.26	4	0.19
Buddhist	1	0.07	2	0.26	3	0.14
Rastafarian	1	0.07	0	0.00	1	0.05
Not Recorded	611	45.13	225	29.37	836	39.43
TOTALS	1354	100%	766	100%	1220	100%

Length of Support

	Men		Women		Total	
	Number	%	Number	%	No.	%
Up to six months			Information not collated in this format. Please see below for further details.			
Between 6 - 18 months						
Longer than 18 months						
TOTALS						

Type of Accommodation Wanted

	Men		Women		Total	
	Number	%	Number	%	No.	%
Hostel			Information not collated in this format.			
Refuge						
Specialist Detox						
Ordinary Accommodation						
Shared House						
Self Contained – Grouped						
TOTALS						

Length of Support and Type of Accommodation Wanted is not collated through the NME. However, information has been provided to highlight a Service Users first contact with a SPRG Funded Service and Last Stable Home of a Service User.

Length of Contact with Services

Year of first contact	Male	Female	Total	%
2002	83	31	114	5.4
2003	173	85	258	12.2
2004	150	87	237	11.2
2005	131	63	194	9.2
2006	219	149	368	17.4
2007	442	214	656	30.9
2008	156	137	293	13.8

Last Stable Home / Regional Origins

Region	Male	Female	Total
Wales – total	887	579	1466
Wales – Cardiff	633	485	1118
Wales - Other	254	94	348
England	163	39	202
Scotland	11	1	12
Other European	22	22	44
Non European	21	30	51
Ireland	6	1	7

Appendix 9 Needs Mapping

	TOTALS		LEAD ISSUE					
	Men and Women		Men		Women		TOTALS (LEAD ISSUE)	
	No	%	No	%	No	%	No	%
Domestic Abuse (E1)	134	6.3	6	.5	46	6	52	2.5
Learning Difficulties (E2)	168	7.9	26	1.9	7	.9	33	1.6
Mental Health (E3)	671	31.7	107	7.9	86	11.2	193	9.2
Alcohol Issues (E4)	430	20.3	118	8.7	12	1.57	130	6.2
Drug Use (E5)	397	18.7	84	6.2	22	2.87	106	5
Refugee (E6)	47	2.2	24	1.8	16	.13	40	1.9
Physical Mobility (E7)	48	2.3	21	1.6	8	1.04	29	1.4
Young & Vulnerable (E8)	214	10.1	85	6.3	85	11	150	7.1
Criminal Justice (E9)	439	20.7	114	8.4	12	1.56	126	6
Homeless and Potentially Homeless (E10)	2904		595	43.9	356	46.5	951	45.3
Chronic Illness (E11)	254	12	34	2.5	29	3.8	63	3
A Single Parent (E12)	102	4.8	4	.3	37	4.8	41	2

Appendix 9 Needs Mapping

Chart 2: Lead Need by Gender

	TOTALS		LEAD ISSUE					
	Men and Women		Men		Women		TOTALS (LEAD ISSUE)	
	No	%	No	%	No	%	No	%
Mental Health and Alcohol Issues E3 & E4			59	4.4	18	2.4	77	3.7
Mental Health and Drug Issues E3 & E5			32	2.4	18	2.4	50	2.4
Mental Health, Alcohol and Drug Issues E3, E4 & E5			23	1.7	9	1.2	32	1.5
Alcohol & Drug Issues E4 & E5			22	1.6	5	.7	27	1.3
TOTALS			1354		766		2100	100%

Glossary of Terms

24 Hour Staffed Projects	Those single site or close-proximity fixed location projects, which, due to the nature of the Service User needs, require 24 hour staffing. These projects will not provide a permanent 'home' environment but a clearly temporary one.
A	
Accessible Homes	Specially adapted properties for those Service Users with physical disabilities.
Accredited Support Provider (ASP)	An Organisation that is registered to receive Supporting People Revenue Grant (SPRG) funds from the Assembly and in doing so, meets defined criteria set out in the Welsh Assembly Government Publication – "Accreditation Of a Support Provider" (Oct 2002).
Adult Placement Scheme	Supported accommodation for vulnerable adults through placement with a 'host' in their accommodation.
Assessment of Quality	Quantifying the standards of provision. This is based on the achievement of service standards.
B	
BME (Black Minority Ethnic)	Black, Minority Ethnic Group. A term to describe populations other than white.
C	
Category 1 Sheltered Housing	Self contained units of accommodation where there is a hardwired community alarm facility.
Category 2 Sheltered Housing	Self contained units of accommodation grouped around communal facilities where there is a resident warden / scheme manager and community alarm facility.
Children's Allowance	Payment made to in respect of units provided, for children accompanying Adult Service Users, in SPRG funded services.
Community Alarm	Community alarm services include dispersed and 'hard wired' services that are usually provided in Sheltered and purpose built disabled persons' accommodation. Community alarm services enable people to call for assistance from a call centre or an on-site member of staff.
Co-opted Members	Members co-opted by the SPPG, in order to cover knowledge gaps in the forum. For example, co-optees may be consulted where there is a gap in a specific range of services such as BME groups, or those with a disability.
Core and Cluster	A model of accommodation centred around a 'core' unit, which may contain communal facilities, offices and sleep over space for staff, It may also house clients with high support needs. The 'cluster' accommodation is located in close proximity to the core building enabling clients to access services, as they need them.

Glossary of Terms

D	
Desk Top Audits (DTAs)	Desk Top Audits are the first part of the review and monitoring process. This is based on the provider's self-assessment against the appropriate service standard and any other internal service reviews where they exist.
Direct Access Accommodation (DA)	Those projects, which allow people to access accommodation and services 24hrs a day, in an emergency or crisis.
Disinvestment and Re-provision	The withdrawal of funding from a project with the intention of re-providing the same service in accordance with a difference service specification, for example a different level of support, number of bed spaces or location.
Dispersed Project	This refers to a SPRG Project that is associated with a number of individual properties, not necessarily in the same location.
Dispersed Sheltered Housing (DSH)	Dispersed Older Persons Services. Where the housing is not confined to a singular locale.
Dual Diagnosis	The co-existence of two or more conditions, diseases or syndromes which may include emotional and behavioural disorder, drug and alcohol misuse or dependence and physical disability.
E	
E-roof	An internet-based computer system, that provides a standardised method of collecting information on Service Users' needs, that informs the Needs Mapping Exercise (NME) for SPRG funded services.
Extra Care	Accommodation for older people, with a scheme manager and additional facilities, such as care and housing related support workers.
F	
Floating Support (FS)	A support service not dependent on residency in a particular property/style of property.
G	
Grouped Sheltered Housing (GSH)	This refers to self-contained housing, which is grouped around communal facilities and where there is an on-site warden or scheme manager.
H	
Housing Related Support	Support provided to an adult for the purpose of developing that person's capacity to live independently in accommodation or sustaining their capacity to do so.

Glossary of Terms

I	
Initial Contact Assessment (ICA)	A form intended to establish a multi-agency approach to identifying and assessing the presenting needs of Service Users, accessing SPRG Services; the information is fed into the Eroof database.
Initial Service Review	The reviews that were conducted within the 3 years from 2003. These formed the basis for the transfer of Supported Housing Services onto Supporting People Revenue Grant (SPRG) or Supporting People Grant (SPG) funding.
Inclusive Forum	A method of informing and consulting stakeholders in order to achieve a broad level of involvement in the development of the 'SPOP'.
Intensity Option	Projects with a staff to tenant ratio of 1:4 or lower and/or frontline support staff receiving the salary equivalent of NJC scale S.O.1.
L	
Legacy Funding	The funding that services received, prior to the introduction of the Supporting People Programme.
Low Level Ongoing Support	Support service delivered to people who previously have lived in SHRG/SPRG/THB funded services, yet still require basic assistance in maintaining a private tenancy.
M	
Management Agreement	A contractual agreement between a RSL and a support provider that details the responsibilities and duties of the provider and the Registered Social Landlord in respect of the scheme or project.
Multiple Needs Assessment Pack (MNAP)	Multiple Needs Assessment Pack is data set of information on the presenting needs of Service Users who require housing related support.
Multi-Agency Strategy Groups	A combination of various agencies (e.g. Probation Service, Health Services, Local Authorities Housing Department) working in unison to create a synergy; establishing a broad information base with a wider perspective on issues in order to forge new stratagems.
N	
Needs Mapping Exercise (NME)	A data set of information on the presenting needs of individuals who require housing related support.

Glossary of Terms

O	
Older Persons Services	Any housing, whatever the form of provision, which is specifically designed for Older People.
On Site Inspections	This is the second phase of the review and monitoring process which consists of following up DTA's, evidencing the services which are funded by SPG and a series of reality checks in order to test the evidence included on the provider self-assessment against the service standard.
On-Going Service Review	A continuous cycle of reviews that will take place in relation to Supporting People Grant (SPG) and Supporting People Revenue Grant (SPRG) funded provision.
Out of County Placements	The provision of services to Service Users from Cardiff, outside of the Local Authority area due to a lack of availability of the service available locally.
Out of Hours Service	This describes a service where staff are on-call outside of office hours (beyond a 9am-5pm) and will attend the project or Service Users property where appropriate.
P	
Preventative Work and Crisis Intervention (PCI)	Services delivered to people who have good potential to become independent, yet need short-term re-application of SHRG/THB/SPRG funded support in order to maintain their tenancy.
R	
Re-Modelling of Existing Services	Making changes to a service so that services better meet Service Users' needs and the requirements of Supporting People.
Rural Allowance	An allowance payment made, in respect of services or widely dispersed projects in defined 'rural' authorities.
S	
Service-User Involvement	The involvement of Service Users in the planning, development, and monitoring of services.
Service Variation Options (SVOs)	A system within the funding framework whereby service providers are paid an additional payment, in addition to the flat rate tariff, for particular services provided.
Shared Temporary Housing (STH)	Projects included are those, intended for short-term occupancy agreements, shared environments where the person receiving support shares all facilities except their bedroom with others, and which are subject to higher turn-over.
Specialist Sheltered (SSH)	Specialist Older Persons Services. Older Persons services which have been developed specifically to meet the needs of older people who, in addition to any age-related needs, have needs which come under: Frail people, Mentally ill, Substance dependency, Physical disability, Ex-offenders.

Glossary of Terms

S	
SPRG	Supporting People Revenue Grant (SPRG), is the term used from 1 April 2003 for the revenue funding stream to finance supported housing projects that are exclusively funded via the Welsh Assembly Government route, and are likely to be projects that are intended for short stay or temporary accommodation such as homelessness hostels or floating support schemes.
SPRG Flat Rate	The flat rate tariff payable on a per unit basis, in respect of SPRG funded projects.
SPRG Service Specifications	The specification that defines the services a supported housing project must provide in order to obtain and continue to receive SPRG.
SPRG Funding Framework	The term used to describe the entirety of the SPRG funding system (ie.) the flat rate and the Service Variation Options (SVOs).
SPRG Tariffs	Funding level set by the WAG comprising of a flat rate according to the project type, and any additional rates to which they may be entitled.
Strategic Relevance	An assessment of the relevance of a project in the context of the strategic requirements of the Supporting People Programme.
Strategic Reporting Structure	The strategic reporting framework, in place to facilitate the shared and joint planning and development of services.
Supported Housing	This is a broad term used to describe housing where people receive housing related support. In the context of the tariff system, and the SPRG supply mapping exercise, it refers to Shared housing and floating support and any other projects, which do not fall into the other project types.
Supporting People Grant (SPG)	The element of Supporting People funding that in respect of services provided to people using Older Persons Services and Community Care provision.
Supporting People Operational Plan (SPOP)	The Supporting People Operational Plan (SPOP). It is intended to function as a revenue resource planning mechanism, which includes a reference to capital requirement for new funding for identified strategic priorities.
Supporting People Planning Group (SPPG)	The Supporting People Planning Group is a multi-agency group responsible for developing and agreeing the Supporting People Operational Plan (SPOP) in the format in accordance with the Welsh Assembly's guidance.
Supporting People Programme	This refers to the entirety of the arrangements in respect of implementing Supporting People.

